

# Configuring ADOBE® LIVECYCLE® ES4 Application Server Cluster using WEBSPHERE®

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# Chapter 1: About This Document

LiveCycle is an enterprise server platform that helps you automate and streamline business processes. LiveCycle comprises the following components:

- J2EE-based Foundation provides server capabilities and runtime environment
- Tools to design, develop, and test LiveCycle Applications
- Modules and Services are deployed on LiveCycle Server and provide functional services

For more information about the LiveCycle architecture and capabilities, see [LiveCycle Overview](#).

This document is part of a larger documentation set available at [LiveCycle Documentation page](#). It is advised that you start with the preparing guide and then move on to installation and configuration guide depending on whether you are performing a fresh installation (single server or cluster setup) or upgrading your existing LiveCycle deployment. For Turnkey deployment, which is only for evaluation purposes, see [Installing and Deploying LiveCycle using JBoss Turnkey](#).

## 1.1 Who should read this document?

This guide provides information for administrators or developers who are responsible for installing, upgrading, configuring, administering, or deploying LiveCycle components. The information provided is based on the assumption that anyone reading this guide is familiar with J2EE application servers, operating systems, database servers, and web environments.

## 1.2 Conventions used in this document

The installation and configuration documentation for LiveCycle uses the following naming conventions for common file paths.

| Name             | Default value   | Description  |
|------------------|---|--|
| [LiveCycle root] | Windows:<br>C:\Adobe\Adobe LiveCycle ES4<br>AIX, Linux, and Solaris:<br>/opt/adobe/adobe_livecycle_es4  | The installation directory that is used for all LiveCycle modules. The installation directory contains subdirectories for LiveCycle Configuration Manager. This directory also includes directories related to the LiveCycle SDK and third-party products. |
| [appserver root] | WebSphere on Windows:<br>C:\Program Files\IBM\WebSphere\AppServer\<br>WebSphere on Linux and Solaris:<br>/opt/IBM/WebSphere/AppServer/<br>WebSphere on AIX:<br>/usr/IBM/WebSphere/AppServer | The home directory of the application server that runs the services that are part of LiveCycle.  |
| [server name]    | server1   | The name of the server configured on your application server.  |

| Name            | Default value   | Description  |
|-----------------|---|--|
| [dbserver root] | Depends on the database type and your specification during installation.  | The location where the LiveCycle database server is installed. |
| [lc_temp_dir]   | On Windows:<br>C:\Adobe\Adobe LiveCycle ES4\tmp<br>On Linux, UNIX and AIX:<br>/opt/adobe/adobe_lifecycle_es4/tmp                      | The temporary directory for LiveCycle server.                  |
| [CRX_home]      | On Windows:<br>C:\Adobe\Adobe LiveCycle ES4\crx-repository<br>On Linux, UNIX and AIX<br>/opt/adobe/adobe_lifecycle_es4/crx-repository | The directory that is used for installing the CRX repository.  |

Most of the information about directory locations in this guide is cross-platform (all file names and paths are case-sensitive on non-Windows operating systems). Any platform-specific information is indicated as required.

## 1.3 Additional information

The resources in this table can help you learn more about LiveCycle.

| For information about   | See   |
|---|---|
| General information about LiveCycle and the modules                                   | <a href="#">LiveCycle Overview</a>                              |
| LiveCycle modules   | <a href="#">LiveCycle Modules</a>                               |
| Other services and products that integrate with LiveCycle                             | <a href="#">Adobe Developer Connection</a>                      |
| Installing Adobe® LiveCycle® Workbench 11   | <a href="#">Installing Adobe LiveCycle Workbench 11</a>         |
| Preparing to Install LiveCycle  | <a href="#">Preparing to Install LiveCycle (Server Cluster)</a> |
| LiveCycle ES4 Upgrade Checklist and Planning  | <a href="#">LiveCycle ES4 Upgrade Checklist and Planning</a>    |
| Troubleshooting LiveCycle   | <a href="#">Troubleshooting LiveCycle</a>                       |
| Performing administrative tasks for LiveCycle   | <a href="#">LiveCycle Administration Help</a>                   |
| All the documentation available for LiveCycle   | <a href="#">LiveCycle documentation</a>                         |
| Patch updates, technical notes, and additional information about this product version | <a href="#">Adobe Enterprise Support</a>                        |

# Chapter 2: Introduction to Installation, Configuration, and Deployment Process

## 2.1 Installation, configuration, and deployment overview

Installing, configuring, and deploying LiveCycle involves the following processes:

- **Installing:** Install LiveCycle by running the installation program. Installing LiveCycle places all of the required files onto your computer, within one installation directory structure. The default installation directory is C:\Adobe\Adobe LiveCycle ES4 (Windows) or /opt/adobe/adobe\_livecycle\_es4 (non-windows); however, you can install the files to a different directory.
- **Configuring:** Configuring LiveCycle modifies various settings that determine how LiveCycle works. Assembling the product places all of the installed components into several deployable EAR and JAR files, according to your configuration instructions. Configure and assemble the components for deployment by running Configuration Manager. You can configure and assemble multiple LiveCycle modules at the same time.
- **Deploying:** Deploying the product involves deploying the assembled EAR files and supporting files to your application server on which you plan to run your LiveCycle. If you have configured multiple modules, the deployable components are packaged within the deployable EAR files. Components and LiveCycle archive files are packaged as JAR files.

*Note: LiveCycle archive file use .lca file extension.*

- **Initializing the LiveCycle database:** Initializing the database to be used with LiveCycle creates tables for use with User Management and other components. Deploying any module that connects to the LiveCycle database requires you to initialize the LiveCycle database after the deployment process.

Before you begin to install and configure LiveCycle, ensure that you have prepared your environment as described in the applicable Preparing guides.

## 2.2 Selecting tasks for configuring and deploying

After you have installed LiveCycle, you can run Configuration Manager to:

- Configure LiveCycle modules in an EAR file for deploying to the application server or cluster of application servers
- Configure properties of the application server or cluster of application servers to support LiveCycle
- Validate application server or cluster configuration
- Deploy LiveCycle EAR files
- Initialize LiveCycle database
- Deploy LiveCycle components
- Validate LiveCycle component deployment
- Configure LiveCycle components

## 2.3 Automatic vs. manual configuration

Although you can use Configuration Manager to configure the application server or cluster and set up data sources to the database, you may prefer to complete these steps manually for the following reasons:

- You have other applications running on the application server or cluster, and are concerned about possible conflicting configurations.
- Corporate security procedures for configuration management dictate finer control.
- You are performing deployments where automatic configuration is not available.

In the manual configuration case, do these tasks:

- Use Configuration Manager to configure LiveCycle components with the required font, temp, and GDS directories
- Manually configure the application server, configure data sources, and deploy LiveCycle EAR files
- Run Configuration Manager to initialize the database
- Run Configuration Manager to deploy LiveCycle components and validate the LiveCycle component deployment.
- Configure LiveCycle components.

## 2.4 LiveCycle installation, configuration, and deployment lists

This section includes lists that you can use to step through the installation and configuration process. A list is provided for installing and configuring when using either the automatic method or the manual method.

- **Automatic method:** Refers to using Configuration Manager to configure the application server, configure and deploy LiveCycle EAR files, initialize the database, and deploy the modules to the server. Use the automatic method if you want to have limited input into the installation, configuration, and deployment of LiveCycle.
- **Manual method:** Refers to using Configuration Manager only to configure LiveCycle EAR files, initialize the database, and deploy the modules to the server. Configuring the application server, connecting to the database, and deploying LiveCycle EAR files to the server is done manually by the administrator by following the instructions later in this document. Use the manual method if you want to have precise input into the installation, configuration, and deployment of LiveCycle. For example, this method may be used in a locked-down server environment.

***Note:** In a clustering environment, all application server configurations must be performed on each node of the cluster.*

### 2.4.1 Automatic installation and deployment list

The following list includes the steps that are required for installing LiveCycle modules by using the automatic method. Note that your application server or cluster must be installed before you perform the installation:

- Ensure that you have the required software installed on each machine in the target environment. See the appropriate preparing guide at [http://www.adobe.com/go/learn\\_lc\\_documentation\\_11](http://www.adobe.com/go/learn_lc_documentation_11).
- Run the installation program only on one machine. (See “4.3 Installing LiveCycle” on page 19.)
- Run Configuration Manager and select all the tasks on the Task Selection screen. It configures the LiveCycle EAR files, configures application server settings, deploys the EAR files and other components to the application server, initializes the LiveCycle database, and verifies the deployment. (See Configuring LiveCycle for Deployment chapter in this guide.)



- Access the Administration Console and User Management. (See “[8.1.5.1 Accessing LiveCycle Administration Console](#)” on page 53.)
- (Optional) Configure LDAP access. (See “[8.8 Configuring LDAP access](#)” on page 72.)
- Ensure that your clustering environment is prepared.

## 2.4.2 Manual installation and deployment list

The following list includes the steps that are required for installing LiveCycle by using the manual method. Your application server or cluster must be installed and configured before you perform the installation.

- Ensure that you have the required software installed and configured in the target environment.
- Ensure that you created and configured the cluster in the target environment.
- Run the installation program only on one machine.
- Run Configuration Manager and select the Configure LiveCycle EARs task. This task configures LiveCycle.

Run the manual configuration steps on the machines where LiveCycle is not installed. For example, copy content repository.

- Configure the Application Server cluster for LiveCycle.
- Deploy the EAR files to the application server. You can do this manually or use Configuration Manager.

**Note: (Cluster only)** Ensure that you deploy ear files to the application server on every node of the cluster. When deploying ear files to the application server, ensure that the deployment scope is Cluster .

**Note: (Cluster only)** Ensure that you deploy ear files to the application server on every node of the cluster, When deploying ear files to the application server, ensure that you map modules to the Cluster and the webserver.

- Run Configuration Manager to initialize the LiveCycle database and deploy LiveCycle component files.
- Access Administration Console and User Management.
- (Optional) Configure LDAP access.

# Chapter 3: Creating a WebSphere Application Server Cluster

You must install the WebSphere Application Server Network Deployment software to create your WebSphere cluster. Perform the following tasks:

- Ensure that you properly prepared all computers in the cluster. (See [“3.1 Preparing to install”](#) on page 6.)
- Install the WebSphere Application Server Network Deployment software. (See [“3.2 Installing WebSphere Network Deployment software”](#) on page 7.)
- Create your WebSphere Application Server cluster. (See [“3.3 Creating and configuring the WebSphere cluster”](#) on page 7.)
- Test the WebSphere Application Server cluster configuration. (See [“3.4 Testing the WebSphere Application Server cluster”](#) on page 15.)

## 3.1 Preparing to install

Before you install WebSphere Application Server on the computers of your cluster, ensure that your system meets the following configuration requirements:

**Disk space:** Ensure that the partition that will hold the application server has a minimum of 10 GB of free disk space. In addition to the space required to install the product, your environment variable `TEMP` or `TMP` must point to a valid temporary directory with at least 500 MB of free disk space. The downloadable executable requires approximately 500 MB, plus an additional 1.0 GB to unpack the images.

**IP address settings:** All the computers must have a fixed IP address that is managed through a single DNS.

**IP multicast:** All the computers must fully support IP multicast packet propagation, which means that all routers and other tunneling technologies must be configured to propagate multicast messages to clustered server instances. The network latency must be low enough to ensure that most multicast messages reach their final destination within 200 to 300 milliseconds. Also, the multicast time-to-live (TTL) value for the cluster must be high enough to ensure that routers do not discard multicast packets before they reach their final destination.

**Versions:** All the computers in the cluster must have the same version and same service pack of WebSphere Application Server software.

**Horizontal clustering:** If your configuration is horizontally clustered (that is, instances of WebSphere Application Server are installed on separate computers), ensure that all computers are on the same network subnet and that the computer clocks are synchronized. (See [Preparing to Install LiveCycle \(Server Cluster\)](#).)

**Account privileges:** (Windows) You must install and run WebSphere Application Server under a user account that has administrator privileges.

**Shared network drive:** You must have a secure shared network drive created that all computers in the cluster can access with read and write permissions. (See [Preparing to Install LiveCycle \(Server Cluster\)](#).)

Clocks of all the systems on the cluster might be synchronized to a common time server. In Windows domain, clock synchronization is done automatically. You must set-up Network Time Protocol on non-windows systems.

## 3.2 Installing WebSphere Network Deployment software

You must install WebSphere Application Server Network Deployment software on each node of the cluster to create your WebSphere Deployment Manager and application server instances.

WebSphere Deployment Manager allows you to manage your WebSphere Application Server cluster. You can install WebSphere Application Server Network Deployment on a dedicated administrative computer or on any node in the cluster that has sufficient capacity to install and run the Deployment Manager. (See WebSphere Application Server site).

### 3.2.1 Modes of installing the WebSphere Network Deployment software

You can install the WebSphere Network Deployment software in one of the following ways:

- Choose **None** on the **WebSphere Application Server Environments** screen to install the WebSphere Network Deployment Software without creating any profiles. Later, you can create a Deployment Manager or application server profile using the `manageprofiles` script. See “[3.3.1 Creating WebSphere profiles](#)” on page 8.
- Choose **Application server** on the **WebSphere Application Server Environments** screen to install the WebSphere Network Deployment software along with a single application server profile.
- Choose **Management** on the **WebSphere Application Server Environments** screen to install the WebSphere Network Deployment software along with the Deployment Manager profile.
- Select the **Cell (Deployment Manager and a Managed Node)** option on the **WebSphere Application Server Environments** screen to install the WebSphere Network Deployment software along with a cell that includes a Deployment Manager and a managed node application server profile.

Selecting this option during installation saves the effort of manually creating the profiles later.

For more information about installing WebSphere Application Server software, see this [WebSphere Application Server](#) site.

**Note:** While installing the WebSphere Network Deployment software on nodes where you want to host only the application server, choose the **Application server** option on the **WebSphere Application Server Environments** screen.

**Note:** You can use the `manageprofiles` script to create Deployment Manager or application server profiles any time after installing WebSphere Network Deployment software in one of the above ways.

## 3.3 Creating and configuring the WebSphere cluster

Configure your WebSphere Application Server cluster by performing the following tasks:

- Create WebSphere Deployment Manager and WebSphere Application Server profiles. (See “[3.3.1 Creating WebSphere profiles](#)” on page 8.)
- Federate the nodes to the Deployment Manager. (See “[3.3.3 Federating WebSphere Application Server profiles](#)” on page 10.)
- Create the cluster. (See “[3.3.4 Creating the WebSphere cluster](#)” on page 12.)
- Modify the SOAP connection time-out. (See “[3.3.5 Modifying the SOAP connection time-out settings](#)” on page 14.)

Creating profiles creates empty nodes that do not contain an administrative console or server. After federating these nodes, use the Deployment Manager to create a cluster of servers that use these nodes.

### 3.3.1 Creating WebSphere profiles

Once you have installed WebSphere Network Deployment software in one of the ways listed in “[3.2.1 Modes of installing the WebSphere Network Deployment software](#)” on page 7, you can create different type of WebSphere profiles. Create WebSphere profiles for your WebSphere Deployment Manager and for your WebSphere Application Server instances.

If you selected the **Cell (Deployment Manager and a Managed Node)** option (on the WebSphere Application Server environments screen) when you installed WebSphere Application Server Network Deployment software, the Deployment Manager and managed application server profiles were created automatically for you.

#### 3.3.1.1 Creating WebSphere profiles for 64-bit WebSphere Application Server

Use the WebSphere `manageprofiles` script (`manageprofiles.bat` on Windows and `manageprofiles.sh` on Linux or UNIX) to create profiles on a 64-bit WebSphere Application Server.

Create a Deployment Manager profile on the node that you selected to host the WebSphere Deployment Manager. This profile contains the WebSphere Administrative Console and also hosts the cell to which the nodes of your cluster will be federated.

You must also create profiles for each of the WebSphere Application Server instances that will comprise your cluster.

#### To create a WebSphere profile with the `manageprofiles` script:

- 1 On the computer that you will create the profile for, open a command prompt and navigate to the `[appserver root]/bin/` directory.
- 2 Start the WebSphere Profile Management Tool by entering the following command:
  - (Windows) `manageprofiles.bat`
  - (Linux/UNIX) `./manageprofiles.sh`
- 3 Type a command with the appropriate options to create a profile with the `manageprofiles` script. For example, type the following text:
  - (Windows):

```
[appserver root]\bin>manageprofiles.bat -create -templatePath  
" [appserver root]\profileTemplates\default" -profileName DS_AppSrv01  
-profilePath " [appserver root]\profiles\DS_AppSrv01" -isDefault
```
  - (Linux/UNIX):

```
[appserver root]/bin>./manageprofiles.sh -create -templatePath  
" [appserver root]/profileTemplates/default" -profileName DS_AppSrv01  
-profilePath " [appserver root]/profiles/DS_AppSrv01" -isDefault
```

#### Creating Deployment Manager Profile

```
[appserver root]\bin>manageprofiles.bat -create -profileName LC_Dmgr01 -profilePath  
" [appserver root]\profiles\LC_Dmgr01" -templatePath " [appserver  
root]\profileTemplates\management"
```

#### Creating Managed Node Profile

```
[appserver root]\bin>manageprofiles.bat -create -profileName LC_AppSrv01 -profilePath  
"[appserver root]\profiles\LC_AppSrv01" -templatePath "[appserver  
root]\profileTemplates\managed"
```

**Note:** Above mentioned commands are using minimum parameters required to create a profile. Additionally, you can specify the nodename, cellname, and hostname by setting the following arguments:

```
-nodeName  
-cellName  
-hostName
```

For more information about parameters that you can use with this command, refer to [this article](#) in the WebSphere Application Server documentation.

**Note:** You can view a list of the allowable options for the `manageprofiles` script by typing `manageprofiles.sh help create--` from a command line. You should typically specify the following options:

- The template path, which is the path where profile templates reside. The profile path is usually `[appserver root]/profileTemplates.default`, `cell`, `dmgr`, `managed`, `management`, and `secureproxy` are examples of profile templates.
- The profile path. For more information about the profile path, see “[1.2 Conventions used in this document](#)” on page 1.
- The profile name. Specify a profile name that readily identifies the WebSphere Application Server that the profile applies to (for example, include the identifier DS for LiveCycle).
- If the profile is the default profile for the WebSphere Application Server. The `-isDefault` option specifies that the profile is the default profile. On a cluster that uses Network Deployment, the `dmgr01` profile typically exists as the default profile.

**Note:** Depending on the option that you select on the **WebSphere Application Server Environments** screen, you may need to execute `managedprofiles.bat` or `managedprofiles.sh` after installation for creating profiles. For example, if you select **None** on the **WebSphere Application Server Environments** screen, you need to execute the appropriate command twice—once for the Deployment Manager and then for the application server node.

### 3.3.2 Configuring WebSphere Application Server if global security is enabled

If your installation uses global security, you must run WebSphere Application Server as a user with the appropriate roles. You can employ one of the following options to configure WebSphere Application Server to run if WebSphere global security is enabled:

- Create a new user with the necessary roles, and run WebSphere Application Server as that user. If a user already exists to run WebSphere Application Server, assign the necessary roles to that user.

**Important:** Ensure that you start WebSphere Application Server as this user. Some WebSphere processes may fail if you start WebSphere Application Server as a different user while global security is enabled.

In a secure environment, it is recommended that you employ this option.

- Configure the EVERYONE group with the necessary roles.

**To create a new WebSphere Application Server user:**

- 1 In the WebSphere Administrative Console navigation tree, click **Environment > Naming > CORBA Naming Service Users**, and then in the right pane, click **Add**.
- 2 In **Roles**, select all the roles.

- 3 Under Search and Select Users, select the User Realm.
- 4 In the search box, type the search string and click **Search**.  
*Note: To retrieve all users, type an asterisk (\*).*
- 5 From the Available text box, select the required users and click the right arrow to add them to the Mapped to role box.
- 6 Click **Save directly to master configuration**.

**To configure an existing WebSphere Application Server user:**

- 1 In the WebSphere Administrative Console navigation tree, click **Environment > Naming > CORBA Naming Service Users**, and then in the right pane, select the user.
- 2 In **Roles**, select the required roles.
- 3 Click **OK** or **Apply**.
- 4 Click **Save directly to master configuration**.

**To configure the EVERYONE group**

- 1 In the WebSphere Administrative Console navigation tree, click **Environment > Naming > CORBA Naming Service Groups**.
- 2 In **Roles**, select the required roles.
- 3 Enable **Select from special subjects**, and then from the Special subjects list, select the **EVERYONE** group.

*Note: If the EVERYONE group is already configured, the group will not be shown in the Special subjects list. You only need to assign the required roles to this group if not already done so.*

- 1 Click **OK** or **Apply**.
- 2 Click **Save directly to master configuration**.

### 3.3.3 Federating WebSphere Application Server profiles

You must now federate individual servers by adding the profiles that you created for each WebSphere Application Server instance into the Deployment Manager profile. (See “[3.3.3.1 Adding profiles](#)” on page 10.)

You can also remove a WebSphere Application Server instance from an existing WebSphere cell by removing its profile from the Deployment Manager profile. (See “[3.3.3.2 Removing and deleting profiles](#)” on page 11.)

#### 3.3.3.1 Adding profiles

Before you add WebSphere Application Server profiles, ensure that the Deployment Manager is running. Also ensure that you can connect to the Deployment Manager from the WebSphere Application Server instance by using the name of the Deployment Manager as well as the IP address.

**Important:** Before you add WebSphere Application Server profiles, ensure that the system clocks of all WebSphere Application Server instances are synchronized.

**To add a custom profile to the Deployment Manager:**

- 1 If the Deployment Manager is not running, navigate to the bin directory of the Deployment Manager Profile and run the appropriate script:
  - (Windows) `startManager.bat`

- (Linux, UNIX) `./startManager.sh`

If you installed WebSphere Application Server using the **Cell (deployment manager and a managed node)** option, navigate to the directory `[appserver root]/profiles/<profile_name>/bin` and start the node agent by running the appropriate command:

- (Windows) `startNode.bat`
- (Linux, UNIX) `./startNode.sh`

**Note:** You do not need to execute `startNode.bat` or `startNode.sh` for the application server node profile unless the node is added to the cell. After this node is added to the cell, you can start the node by executing the appropriate `startNode` command. For information on adding nodes to a cell, refer to step 3. Run `startNode.bat` or `startNode.sh` only for the managed node installed with the Deployment Manager.

- 2 From a command prompt, navigate to the `[profiles root]/<profile name>/bin` directory of the WebSphere Application Server instance you want to add.
- 3 Run the `addNode` script by using the computer name as a parameter; for example, type this text:

- (Windows) `addNode.bat [dmgr_host] [dmgr_port]`
- (UNIX/Linux) `./addNode.sh [dmgr_host] [dmgr_port]`

**Note:** The `dmgr_host` argument is required. All of the other arguments are optional. The default port number is 8879 for the default SOAP port of the deployment manager. For more information, see [this article](#) in the WebSphere Application Server documentation.

In addition to federating the node to the cell, `addNode` also starts the node agent process. After the node is federated to a cell, the node agent is started with the `startNode` command, which is also located in the bin directory of the WebSphere Application Server profile. During this process, the node being federated communicates to the Deployment Manager by using port 8879 by default.

It is a good practice to add the node agent as an operating system daemon process in UNIX. You can add the node agent as a service in Windows by using `WASService`, which is available in the bin directory of the base application server installation.

### 3.3.3.2 Removing and deleting profiles

You can remove a WebSphere Application Server profile from the cell by removing its profile from the WebSphere Deployment Manager. You can execute this task by using either a pair of script files or the Deployment Manager Administrative Console.

**Note:** Removing a profile from the cell only removes the server from the cluster; it does not delete the profile. The profile remains (and can be added back to the cell later, if needed). To completely remove a profile, delete the profile as a separate task.

You can delete profiles that you no longer need on your Deployment Manager and servers.

#### To remove a WebSphere Application Server using script files:

- 1 If the Deployment Manager is not running, navigate to the bin directory of the Deployment Manager Profile and run the appropriate script:
  - (Windows) `startManager.bat`
  - (Linux, UNIX) `./startManager.sh`
- 2 On each WebSphere Application Server that you want to remove, navigate to the bin directory of the profile that is running the node agent and run the appropriate `removeNode` script:
  - (Windows) `removeNode.bat`

- (Linux, UNIX) `./removeNode.sh`

3 Navigate to the bin directory of the Deployment Manager profile and run the appropriate cleanup script:

- (Windows) `cleanupNode.bat <node name> [deploymgr host] [deploymgr port] [options]`
- (Linux, UNIX) `./cleanupNode.sh <node name> [deploymgr host] [deploymgr port] [options]`

For more information, refer to [this article](#) in the WebSphere Application Server documentation.

#### To remove a WebSphere Application Server using the Deployment Manager:

- 1 Verify that the Deployment Manager is running.
- 2 In a web browser, type the URL to the Deployment Manager; for example, type  
`http://<servername>:<port>/ibm/console`  
*Note: By default, the Deployment Manager Administrative Console web application listens on port 9060.*
- 3 In the left pane, select **System Administration** and click **Nodes**.
- 4 Select the node to remove and click **Remove Node**.
- 5 To verify that the node is removed, navigate to **System Administration > Nodes** and confirm that the node is not listed.

#### To delete a profile:

- 1 Open a command prompt and navigate to the `[appserver root]/bin` directory.
- 2 Run the following command from the console:
  - (Windows) `manageprofiles.bat -delete -profileName [profileName]`
  - (UNIX/Linux) `./manageprofiles.sh -delete -profileName [profileName]`*Note: The profile directory and log files are not deleted. You must manually delete the profile directory. Any attempt to create a profile by using the same name as the deleted profile without first deleting the directory causes an error.*

### 3.3.4 Creating the WebSphere cluster

You must now create the WebSphere cluster by perform the following tasks:

- Creating the cluster by using the Deployment Manager.
- Configuring the distributed environment settings for the cluster.
- Add ports and host aliases for WebSphere Application Server instances of the cluster.

By default, the WebSphere Administrative Console web application listens on port 9060.

#### To create a cluster using the Deployment Manager:

- 1 Log in to the WebSphere Administrative Console of the computer hosting Deployment Manager.
- 2 In a web browser, enter the URL to the Deployment Manager; for example, type  
`http://<servername>:<port>/ibm/console`  
*Note: By default, the Deployment Manager Administrative Console web application listens on port 9060.*
- 3 In the WebSphere Administrative Console navigation tree, click **Servers > Clusters > WebSphere application server clusters**, and then click **New**.
- 4 In the **Enter Basic Cluster Information** box, enter the name of the cluster; for example, type `ds_cluster`.
- 5 In the **Member name** box in the right pane, enter a member name. This name is for the first in the cluster.



- 6 In the **Select Node** list, select the node that this cluster member will reside on.
- 7 Select **Create the member using an application server template**, select **default** from the list, and then click **Next**.
- 8 In the **Member Name** box, enter the name of another member to add to the cluster.
- 9 In the **Select Node** list, select the node that this cluster member will reside on.
- 10 Select **Generate unique HTTP ports** and click **Add Member**.
- 11 Repeat steps 8 to 11 to add WebSphere Application Servers to the cluster, entering the new member name.
- 12 After you add all members, click **Next**.
- 13 Click **Finish** and then click **Save**.
- 14 Click **System Administration > Save Changes to Master Repository**, select **Synchronize changes with Nodes**, and then click **Save**.

**To configure distributed environment settings for the cluster:**

- 1 In the WebSphere Administrative Console navigation tree, click **System administration > Nodes**, and ensure that the nodes are listed, that their status is **Synchronized**, and that all WebSphere Application Server instances of the cluster are started.
- 2 Click **Servers > Server Types > WebSphere application servers** and, in the right pane, click the server name.
- 3 Click the **Configuration** tab and, under **Container Settings**, click **Session management**.
- 4 Under Additional Properties, click **Distributed environment settings**.
- 5 Under General Properties, click **None** and then **OK**.
- 6 Click **Save directly to the master configuration**.
- 7 On the next screen, under Additional Properties, click **Distributed Environment Settings** and Click **custom tuning parameters**.
- 8 Select **Low (optimize for failover)** and then click **OK**.
- 9 In the navigation tree, click **Servers > Application servers** and, in the right pane, click the server name.
- 10 Under Performance, select **Performance Monitoring Infrastructure (PMI)**.
- 11 On the next screen, select **Enable Performance Monitoring Infrastructure (PMI)**.
- 12 Under Currently Monitored Statistics Set, select **Basic** and then click **OK**.
- 13 Repeat steps 2 to 13 for each server in your cluster.
- 14 In the **Messages** box, click **Save directly to the master configuration**.

**To configure WebSphere Application Server ports and aliases:**

- 1 In a web browser, type the URL to the Deployment Manager; for example, type  
`http://<servername>:<port>/ibm/console`  
*Note: By default, the WebSphere Administrative Console listens on port 9060.*
- 2 In the navigation tree, click **Servers > Application servers** and, in the right pane, click the server name.
- 3 On the next screen, under Communications, click **Ports**.
- 4 In the table, click **WC\_defaulthost** and assign a port address.  
*Note: For vertical clusters, set a unique address for each server in the cluster. For horizontal clusters, each server can have unique or identical address.*

- 5 Repeat steps 2 to 4 for each server in the cluster.
- 6 Click **Save directly to the master configuration**.
- 7 In the navigation tree, click **Environment > Virtual Hosts** and, in the right pane, click **default\_host**.
- 8 Under Additional Properties, click **Host Aliases**.
- 9 On the next screen, click **New** and add the port you assigned for a server in the cluster.
- 10 In the **Host Name** box, enter an asterisk (\*).
- 11 Repeat step 9 and 10 for each port that is assigned in step 4.
- 12 Click **OK** and then click **Save directly to master configuration**.
- 13 Restart the server. Click **Servers > Server Types > WebSphere application servers**, select the check box beside the server name, and then click **Restart**.

### 3.3.5 Modifying the SOAP connection time-out settings

Modify the SOAP connection time-out settings for each WebSphere Application Server in the cluster and for Deployment Manager.

#### To modify SOAP connection time-out settings

- 1 Log in to the WebSphere Administrative Console and, in the navigation tree, click **Servers > Cluster > WebSphere application server clusters**.
- 2 In the right pane, stop all clusters.
- 3 Navigate to *[appserver root]/profiles/<profile name>/properties* and open the *soap.client.props* file in a text editor.
- 4 Configure the `com.ibm.SOAP.requestTimeout` property to 1800.
- 5 Save the edited file.
- 6 Repeat steps 3 to 5 for each application server and Deployment Manager in the cluster.
- 7 Restart the deployment manager, node management and cluster.

### 3.3.6 Adding a new node to an existing cluster

Do the following to add a new node to a cluster:

- 1 Install WebSphere Network Deployment software. See [“3.2 Installing WebSphere Network Deployment software”](#) on page 7 for details.
- 2 If you have not selected application server option while installing WebSphere Network Deployment software, then create a WebSphere profile now. See [“3.3.1 Creating WebSphere profiles”](#) on page 8 for details.
- 3 Install Fix Packs and Feature Packs. See [Supported Platform Combinations](#)
- 4 Configure time-out settings. See [“3.3.5 Modifying the SOAP connection time-out settings”](#) on page 14
- 5 Federate the profile you created. See [“3.3.3 Federating WebSphere Application Server profiles”](#) on page 10 for details.
- 6 Add New Node to the Cluster
  - Click **Servers > Clusters > WebSphere application server clusters**.
  - In the right pane, click the name of the cluster to which you want to add a node.
  - Click **Additional Properties > Cluster members** in the right pane.

- Click **New**.
  - On the **Create additional cluster members** screen, specify a name for the new member and then select the node that you want to add to the cluster.
  - Click **Add Member** and then click **Next**.
  - Review the summary screen and click **Finish**.
  - Click **Save directly to the master configuration**.
- 7 Before starting new node, ensure that:
- All required software are installed and environment variables are created.
  - Temporary directory location is available for new node.
  - GDS(shared) location is available for new node.
  - Adobe Fonts, customer font and system font directories are available for new node.
  - PDFG configurations are complete. See “[8.6 Configuring PDF Generator](#)” on page 64 for details.
  - Custom properties, JVM arguments and heap arguments are configured for the new node. You may copy these settings from existing nodes.
  - Database jar file is available on new node at the same location as on existing nodes. You should not create Data Source for the new node, it is already available for the cluster.
- 8 Start new node.

**Note:** Ensure that all the directories (local and shared) are available on the new node at the same location as on existing nodes.

## 3.4 Testing the WebSphere Application Server cluster

You can test the WebSphere Application Server cluster to ensure that all members are active and that the cluster operates according to your design. You should ensure that the WebSphere Application Server cluster functions correctly before you proceed to install and configure LiveCycle.

### To test the WebSphere Application Server cluster:

- 1 Ensure that all WebSphere Application Server instances of the cluster are started.
- 2 View the server.log file located in `[appserver root]/profiles/[profile name]/logs/[application server name]/SystemOut.log`. Messages such as the following one confirm the active members of the cluster:

```
[1/22/08 13:50:09:643 PDT] 00000018 PtpConnectedC I DCSV1031I: DCS Stack
DefaultCoreGroup.lc9_cluster at Member LCcell\Node01\Node01Server1:
Received a connection from an undefined member LCcell\Node02\
Node02Server1. Source address is /11.11.11.11.
[1/22/08 13:50:09:696 PDT] 0000001f RoleMember I DCSV8051I: DCS Stack
DefaultCoreGroup.lc9_cluster at Member LCcell\Node01\Node01Server1: Core
group membership set changed. Added: [LCcell\Node02\Node02Server1].
[1/22/08 13:50:09:704 PDT] 0000001d RecoveryDirec I CWRLS0012I: All
persistent services have been directed to perform recovery processing for
this WebSphere server (LCcell\Node01\Node01Server1).
[1/22/08 13:50:09:712 PDT] 00000018 MbuRmmAdapter I DCSV1032I: DCS Stack
DefaultCoreGroup.lc9_cluster at Member LCcell\Node01\Node01Server1:
Connected a defined member LCcell\Node02\Node02Server1.
[1/22/08 13:50:09:839 PDT] 00000020 RecoveryManag A WTRN0028I:
Transaction service recovering 0 transactions.
[1/22/08 13:50:26:744 PDT] 0000001f RoleMergeLead I DCSV8054I: DCS Stack
DefaultCoreGroup.lc9_cluster at Member LCcell\Node01\Node01Server1: View
change in process.
[1/22/08 13:50:26:764 PDT] 00000018 VSyncAlgo1 I DCSV2004I: DCS Stack
DefaultCoreGroup.lc9_cluster at Member LCcell\Node01\Node01Server1: View
synchronization completed successfully. The View Identifier is
(1:0.LCcell\Node01\Node01Server1). The internal details are None.
```

## 3.5 Next steps

You must now install the LiveCycle solution component files. (See Installing the LiveCycle Modules.)

# Chapter 4: Installing LiveCycle modules

## 4.1 Before you begin

### 4.1.1 Installation overview

Before you install the modules, ensure that your environment includes the software and hardware that is required to run LiveCycle. You should also understand the installation options and have the environment prepared as required. For more information, see the Preparing to Install (Singer Server or Server Cluster) or Preparing to Upgrade guide. The complete LiveCycle documentation is available at [http://www.adobe.com/go/learn\\_lc\\_documentation\\_11](http://www.adobe.com/go/learn_lc_documentation_11).

LiveCycle also provides a command line interface (CLI) for the installation program. See “[Appendix - Install Command Line Interface](#)” on page 93 for instructions on using the CLI. There is also a CLI for Configuration Manager. See “[Appendix - Configuration Manager Command Line Interface](#)” on page 96. These CLIs are intended to be used by advanced users of LiveCycle, in server environments that do not support the use of the graphical user interface of the installation program or of Configuration Manager, or for users who wish to implement batch (non-interactive) installation capabilities.

### 4.1.2 Checking the installer

Observe the following best practices with the installer files before you begin the installation process.

#### Check the DVD installation media

Ensure that the installation media that you received is not damaged. If you copy the installation media contents to the hard disk of your computer where you are installing LiveCycle, ensure that you copy the entire DVD contents on to the hard disk. To avoid installation errors, do not copy the DVD install image to a directory path that exceeds the Windows maximum path length limit.

Install LiveCycle either by using a local copy of the installation files or directly from the DVD. The installation could fail when LiveCycle is installed over the network. Also, do not use special characters in the local path (for example, the character ‘#’).

#### Check the downloaded files

If you downloaded the installer from the Adobe web site, verify the integrity of the installer file using the MD5 checksum. Do one of the following to calculate and compare the MD5 checksum of the downloaded file with the checksum published on the Adobe download web page:

- **Linux:** Use the `md5sum` command
- **Solaris:** Use the `digest` command
- **Windows:** Use a tool such as WinMD5
- **AIX:** Use the `md5sum` command

#### Expand the downloaded archive files

If you downloaded the ESD from the Adobe web site, extract the entire `lces_server_11_0_0_websphere_all_win.zip` (Windows) or `lces_server_11_0_0_websphere_all_unix.tar.gz` (AIX, Linux, or Solaris) archive file to your computer. For non-windows, use the `gunzip` command to extract the .gz file.

**Note:** Be sure to keep the directory hierarchy unchanged from the original ESD file.

## 4.2 Installation considerations

### 4.2.1 Installation paths

To successfully install, you need read, write, and execute permissions on the installation directory. The following installation directories are the defaults; however, you can specify a different directory as required:

- (Windows) C:\Adobe\Adobe LiveCycle ES4
- (AIX, Linux, or Solaris) /opt/adobe/adobe\_lifecycle\_es4

**Important:** When installing LiveCycle, do not use double byte or extended latin characters (such as àâçéèëïïôùüÄÖßÜ) in the installation path.

When you are installing the modules on UNIX-based systems, you must be logged in as the root user to successfully install the modules to the default location, which is /opt/adobe/adobe\_lifecycle\_es4. If you are logged in as a non-root user, change the installation directory to one that you have permissions (read-write-execute privileges) for. For example, you can change the directory to /home/[username]/adobe/adobe\_lifecycle\_es4.

**Note:** On a UNIX-like system, when you copy/download files from the source (installation media), install.bin might lose the executable permissions. Ensure that you restore the write-execute permissions after copying/downloading the files.

On Windows, you must have administrator privileges to install LiveCycle.

When you run the LiveCycle installer, you should run it as the same user that installed WebSphere Application Server.

### 4.2.2 Temporary directories

Temporary files are generated in the temp directory. In certain instances, the generated temporary files may remain after the installer is closed. You can remove these files manually.

When installing on Linux, the installation program uses the logged-in user's home directory as a temporary directory for storing files. As a result, messages such as the following text may appear in the console:

```
WARNING: could not delete temporary file /home/<username>/ismp001/1556006
```

When you complete the installation, you must manually delete the temporary files from the following directories:

- (Windows) TMP or TEMP path as set in the environment variables
- (AIX, Linux, or Solaris) Logged-in user's home directory

On UNIX-based systems, a non-root user can use the following directory as the temporary directory:

- (Linux) /var/tmp or /usr/tmp
- (AIX) /tmp or /usr/tmp
- (Solaris) /var/tmp or /usr/tmp

### 4.2.3 Installing on a Windows staging platform for Linux or UNIX

LiveCycle can be installed and configured on Windows for deployment on a Linux or UNIX platform. You can use this functionality for installing on a locked-down Linux or UNIX environment. A locked-down environment does not have a graphical user interface installed. For the Linux or UNIX platform, the installation program installs binaries that are used by Configuration Manager to configure the product.

The computer running Windows can then be used as a staging location for the deployable objects, which can be copied to a Linux or UNIX computer for deployment to the application server. The application server on the Windows-based computer, and the Linux or UNIX target computer on which you want to install LiveCycle must be the same.

### 4.2.4 Configuring the JAVA\_HOME environment variable

The JAVA\_HOME environment variable must point to the Java SDK for your application server as outlined in the preparing guide. See [Preparing to Install LiveCycle \(Single Server\)](#) or [Preparing to Install LiveCycle \(Server Cluster\)](#) for more information

### 4.2.5 General installation notes

- On Windows, improve the speed of installation by disabling any on-access virus scanning software during installation.
- If you are installing on UNIX-based systems and are not installing directly from a release DVD, set executable permissions on the installation file.
- To avoid permission issues during deployment, ensure that you run the LiveCycle installer and Configuration Manager as the same user who will run the application server.
- If you are installing on UNIX-based computers, the installation directory you specify should not contain any spaces.
- Ensure that the JAVA\_HOME environment variable points to `[appserver root]/java/`.
- When configuring WebSphere on Windows, make sure that Configuration Manager is running using the appropriate JDK. WebSphere installations typically use the IBM JDK. If WebSphere is not using the IBM JDK, re-launch Configuration Manager using the `[LiveCycle root]/configurationManager/bin/ConfigurationManager.bat` script.

**Note:** If you are using a non-IBM JDK, do not use `[LiveCycle root]/configurationManager/bin/ConfigurationManager.exe`.

- If errors occur during installation, the installation program creates the `install.log` file, which contains the error messages. This log file is created in the `[LiveCycle root]/log` directory.

## 4.3 Installing LiveCycle

1 Start the installation program:

- (Windows) Navigate to the `\server\Disk1\InstData\Windows_64\VM` directory on the installation media or folder on your hard disk where you copied the installer. Right-click the `install.exe` file and select Run as administrator.
- (Non-Windows) Navigate to the appropriate directory, and from a command prompt, type `./install.bin`.
  - (AIX) `/server/Disk1/InstData/AIX/VM`

- (Linux) /server/Disk1/InstData/Linux/NoVM
  - (Solaris) /server/Disk1/InstData/Solaris/NoVM
- 2 When prompted, select the language for the installation to use and click **OK**.
  - 3 On the Introduction screen, click **Next**.
  - 4 If you have a previous version of LiveCycle ES2, ADEP, or LiveCycle ES3 installed on the computer where you are running the installer, the Preparation for Upgrade screen appears.

***Note:** If you are performing an out-of-place upgrade on a new machine, this screen is not shown.*

- **Prepare to upgrade existing installation to Adobe LiveCycle ES4:**

Do not select this option if you are performing a fresh installation.

- **Install Adobe LiveCycle ES4:** Installs LiveCycle afresh.

Select **Next** to continue.

- 5 On the Choose Install Folder screen, accept the default directory or click **Choose** and navigate to the directory where you intend to install LiveCycle, and then click **Next**. If you type the name of a directory that does not exist, it is created for you.

Click Restore Default Folder to restore the default directory path.

- 6 **(Windows only)** On the Manual Installation Options screen, select the target deployment option and click **Next**:
  - **Windows (Local):** Select this option if you are installing and deploying LiveCycle on the local server.
  - **Staged (Installed on Windows, targeting remote systems):** Select this option if you plan to use Windows as a staging platform for your deployment and then select the target operating system on the remote server. You can select a UNIX operating system as the target for deployment even if you are installing on Windows. (See “[4.2.3 Installing on a Windows staging platform for Linux or UNIX](#)” on page 19.)
- 7 Read the Adobe LiveCycle ES4 License Agreement, select **I accept** to accept the terms of the license agreement and then click **Next**. If you do not accept the license agreement, you cannot continue.
- 8 On the Pre-Installation Summary screen, review the details and click **Install**. The installation program displays the progress of the installation.
- 9 Review the Release Notes information and click **Next**.
- 10 Review the details on the Install Complete screen.

- 11 The **Start LiveCycle Configuration Manager** checkbox is selected by default. Click **Done** to run the Configuration Manager.

***Note:** (Adobe® LiveCycle® PDF Generator 11 for Windows only) If Acrobat is not installed on all nodes in the cluster, install it now. Then complete the steps in “[8.6 Configuring PDF Generator](#)” on page 64.*

***Note:** To run Configuration Manager later, deselect the **Start LiveCycle Configuration Manager** option before you click **Done**. You can start Configuration Manager later using the appropriate script in the [LiveCycle root]/configurationManager/bin directory. See the *Configuring LiveCycle For Deployment* chapter in this guide.*



## 4.4 Configuring the caching locators in clusters (caching using TCP only)

If you implement caching for your LiveCycle cluster by using TCP, configure the TCP locators to find other members of the LiveCycle cluster.

**Note:** This section does not apply if you implement caching for your LiveCycle cluster by using UDP. (See “6.2.2 Modifying the JVM properties” on page 35 to configure caching for your LiveCycle cluster using UDP.)

Do the following to enable LiveCycle cluster caching using TCP:

- Ensure that the TCP locators are installed and configured. TCP locators are installed in the `[LiveCycle root]/lib/caching` directory, with a default configuration, when you install LiveCycle. You can change the default configuration. (See Modifying the TCP locators.)
- Configure each node in the LiveCycle cluster to use the locators. (See “6.2.2 Modifying the JVM properties” on page 35.)
- Ensure that TCP locators are running.

### 4.4.1 Modifying TCP locators

The LiveCycle installer creates a default configuration of the TCP locators that is ready to use without modification. You can move the locators to any computer on your network and run them on that computer. The locators do not have to reside on a computer that is a member of the LiveCycle cluster. You can also create additional failover locators to support high availability in your cluster. (See To install the TCP locators:.)

You can also modify the TCP locators to use a port other than the default port (22345). (See To modify the default locator port (Windows): or To modify the default locator port (UNIX):.)

### 4.4.2 Install TCP locators

- 1 Log on to the computer where you installed LiveCycle and navigate to the `[LiveCycle root]/lib/` caching directory.
- 2 Copy the caching directory and its contents to the computer on which you want to run the locators.

You can start TCP locator from default location. You should copy the caching directory to another location, only if:

- You want to run TCP locator on a machine that does not have LiveCycle.
- You do not want to start TCP locator from default location.

**Note:** Do not run TCP locators on all the nodes of the LiveCycle Cluster. It is good practice to run minimum two locators. One TCP locator serves as a primary locator and other TCP locator serves as a secondary locator to handle failover issues. You can add more than two TCP locators as backup locators but it is not mandatory.

### 4.4.3 Modify the default locator port (Windows)

- 1 Open the startlocator.bat file in a text editor. The `startlocator` file for a default installation is on the computer where you installed LiveCycle, in the `[LiveCycle root]/lib/caching` directory.
- 2 Change the default port number (22345) to your preferred port number in the following properties:

```
set port=22345
```

The port number can be any available port between 1025 and 65535.

**Note:** Ensure that the port number that is configured here matches the port number that is configured in the JVM argument of each node of the LiveCycle cluster. The port number can be any available port between 1025 and 65535. See *Modifying the JBoss run.conf file to complete the configuration*.

- 3 If you are using more than one locator for failover, assign all of such locators to JVM argument `-Dlocators` listed at the end of the `startlocator.bat` file.

```
-Dlocators=localhost [22345]
```

- 4 (Computers with multiple network cards only) If the computer hosting the locator has multiple network cards, set the following properties in the script:

```
set bindaddr=<bind IP address>
```

Where `<bind IP address>` is the IP address that the locator will listen on. You must specify the `<bind IP address>` for the JVM argument `adobe.cache.cluster-locators` on each node in your LiveCycle cluster.

**Note:** If you do not specify the bind address and the bind port in the `startlocator` script, you will be prompted to input these values when you execute the script. However, for IPv6, you must specify the bind address and the bind port in the `startlocator` script itself.

- 5 Save the edited file.
- 6 Repeat steps 1 to 4 on any additional locators for your LiveCycle cluster.

#### 4.4.4 Modify the default locator port (UNIX)

- 1 Open the `startlocator.sh` file in a text editor. The `startlocator` file for a default installation is located on the computer where you installed LiveCycle, in the `[LiveCycle root]/lib/caching` directory.
- 2 Change the default port number (22345) to your preferred port number in the following properties:

```
GF_PORT=22345
```

The port number can be any available port between 1025 and 65535.

**Important:** Ensure that the port number that is configured here matches the port number that is configured in the JVM argument of each node of the LiveCycle cluster.

- 3 If you are using more than one locator for failover, assign all of such locators to JVM argument `-Dlocators` listed at the end of the `startlocator.sh` file.

```
-Dlocators=localhost [22345]
```

- 4 (Computers with multiple network cards only) If the computer hosting the locators has multiple network cards, modify the following argument:

```
GF_BIND_ADDRESS="<bind IP address>"
```

Where `<bind IP address>` is the IP address that the locator will listen on. You must specify the `<bind IP address>` for the JVM argument `adobe.cache.cluster-locators` on each node in your LiveCycle cluster.

**Note:** For IPv6, it is recommended that you specify the bind address and the bind port in the `startlocator` script itself.

- 5 Save the edited file.
- 6 Repeat steps on any additional locators for your LiveCycle cluster.

### 4.4.5 Start the TCP locators

To use TCP-based caching for LiveCycle Cluster using TCP locator, you must start the TCP locators before you start your cluster. If the TCP locators are not running when you start the members of the LiveCycle cluster, the LiveCycle cluster will not function.

- 1 On the computer where the TCP locators are installed, navigate to the caching directory. For a default installation, the TCP locators are installed on the computer where you installed LiveCycle, in the *[LiveCycle root]/lib/caching* directory.
- 2 (*IPv6 only*) Modify `startlocator.bat` (Windows) or `startlocator.sh` (UNIX) and add the following JVM arguments:

```
-Djava.net.preferIPv6Stack=true  
-Djava.net.preferIPv6Addresses=true
```

- 3 Run the appropriate file:
  - (Windows) `startlocator.bat`
  - (UNIX) `startlocator.sh`
- 4 Repeat above steps on any additional locators for your LiveCycle cluster.

**Note:** (*Windows Only*) On running `startlocator` script, you would be prompted to change the default value. You can choose to keep the default values provided in the script or you can provide new values.

### 4.4.6 Stop TCP locators

- 1 On the computer where the TCP locators are installed, navigate to the caching directory. For a default installation, the TCP locators are installed on the computer where you installed LiveCycle, in the *[LiveCycle root]/lib/caching* directory.
- 2 Run the appropriate file:
  - (Windows) `stoplocator.bat`
  - (UNIX) `stoplocator.sh`
- 3 Repeat steps 1 to 2 on any additional locators for your LiveCycle cluster.

**Note:** If you are not using the default values in the `startlocator` script and mentioned specific IP address and port values, specify the same values in the `stoplocator` script. Otherwise, the `stoplocator` script may fail to stop the locators.

## 4.5 Global Document Storage Directory (GDS)

On cluster configurations, create a shared file system for GDS directory accessible to each node on the LiveCycle cluster. This shared file system can be a local storage on a computer or a share on the dedicated network storage system. Ensure that all the nodes of the cluster have read and write permissions on the shared storage. The GDS directory should have low access time, high up time, and should be accessible as UNC style path. For example, `\\storagename\shared\GDS`.

## 4.6 Installing the font directories in cluster nodes

You must install the font directories for each node in the cluster, including the LiveCycle fonts that are installed in the *[LiveCycle root]\fonts* directory.

The fonts must exist in the same path on each node, and the directory must have identical contents on all nodes in the cluster. To ensure this, use one of the following options:

- Use a shared directory that all nodes in the cluster can access. Copy fonts from *[LiveCycle root]\fonts* to the shared directory. Using shared fonts directories can slow down the access to the fonts and induces performance issues.
- Copy the *[LiveCycle root]\fonts* directory to each node in the cluster in an identical path.

Record the location where you create these shared directories for later use when you configure LiveCycle using Configuration Manager.

**Note:** *The font directories must be distinct from the GDS directory. However, they may be distinct sibling subdirectories of a single shared parent directory. The requirements and steps mentioned above are applicable to the custom font directories.*

## 4.7 Next steps

You must now configure LiveCycle for deployment. You can also choose to run Configuration Manager later by using the *ConfigurationManager.bat* or *ConfigurationManager.sh* file located in *[LiveCycle root]\configurationManager\bin*.

# Chapter 5: Configuring LiveCycle for deployment

## 5.1 Considerations when configuring and deploying LiveCycle

### 5.1.1 General Considerations

- For IPv6, run IPv6 LiveCycle Configuration Manager. For detailed information, see LiveCycle IPv6 support section in [prepare to install guide](#).

- You can override the default font for the Configuration Manager by adding the following JVM argument in [LiveCycle root]\configurationManager\bin\ConfigurationManager.bat (Windows) or [LiveCycle root]\configurationManager\bin\ConfigurationManager.sh (Linux, UNIX):

```
-Dlcm.font.override=<FONT_FAMILY _NAME>
```

For example:

```
-Dlcm.font.override=SansSerif
```

Restart the Configuration Manager after adding the JVM argument.

- During configuration, if you must reset the data in Configuration Manager by using the Reset to Default option, ensure that you relaunch the Configuration Manager. Otherwise, you may encounter some missing configuration screens.
- During configuration, you must provide the location of the JDBC drivers for your database. The Oracle, SQL Server, and DB2 drivers are in the [LiveCycle root]/lib/db/[database] directory.
- Temporary directory: Do not specify a shared network directory as your temporary directory on cluster configurations. It is recommended to use local directory as a temporary directory. The temporary directory should exist on every node of the cluster and the path of the temporary directory should be same for every node of the cluster.
- Global Document Storage (GDS) directory: Specify the GDS directory that meets the requirements outlined in the Preparing to Install (Single Server or Server Cluster). For latest documentation, see [http://www.adobe.com/go/learn\\_lc\\_documentation\\_11](http://www.adobe.com/go/learn_lc_documentation_11).
- On cluster environments, several steps need to be performed manually in addition to the automatic configuration that Configuration Manager performs.

### 5.1.2 CLI versus GUI versions of Configuration Manager

This section describes the GUI version of Configuration Manager. For instructions about using the command line interface (CLI) version of Configuration Manager, see “[Appendix - Configuration Manager Command Line Interface](#)” on page 96.

| LiveCycle configuration task   | Configuration Manager GUI | Configuration Manager CLI | Manual |
|--|---------------------------|---------------------------|--------|
| Configure LiveCycle  | Yes                       | Yes                       | No     |
| Configure application server<br>Only WebLogic and WebSphere application servers can be configured using Configuration Manager.                           | Yes                       | Yes                       | Yes    |
| Validate application server configuration<br>Only WebLogic and WebSphere application server configurations can be validated using Configuration Manager. | Yes                       | Yes                       | Yes    |
| Deploy LiveCycle EARs<br>LiveCycle EARs can be deployed only on WebLogic and WebSphere application servers using Configuration Manager.                  | Yes                       | Yes                       | Yes    |
| Initialize LiveCycle database  | Yes                       | Yes                       | No     |
| Validate LiveCycle Server connection   | Yes                       | Yes                       | No     |
| Deploy LiveCycle components  | Yes                       | Yes                       | No     |
| Validate LiveCycle component deployment  | Yes                       | Yes                       | Yes    |
| Configure LiveCycle components   | Yes                       | Yes                       | Yes    |

### 5.1.3 Considerations for WebSphere application server

- Configuration Manager does not support deployment or undeployment of EAR files with custom file names. If your EAR files use a custom file name, you must manually deploy and undeploy them to the application server.
- If you are deploying components to WebSphere on a localized instance of the Windows operating system, the Configuration Manager deployment process reaches approximately 7% completion and then adobe-livecycle-websphere.ear fails to deploy. You must perform additional steps described in the Miscellaneous Errors section of the [adobe-livecycle-websphere.ear fails to deploy](#) article.
- If you are installing in a distributed environment to a secured server, you will encounter SSL handshake exceptions when running Configuration Manager. To avoid this error, run the following executable file before running Configuration Manager: `[appserver root]/bin/retrieveSigners.bat`. The retrieveSigners utility retrieves the certificates from the WebSphere Deployment Manager server and adds them to the local server's trust store. See the article [Retrieving signers using the retrieveSigners utility at the client](#) available from the IBM Information Center.
- Some Configuration Manager screens require you to provide the SOAP port of the application server or the deployment manager. For more information on how to determine SOAP ports of your WebSphere application server, see this [blog](#).
- If you are configuring a remote application server, ensure that an application server is also installed on the same computer as Configuration Manager so that Configuration Manager can use the application server library files.
- You can determine the JNDI port number by logging in to WebSphere Administrative Console. On WebSphere admin console, click Servers > Server Types > WebSphere application servers > [server name] > Communications > Ports. You will need to provide the value for BOOTSTRAP\_ADDRESS when you configure the application server using Configuration Manager.

### 5.1.4 Considerations while configuring LiveCycle Server Clusters

- You cannot configure settings for IPv6-based clusters using Configuration Manager.

- It is recommended that you have local server fonts and customer fonts directories at the same path on each node in the cluster. Having shared fonts directories instead of local fonts directories may cause performance issues.

### 5.1.5 Set the date, time, and time zone

Setting the date, time, and time zone on all servers connected to your LiveCycle environment will ensure that time-dependent modules, such as Adobe® LiveCycle® Digital Signatures 11 and Reader Extensions 11, function correctly. For example, if a signature appears to have been created in the future, it will not validate.

Servers that require time synchronization are database servers, LDAP servers, HTTP servers and J2EE servers (Application servers).

**Note:** Ensure that all the machines used in a LiveCycle cluster are time synchronized.

## 5.2 LiveCycle pre-configuration tasks

**Note:** Press **F1** in Configuration Manager to view Help information for the screen you are viewing. You can view the configuration progress at any time by clicking View Progress Log.

- 1 If you did not start Configuration Manager automatically from the installation program, navigate to the [LiveCycle root]/configurationManager/bin directory and run the ConfigurationManager.bat/sh script.
- 2 If prompted, select a language for Configuration Manager to use and click **OK**.
- 3 On the Welcome screen, click **Next**.
- 4 Do not select any option on the Upgrade Task Selection screen and click **Next**.
- 5 On the Modules screen, select Adobe LiveCycle ES4 modules you wish to configure and click **Next**.

**Note:** Some modules have technical dependencies on other modules for proper configuration and functioning. Configuration Manager displays a dialog and does not allow to proceed further if mutually dependent modules are not selected. For example, you must select Adobe LiveCycle Forms, Adobe LiveCycle Output, and Content Repository modules if you are configuring Correspondence Management Solution.

- 6 On the Task Selection screen, select all the tasks you want to perform and click **Next**.

## 5.3 Configuring and deploying LiveCycle

**Note:** Press **F1** in Configuration Manager to view Help information for the screen you are viewing.

### Configuring LiveCycle

- 1 On the Configure LiveCycle ES4 (1 of 5) screen, click **Configure** and click **Next** when done.
- 2 On the Configure LiveCycle ES4 (2 of 5) screen, click **Next** to accept the default directory locations, or click **Browse** to navigate to and change the directories that LiveCycle will use to access fonts, and then click **Next**.



Click **Edit configuration** to change any values on this screen. This button is not available when the Configuration Manager is run for the first time, but is available on the second and subsequent runs of the Configuration Manager.

- (Optional) To change the default location of the **Adobe server fonts directory**, type the path or browse to the directory.

- To change the default location of the **Customer fonts directory**, click **Browse** or specify a new location for your customer fonts.

**Note:** Your right to use fonts provided by parties other than Adobe is governed by the license agreements provided to you by such parties with those fonts, and is not covered under your license to use Adobe software. Adobe recommends that you review and ensure that you are in compliance with all applicable non-Adobe license agreements before using non-Adobe fonts with Adobe software, particularly with respect to use of fonts in a server environment.

- (Optional) To change the default location of the **System fonts directory**, type the path or browse to the directory. To add more directories to the list, click **Add**.
- (Optional) To enable FIPS, ensure that **Enable FIPS** is selected. Select this option only if you require the Federal Information Processing Standards (FIPS) to be enforced.

- 3 Click **Browse** on the Configure LiveCycle ES4 (3 of 5) screen to specify the **Location of the temporary directory**, and then click **Next**.

**Note:** Ensure that the temporary directory is on the local file system. LiveCycle does not support a temporary directory at a remote location.

**Note:** If you do not specify the temporary directory, the default system-configured temp location is used.

- 4 On the Configure LiveCycle ES4 (4 of 5) screen, click **Browse** to specify the path for the Global Document Storage (GDS) directory, and then click **Next**.

**Note:** If you leave the GDS directory field empty, LiveCycle will create the directory in a default location in the application server directory tree. After you finish the configuration steps, you can access the location from Administration Console > Settings > Core System Settings > Configurations.

**Note:** Ensure that GDS directory is accessible from all the nodes of the cluster. For Cluster, do not leave the directory field empty.

- 5 On the Configure Persistent Document Storage (5 of 5) screen, select the option for persistent document storage in addition to the GDS directory. Select one of the following:

- **Use GDS:** Use the file system-based GDS for all persistent document storage. This option provides the best performance, and a single location for GDS.
- **Use database:** Use the LiveCycle database for storing the persistent documents and long-lived artifacts. However, the file-system based GDS is also required. Using the database simplifies backup and restore procedures.

Click **Configure** to configure the LiveCycle EARs with this directory information and, after the configuration is complete, click **Next**.

### Configuring Acrobat for PDF Generator

- ❖ **(Windows only)** On the Configure Acrobat For LiveCycle PDF Generator screen, click **Configure** to run the script that will configure Adobe Acrobat and required environment settings. Click **Next** when complete.

**Note:** This screen will perform the desired configuration only when Configuration Manager is running locally. You must have Adobe Acrobat XI Pro already installed or this step will fail.

**Note:** You should manually configure Acrobat for PDF generator on all the other nodes of the cluster. See “[8.6 Configuring PDF Generator](#)” on page 64 in the Post Deployment chapter.



### LiveCycle Configuration Summary

- ❖ On the Configure LiveCycle ES4 Summary screen, click **Next**. Configured archives are placed in the `[LiveCycle root]/configurationManager/export` directory.

### Configure CRX

- ❖ The CRX Configuration screen allows you to configure the CRX repository and install it into the LiveCycle Core EAR file. On this screen, specify the path to the repository and click **Configure** to create the required repository files at the specified location. If you are using a custom path for the repository, ensure that the file system already contains custom directory.

**Note: (Non-turnkey only)** If your LiveCycle server is running remotely, select **Server is running on remote host**, and specify the path to the repository on the remote host.

Click **Next** to continue.

**Note:** Ensure that the CRX repository path does not contain spaces and the content repository is available on all the nodes of the cluster. After the configuration is complete, copy the content repository from local node to all the nodes on the same location (as specified on the CRX configuration screen).

**Note:** Once the packages are configured, you cannot remove them by re-running the Configuration Manager. For clean uninstallation of deployed packages, you need to uninstall and delete the packages using Package Manager.

### (Remote host only) CRX Configuration Summary

- ❖ For a remote deployment, copy the content from the `[LiveCycle root]/configurationManager/export/crx-quickstart/` directory to the location on the remote host you specified on the CRX Configuration screen.

**Note:** In case of clustered deployment, you must copy the content from the `[LiveCycle root]/configurationManager/export/crx-quickstart/` directory to the specified location on all cluster node hosts.

### Configuring your application server and database

- 1 On the Application Server Configuration Details screen, provide the information for the fields (all fields are mandatory) and then click **Verify Server Connection**. When the verification has completed successfully, click **Next**.

**Note:** If WebSphere Administrative Security is off, Admin User ID and Password fields can be left blank.

**Note:** When using WebSphere Cluster or WebSphere Network Deployment server to configure a standalone WebSphere Application server, enter the port number of the deployment manager in the SOAP Port field.

**Note:** If you are using non-default WebSphere profile, ensure that you provide the complete path, including the profile name, in the Local Application Server Root Directory field.

- 2 On the Application Server Configuration Selection screen, select the tasks for Configuration Manager to perform, and click **Next**.

If you prefer to configure the application server cluster manually, ensure that all the tasks are deselected, then click **Next**.

- 3 On the Server Settings Configuration screen (*appears only if Configure Server Settings was selected*), provide the information for the fields, and then click **Next**.

**Note:** : If you are using UDP then multicast port can be any available port between 1025 and 65535. The multicast port must be unique to the LiveCycle cluster (that is, the port must not be used by any other cluster on the same network, any attempt to use the same port by any other cluster on the same network would result in bootstrap failure).

**Note:** LCM does not configure `-Dadobe.cache.multicast-address` and `-Dadobe.cache.bind-address jvm` arguments. You may need to configure these arguments manually. See “6.2.2 Modifying the JVM properties” on page 35 section for more details.

- 4 On the Datasource Configuration screen (*appears only if Configure Datasource option is selected*), provide the information for the fields and then click **Test Database Connection**. When the connection is tested successfully, click **Next**.

You can choose to manually configure data sources rather than allowing Configuration Manager to configure them for you. To override automatic data source configuration, select **Manually configure data source in the WebSphere Administrative Console before continuing**, at the bottom of the screen.

Without exiting Configuration Manager, go to the application server administration console, and configure data sources as described in Configuring the LiveCycle database connectivity in Installing LiveCycle for WebSphere Server Guide.

- 5 On the Application Server Configuration screen, click **Configure**. When the process is completed, click **Next**.
- 6 On the Application Server Configuration Validation screen, select the tasks for validating and then click **Validate** and select Yes on prompt to deploy adobe-lcm-lcvalidator.ear. When the process is completed, click **Next**.

#### Choose installation verification sample (IVS) EAR files

- ❖ (Forms, Output, Mobile Forms, and Assembler only) On the LiveCycle ES4 Installation Verification Sample (IVS) EAR files screen, you can install three service-specific sample applications. Select **Include IVS EARs in deployment** set and click **Next** to install these sample files.

The ear files appear only if you have selected respective modules on the Modules screen.

**Note:** Do not deploy the IVS EAR files to a production environment.

#### Copy CRX Content

Copy all the content of the `[LiveCycle root]/configurationManager/export/crx-quickstart/` directory to the location specified on the CRX Configuration screen on all the cluster nodes.

#### Deploying LiveCycle EARs

- ❖ On the Deploy LiveCycle ES4 EARs screen, select the EAR files to deploy, and then click **Deploy**. This operation may take several minutes to complete. When the deployment has completed successfully, click **Next**.

**Note:** If the deployment of EARs fails with the error – *The system failed to make the SOAP RPC call: invoke – increase the SOAP timeout value as described in Configuring WebSphere time-out settings and then deploy the EARs.*

**Note:** When Configuration Manager has started the execution of the IBM WebSphere® JACL deployment scripts, you cannot stop the deployment even if you exit or cancel Configuration Manager prior to deployment completion. No user action is required because the product EARs will be successfully deployed.

By default, Configuration Manager deploys the EAR files to the WebSphere default virtual host, `default_host`. To deploy the EAR files to a different virtual host, select the target host from the Virtual Host list.

To connect to the application server using a secure port while running Configuration Manager, do the following tasks:

- a Add the `crypto.jar` file provided by IBM to the LiveCycle Configuration Manager path.
- b Set the following JVM argument to disable hostname verification:

```
ssl.disable.url.hostname.verification.CWPKI0027I=CWPKI0027I
```

You can connect to the application server using this workaround only if you are using the default HTTPS port.

***Note:** Whenever an application is deployed for the first time, the application name is retained. Subsequent deployments of the application on a different cluster within the same cell append the name of the cluster to the application name.*

### Initializing LiveCycle database

- 1 On the LiveCycle ES4 Database Initialization screen, verify that the hostname and port number provided for your application server is correct and then click **Initialize**. The database initialization task creates tables in the database, adds default data to the tables, and creates basic roles in the database. When the initialization has completed successfully, click **Next**. Restart the application server manually when you are prompted to do so.

***Note:** Initialize the database only on one node of the cluster. Subsequent steps are performed only on initialized server.*

- 2 On the LiveCycle ES4 Information screen, enter **LiveCycle ES4 User ID** and **Password** whose default values are *administrator* and *password* respectively.

Click **Verify Server Connection**, and when complete, click **Next**.

***Note:** The server information that appears on this screen represents default values for the deployment.*

Verifying the server connection helps narrow troubleshooting in case failures occur in the deployment or validation. If the connection test passes but deployment or validation fails in the next few steps, connectivity issues can be eliminated from the troubleshooting process.

### Deploying Central Migration Bridge Service

- ❖ On the Central Migration Bridge Service Deployment Configuration screen, if applicable, select the **Include Central Migration Bridge Service** in deployment option and then click **Next**.

### Deploying LiveCycle components

- 1 On the LiveCycle ES4 Component Deployment screen, click **Deploy**. The components that are deployed at this time are Java archive files that plug into the service container that is part of LiveCycle for purposes of deploying, orchestrating, and executing services. When the deployment has completed successfully, click **Next**.
- 2 On the LiveCycle Component Deployment Validation screen, click **Validate**. Click **View Progress Log** to view the validation progress and, when the validation has completed successfully, click **Next**.

### Configuring LiveCycle components

- ❖ On the Configure LiveCycle ES4 Components screen, select the tasks to run with Configuration Manager, and click **Next**.

### LiveCycle Server JNDI information

- ❖ On the LiveCycle Server JNDI Information screen, enter the host name and port number for the JNDI server. Provide location for Local Application Server Root Directory, and Click **Test Connection**. When complete, click **Next**.

### Configure Adobe® LiveCycle® 11 Connector for EMC® Documentum®

***Note:** In case of a remote LiveCycle deployment, you cannot configure the Connector for EMC Documentum using Configuration Manager.*

- 1 On the Specify Client for EMC Documentum screen, select **Configure Connector for EMC Documentum Content Server**, and specify the following settings. Enter the details, click **Verify**, and when complete, click **Next** to continue.
  - **Choose EMC Documentum Client Version:** Select the client version to use with the EMC Documentum Content Server.
  - **EMC Documentum Client Installation Directory Path:** Click **Browse** to select the directory path.

*Note: Configure Documentum 6.7 manually, LCM does not contain support for Documentum 6.7.*

- 2 On the Specify EMC Documentum Content Server Settings screen, enter the EMC Documentum Server details, and then click **Next**. Press F1 for information about the details you need to enter.
- 3 On the Configure Connector for EMC Documentum screen, click **Configure Documentum Connector**. When completed, click **Next**.
- 4 On the Required Manual Configurations for Connector for EMC Documentum screen, review and perform the manual steps listed and then click **Next**.

### Configure Adobe® LiveCycle® 11 Connector for IBM® Content Manager

*Note: In case of a remote LiveCycle deployment, you cannot configure the Connector for IBM Content Manager using Configuration Manager.*

- 1 On the Specify Client for IBM Content Manager screen, select **Configure Connector for IBM Content Manager**, and enter a value for the IBM Content Manager Client Installation Directory Path. Click **Verify** and when complete, click **Next** to continue.
- 2 On the Specify IBM Content Manager Server Settings screen, enter the details of the IBM Content Manager Server, and click **Next**.
- 3 On the Configure Connector for IBM Content Manager screen, click **Configure IBM Content Manager Connector**. When complete, click **Next**.
- 4 On the Required Manual Configurations for Connector for IBM Content Manager screen, review and perform the manual steps listed and then click **Next**.

### Configure Adobe® LiveCycle® 11 Connector for IBM® FileNet

*Note: In case of a remote LiveCycle deployment, you cannot configure the Connector for IBM FileNet using Configuration Manager.*

- 1 On the Specify Client for IBM FileNet screen, select **Configure Client for IBM FileNet Content Manager**, and specify the following settings.
  - **Choose IBM FileNet Client Version:** Select the client version that you want to use with the IBM FileNet Content Server.
  - **IBM FileNet Client Installation Directory Path:** Click **Browse** to select the directory path.

*Note: The validation of IBM FileNet may fail if there are special characters, such as hyphen (-), underscore (\_), comma (,), or dot (.) in the directory name containing the IBM FileNet client.*

Click **Verify**, and when complete, click **Next** to continue.
- 2 On the Specify IBM FileNet Content Server Settings screen, enter the required details, and click **Next**. Press F1 for more information.
- 3 On the Specify Client for IBM FileNet Process Engine screen, enter the required details, and click **Verify**. When complete, click **Next**.
- 4 On the Specify IBM FileNet Process Engine Server Settings screen, enter the required details and click **Next**. Press F1 for more information.
- 5 On the Configure Connector for IBM FileNet screen, click **Configure FileNet Connector**. When complete, click **Next**.
- 6 On the Required Manual Configurations for Connector for IBM FileNet screen, review and perform the manual steps listed and then click **Next**.

### Configure Adobe® LiveCycle® 11 Connector for Microsoft® SharePoint®

**Note:** In case of a remote LiveCycle deployment, you cannot configure the Connector for Microsoft SharePoint using Configuration Manager.

On the Configure Adobe LiveCycle ES4 Connector for Microsoft SharePoint screen, do one of the following tasks:

- Deselect the **Configure Adobe LiveCycle ES4 Connector for Microsoft SharePoint** option to manually configure Microsoft Sharepoint later, and then click **Next**.
- Leave the **Configure Adobe LiveCycle ES4 Connector for Microsoft SharePoint** option selected. Enter the required values, and then click **Configure SharePoint Connector**. When complete, click **Next**.

**Note:** You can skip this step if you want to configure the Connector for Microsoft SharePoint later using Administration Console.

### Configuring LiveCycle Server for native file conversions

- ❖ **(PDF Generator only)** On the **Admin user credentials for native PDF conversions** screen, enter the user name and password of a user with administrative privileges on the server computer, and then click **Add user**.

**Note:** You must add at least one administrative user for Windows 2008 Server. On Windows 2008 Server, User Account Control (UAC) must be disabled for the users you add. To disable UAC, click **Control Panel > User Accounts > Turn User Account Control on or off** and deselect **Use User Account Control (UAC)** to help protect your computer, then click **OK**. Restart the computer to apply these changes.

### System readiness test for PDF Generator

- ❖ On the **Document Services PDF Generator System Readiness Test** screen, click **Start** to validate if the system has been appropriately configured for PDF Generator. Review the System Readiness Tool Report and click **Next**. Note that the system readiness test fails if LiveCycle is deployed on a remote machine.

### Configuring LiveCycle Reader Extensions

- ❖ On the Reader Extensions Credential Configuration screen, specify the details that are associated with the Reader Extensions credential that activates the module services.

**Note:** You can skip this step at this time by selecting **Configure later using LiveCycle ES4 Administration Console**. You can configure the Reader Extensions credential by using Administration Console after you complete the deployment. (After logging in to Administration Console, click **Home > Settings > Trust Store Management > Local Credentials**.)

Click **Configure** and then click **Next**.

### Summary, and Next Steps

- ❖ Review the Configuration Manager task summary list and choose the appropriate options:
  - Select **Launch Next Steps** to view information about LiveCycle users and administrative interfaces to launch an html page containing step-by-step instructions to start and use LiveCycle.

Click **Finish** to exit the Configuration Manager

# Chapter 6: Manually Configuring a WebSphere Cluster

This chapter describes how to manually configure a WebSphere Application Server cluster to prepare for the manual deployment of LiveCycle in the clustered environment. This chapter applies only if you chose not to configure your WebSphere Application Server cluster automatically. For information about how to automatically configure your application server, see “Configuring LiveCycle for Deployment”.

At this point in the installation process, you have already installed LiveCycle files and run Configuration Manager to configure the LiveCycle deployable archives. Now, you must perform the following tasks manually:

- Configure the WebSphere Application Servers. (See “[6.2 Configuring the WebSphere Application Server instances](#)” on page 35.)
- Configure JDBC connectivity. (See “[6.3 Configuring the LiveCycle database connectivity](#)” on page 38.)

## 6.1 Directory permissions

The LiveCycle application will extract files to the `[appserver root]/installedApps` directory. Therefore, it is important that writable permissions be given to that directory. If writable permissions cannot be given, the section below describes how to modify the location for the extracted files.

*Note: It is recommended that you modify the location of the extracted files.*

### 6.1.1 Modify the location for the extracted files

- 1 Log in to the WebSphere Administrative Console.
- 2 Do one of the following:
  - Click **Servers > Server Types > WebSphere Application servers** and click your server name, such as **server1**.
- 3 Under Server Infrastructure, click **Java and Process Management > Process Definition**.
- 4 Under Additional Properties, click **Java Virtual Machine** and then click **Custom Properties**.
- 5 Click **New** and create a custom property named **adobeidp.RootDirectory**.
- 6 Set the value of **adobeidp.RootDirectory** to the path where Adobe native files should be extracted, such as `[appserver root]/profiles/<profile_name>/installedApps`.
- 7 Click **OK** or **Apply**.
- 8 In the Messages box, click **Save directly to master configuration**, and then restart the application server.

## 6.2 Configuring the WebSphere Application Server instances

You must configure the WebSphere Application Server instances that you installed in the cluster by performing the following tasks:

- Modify the WebSphere time-out settings. (See “[6.2.1 Modifying the WebSphere time-out settings](#)” on page 35.)
- Modify the JVM properties. (See “[6.2.2 Modifying the JVM properties](#)” on page 35.)
- Create a J2C authentication alias for the database. (See “[6.2.3 Creating a J2C authentication alias for the database](#)” on page 38.)

### 6.2.1 Modifying the WebSphere time-out settings

You must modify the WebSphere time-out settings on each WebSphere Application Server in the cluster.

**To modify WebSphere time-out settings:**

- 1 In the WebSphere Administrative Console navigation tree, click **Servers** > **Application servers** and, in the right pane, click the server name.
- 2 Under Container Settings, click **Container services** > **Transaction Service**.
- 3 In the **Total transaction lifetime timeout** box, type 300 and then click **OK**.
- 4 Under Container Settings, click **Container Services** > **ORB Service**.
- 5 In the **Request timeout** box, type 360 and, in the **Locate Request Timeout** box, type 300, and then click **OK**.
- 6 Under Server Infrastructure, click **Administration** > **Administration Services**.
- 7 On the next screen, click **JMX Connectors** and, in the table, click **SOAPConnector**.
- 8 On the next screen, click **Custom properties** and, in the table, click **requestTimeout**.
- 9 In the Value box, type 1800.
- 10 Click **OK** and then click **Save directly to the master configuration**.

### 6.2.2 Modifying the JVM properties

You must modify the Java Virtual Machine (JVM) properties of each WebSphere Application Server instance in the LiveCycle cluster to add LiveCycle options.


**Note:** You must restart each node of the application server after you modify the JVM parameters.

Before starting this procedure, you must know if your cluster uses a 32-bit or 64-bit JVM. See [Preparing to Install LiveCycle \(Server Cluster\)](#) to determine the JVM required for your cluster configuration.

Before starting this procedure, you must determine how your LiveCycle cluster implements cluster caching so that you can correctly configure a JVM argument for cluster caching. You may implement cluster caching by using UDP or TCP but not both. The following factors may affect your choice:

- UDP can be used only if your cluster is based on IPv4.
- Use TCP if your cluster is either IPv4-based or IPv6-based. On an IPv6-based cluster, you must use TCP to be IPv6-compliant.

If you implement cluster caching by using TCP, you must also ensure that you configure the TCP locators correctly (see “[Configuring the caching locators \(caching using TCP only\)](#)”).

 It is recommended to use TCP instead of UDP multicasting for production systems because of the inherent reliability of the TCP protocol.

**To modify JVM properties:**

- 1 Log in to the WebSphere Administrative Console and, in the navigation tree, click **Servers > Application servers** and then, in the right pane, click the server name.
- 2 Under Server Infrastructure, click **Java and Process Management > Process Definition**.
- 3 Under Additional Properties, click **Java Virtual Machine** and add or configure the following properties:

- In the **Initial Heap Size** box, type 512
- In the **Maximum Heap Size** box, set one of the following values:
  - (32-bit JVM only) Type 1024
  - (64-bit JVM only) Type 2048
- In the **Generic JVM arguments** box, add the following arguments:

```
-Xgcpolicy:gencon  
-Dfile.encoding=utf8
```

**Note:** Add the `-Xgcpolicy:gencon` JVM argument only if WebSphere is using the IBM JDK. However, do not add this argument in case of WebSphere on Solaris operating system.

- In the **Generic JVM arguments** box, set one of the following values:
  - (32-bit JVM only) Type `-XX:MaxPermSize=256m`
  - (64-bit JVM only) Type `-XX:MaxPermSize=512m`
- 4 On the same screen, in the **Generic JVM arguments** box, add the following caching arguments depending on the configured cluster cache mechanism (UDP or TCP):

- **Caching using UDP discovery**
  - Configure the multicast port argument in the following format:

```
-Dadobe.cache.multicast-port=<port number>
```

**Note:** The value for `<port number>` can be any available port between 1025 and 65535. The multicast port must be unique to the LiveCycle cluster (that is, the port must not be used by any other cluster on the same network, any attempt to use the same port by any other cluster on the same network would result in bootstrap failure). It is recommended that you configure the same `<port number>` on all nodes in the LiveCycle cluster, as in this example:

```
-Dadobe.cache.multicast-port=33456
```

- Setting multicast address argument is optional. Default muticast addresses for IPv4 and IPv6 are as following:

```
IPv6 - FF38::1234  
IPv4 - 239.192.81.1
```

If you have restriction on multicast addresses in your network, use following argument to set multicast addresses:

```
-Dadobe.cache.multicast-address=<ip address>
```

**Note:** The value for `<ip address>` is the IP address used for multicast networking. The IP address is ignored if `adobe.cache.multicast-port` is zero.



**Note:** The multicast address must be unique to the LiveCycle cluster and must not be used by any other cluster on the same network. It is recommended that you configure the same <ip address> on all nodes in the LiveCycle cluster. For example:

```
-Dadobe.cache.multicast-address=239.192.81.1
```

- **Caching using TCP only**

- For IPv4, configure the cluster locators argument in the following format:

```
-Dadobe.cache.cluster-locators=<IPaddress>[<port number>],<IPaddress>[<port number>]
```

For IPv6, configure the cluster locators argument in the following format:

```
-Dadobe.cache.cluster-locators=<hostname>@<IPv6 address>[<port number>],  
<hostname>@<IPv6 address>[<port number>]
```

**Note:** Configure, as a comma-separated list, the locators for all nodes of the cluster. The value for <IPaddress> is the IP address of the computer running the locator, and the value for <port number> is any unused port between 1025 and 65535. It is recommended that you configure the same <port number> for all locators, as in this example:

```
-Dadobe.cache.cluster-locators=10.20.30.5[22345],10.20.30.6[22345]
```

**Note:** Do not run TCP locator for all the nodes. Configure only two TCP locators. Enable one TCP locator to serve as a primary locator and another TCP locator to serve as a secondary/backup locator. For information on configuring TCP locators, see [“4.4 Configuring the caching locators in clusters \(caching using TCP only\)”](#) on page 21.

- For machines with multiple Network Interfaces

Some machines may be connected to multiple networks via multiple Network Interface Cards (NICs). For such machines, set the JVM property `-Dadobe.cache.bind-address` to the IP address of the network interface card that you are using for LiveCycle Server.

```
-Dadobe.cache.bind-address=<IP Address>
```

**Note:** It is recommended to set JVM property `-Dadobe.cache.bind-address` for machines with one Network Interface Card, also.

- 5 To prevent application server from Denial of Service attacks configure the following JVM argument:

```
-DentityExpansionLimit=10000
```

- 6 Click **Apply** and click **Custom Properties**.

- 7 (IPv4 only) On the next screen, click **New**, add or configure the following properties, and then click **OK**:

- In the **Name** box, type `java.net.preferIPv4Stack`.
- In the **Value** box, type `true`.

- 8 (IPv6 only) On the next screen, click **New**, add or configure the following properties, and then click **OK**:

- In the **Name** box, type `java.net.preferIPv6Stack`.
- In the **Value** box, type `true`.
- In the **Name** box, type `java.net.preferIPv6Addresses`.
- In the **Value** box, type `true`.

- 9 Click **OK** and then click **Save directly to the master configuration**.

- 10 Restart the server.

11 Repeat steps 11 to 19 for each server in the cluster.

### 6.2.3 Creating a J2C authentication alias for the database

You must create a J2C authentication alias for the database.

**To create a J2C authentication configuration for the data source:**

- 1 In the WebSphere Administrative Console navigation tree, click **Security > Global security**.
- 2 In the right pane, under Authentication, click **Java Authentication and Authorization Service > J2C authentication data**, and then click **New**.
- 3 Set the following properties:
  - In the **Alias** box, type an alias name appropriate to the database user, such as `IDP_DS/db2-db2user`.
  - In the **User ID** box, type a name, such as `db2user`. This ID is the login credential used to access the database that will be used with the `IDP_DS` data source.
  - In the **Password** box, type a password for this user.

*Note: In this guide, IDP\_DS identifies the LiveCycle data source.*

- 4 Click **OK** and then click **Save directly to master configuration**.
- 5 Repeat steps 3 and 4 for `RM_DS`. Use `EDC_DS/db2-db2user` as the alias name.

*Note: EDC\_DS is JNDI name of the RM\_DS datasource.*

## 6.3 Configuring the LiveCycle database connectivity

To enable WebSphere and your LiveCycle deployment to connect to the LiveCycle database, you must create a database connection for LiveCycle by installing the database drivers and then setting up a data source.

You must install drivers for the type of database that you use for the LiveCycle database. The drivers should be placed in the installation directories of the application server.

You must configure the data source to connect to the database. For WebSphere, you can configure a DB2, an Oracle, SQL Server data source.

You will need the following information from tasks you did in Preparing to Install LiveCycle (Server Cluster):

- Database name
- Server name
- Port number
- User name
- Password

Refer to the following section that applies to your database:

- [“6.3.1 Configuring the DB2 data source”](#) on page 39
- [“6.3.2 Configuring the Oracle data source”](#) on page 42
- [“6.3.3 Configuring the SQL Server data source”](#) on page 44

### 6.3.1 Configuring the DB2 data source

Configuring the DB2 data source requires you to install the DB2 database drivers, create a DB2 JDBC provider on WebSphere, create the data source on WebSphere, and then configure the corresponding connection pool.

#### To install the DB2 database driver:

- 1 On a WebSphere Application Server instance, in the *[appserver root]* directory, create a directory named db2libs.
- 2 Copy the db2jcc.jar file from one of these locations to the *[appserver root]\db2libs* directory:
  - The java directory under your *[dbserver root]* directory, such as *[dbserver root]/ibm/Sqllib/java* (Windows) or *[dbserver root]/java* (Linux or UNIX)
  - *[LiveCycle root]\lib\db\db2\*
- 3 Repeat steps 1 to 2 for each WebSphere Application Server in the cluster.

#### To create a DB2 JDBC provider:

- 1 On a WebSphere Application Server instance, in the WebSphere Administrative Console navigation tree, click **Environment > WebSphere Variables** and, in right pane, click **DB2UNIVERSAL\_JDBC\_DRIVER\_PATH**.
- 2 In the **Value** box on the next screen, type the path to the db2libs directory.
- 3 Repeat steps 1 to 2 for each node scope as well as for the Cell Manager scope, inserting the path to the db2libs directory on the relevant node.
- 4 Click **OK** or **Apply** and in the **Messages** box, click **Save directly to master configuration**.
- 5 In the navigation tree, click **Resources > JDBC > JDBC Providers**.
- 6 In the drop-down list above the table, select **Cluster=<cluster name>** as the scope, and then click **New**.
- 7 In the Step 1 pane, set the following configuration and then click **Next**:
  - In the **Database type** list, select **DB2**.
  - In the **Provider type** list, select **DB2 Universal JDBC Driver Provider**.
  - In the **Implementation type** list, select **Connection pool data source**. Take note that for each Configuration Manager configuration script, the field implementation class name is `com.ibm.db2.jcc.DB2ConnectionPoolDataSource`.
  - In the **Name** box, keep the name **DB2 Universal JDBC Driver Provider**.
- 8 In the Step 2 pane, enter the path to the db2libs directory (for example, *[appserver root]/db2libs*), and then click **Next**.
- 9 In the Step 3 pane, click **Finish** and then click **Save directly to master configuration**.

#### To create the DB2 JDBC data source:

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the provider.
- 2 Under Additional Properties, click **Data sources** and then click **New**.
- 3 In the Step 1 pane, set the following configuration and then click **Next**.
  - In the **Data source name** box, type `Livecycle - DB2 - IDP_DS`.
  - In the **JNDI name** box, type `IDP_DS`.
- 4 In the Step 2 pane, type a database name and server name.

**Note:** If the port used by the database is not the default port (50000), also specify your alternative port in the **Port number** box.

- 5 Ensure that **Use this data source in container managed persistence (CMP)** is selected.
- 6 Click **Next** and set the following configurations in the Step 3 pane:
  - In the list under **Component-managed authentication alias**, select the authentication alias created for this data source in [“6.2.3 Creating a J2C authentication alias for the database”](#) on page 38.
  - In the **Mapping-configuration alias** list, select **DefaultPrincipalMapping**.
  - In the **Container-managed authentication alias** list, select the authentication alias created for this data source in [“6.2.3 Creating a J2C authentication alias for the database”](#) on page 38.
- 7 Click **Next** and, in the Step 4 pane, click **Finish**.
- 8 Click **Save directly to the master configuration**.

#### Configure LiveCycle - DB2 - IDP\_DS connection pools

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the DB2 Universal JDBC Driver Provider. See *To create a DB2 JDBC provider*.
- 2 Under Additional Properties, click **Data sources** and, in the right pane, click **Livecycle - DB2 - IDP\_DS**.
- 3 On the next screen, under Additional Properties, click **Connection Pool Properties** and set the properties as follows:
  - In the **Maximum connections** box, type 30.
  - In the **Minimum connections** box, type 1.
- 4 Click **OK** or **Apply**, and then click **Save directly to master configuration**.

#### Configure the custom property for DB2

- 1 In the navigation tree, click **Resources > JDBC > Data sources** and, in the right pane, click the data source. See *To create the DB2 JDBC data source*.
- 2 Under Additional Properties, click **Custom properties** and then click **New**.
- 3 In the **Name** box, type `userRRASetEquals` and in the **Value** box, type `true`.
- 4 Click **OK** or **Apply** and then click **Save directly to master configuration**.

#### Create the DB2 JDBC data source for Adobe® LiveCycle® Rights Management 11

**Note:** This procedure applies only if you have Rights Management installed.

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and click the provider you created in *To create a DB2 JDBC provider* section.
- 2 Under Additional Properties, click **Data sources** and then click **New**.
- 3 In the Step 1 pane, set the following configurations and then click **Next**:
  - In the **Data source name** box, type `Livecycle - DB2 - RM_DS`.
  - In the **JNDI name** box, type `EDC_DS`.
  - In the list under Component-Managed Authentication and XA Recovery Authentication Alias, select the authentication alias created for this data source in [“6.2.3 Creating a J2C authentication alias for the database”](#) on page 38.
- 4 In the Step 2 pane, type the database name and server name of the database you created.

**Note:** If the port used by the database is not the default port (50000), also specify your alternative port in the **Port number** box.

- 5 Click **Next** and, in the Step 3 pane, click **Finish**.
- 6 Select the data source you just created to modify additional parameters and set the following configuration:
  - In the **Container-managed authentication alias** list, select the authentication alias created for this data source in “[6.2.3 Creating a J2C authentication alias for the database](#)” on page 38.
  - In the **Mapping-configuration alias** list, select **DefaultPrincipalMapping**.
- 7 Click **OK** or **Apply**, and then click **Save directly to master configuration**.

#### Configure LiveCycle - DB2 - RM\_DS connection pools for Rights Management

*Note: This section applies only if you have Rights Management installed.*

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the **DB2 Universal JDBC Driver Provider** you created in *To create a DB2 JDBC provider* section.
- 2 Under Additional Properties, click **Data sources** and, in the right pane, click **LiveCycle - DB2 - RM\_DS**.
- 3 On the next screen, under Additional Properties, click **Connection Pool Properties** and set the properties as follows:
  - In the **Maximum connections** box, enter 20.
  - In the **Minimum connections** box, enter 5.
- 4 Click **OK** or **Apply**, and then click **Save directly to master configuration**.

#### Configure the custom property for DB2:

- 1 In the navigation tree, click **Resources > JDBC > Data sources** and, in the right pane, click the data source you created in *To create the DB2 JDBC data source for Rights Management* section.
- 2 Under Additional Properties, click **Custom properties** and then click **New**.
- 3 In the **Name** box, type `userRASEquals` and in the **Value** box, type `true`.
- 4 Click **OK** or **Apply** and then click **Save directly to master configuration**.

#### 6.3.1.1 Set default isolation level

- 1 Log in to WebSphere Integrated Solutions Console.
- 2 In the WebSphere Administrative Console navigation tree, click **Resources > JDBC > Data Sources**.
- 3 From the drop-down list in the right pane, for Cluster, select **Cluster=[appropriate cluster name]**. All data sources under the cluster is displayed.
- 4 Click **LiveCycle - DB2 - IDP\_DS** with JNDI name **IDP\_DS**.
- 5 Click **Custom Properties**.
- 6 Search for **webSphereDefaultIsolationLevel** property, and click to open it for edit.
- 7 Set value as 2. The value 2 denotes Read Committed.
- 8 Click **Apply** and then click **OK**.
- 9 Repeat steps 5-8 for **LiveCycle - DB2 - RM\_DS** with JNDI name **EDC\_DS**.
- 10 In the Messages box at the top of the page, click **Save directly to master configuration**.
- 11 Restart WebSphere.

## 6.3.2 Configuring the Oracle data source

Configuring the Oracle data source requires you to install the Oracle database drivers, create an Oracle JDBC provider on WebSphere, create the data source on WebSphere, and then configure the corresponding connection pool.

### Install the Oracle database driver

- 1 For each WebSphere Application Server instance, in the *[appserver root]* directory, create a directory named *db\_driver*.
- 2 Copy the *ojdbc6.jar* for JDK 1.6 driver file from the *[DVD\_root]/third\_party/db/oracle* directory to the directory created in step 1.

### Create the Oracle JDBC provider

- 1 On a WebSphere Application Server instance, in the WebSphere Administrative Console navigation tree, click **Environment > WebSphere Variables** and, in the right pane, click **ORACLE\_JDBC\_DRIVER\_PATH**.
- 2 Under General Properties, in the **Value** box, type the path to the *ojdbc6.jar* file you created in Configuring the Oracle data source and then click **OK**.
- 3 Repeat steps 1 to 2 for each WebSphere Application Server instance, inserting the appropriate path to the *db\_driver* directory for the node on which the WebSphere Application Server instance resides.
- 4 Click **Save directly to master configuration**.
- 5 In the navigation tree, click **Resources > JDBC > JDBC Providers**.
- 6 In the drop-down list above the table, select **Cluster=<cluster\_name>** as the scope and then click **New**.
- 7 In the Step 1 pane, set the following configuration and then click **Next**:
  - In the **Database type** list, select **Oracle**.
  - In the **Provider type** list, select **Oracle JDBC Driver**.
  - In the **Implementation type** list, select **Connection pool data source**.
- 8 In the Step 2 pane, accept the default database class path and then click **Next**.
- 9 In the Step 3 pane, click **Finish** and then click **Save directly to master configuration**.

### Create the Oracle JDBC data source

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the provider you created in Configuring the Oracle data source section.
- 2 Under Additional Properties, click **Data sources** and then click **New**.
- 3 In the Step 1 pane, set the following configurations and then click **Next**:
  - In the **Data source name** box, type *Lifecycle - oracle - IDP\_DS*.
  - In the **JNDI name** box, type *IDP\_DS*.
  - In the list, under Component-Managed Authentication and XA Recovery Authentication, select the authentication alias created for this data source in “[6.2.3 Creating a J2C authentication alias for the database](#)” on page 38
- 4 In the Step 2 pane, type the following line in the **URL** box and then click **Next**:  
`jdbc:oracle:thin:@<server_host>:<port>:<SID>`  
where *<server\_host>* is the IP address of the database server, *<port>* is the port on which the database is listening (default 1521), and *<SID>* is the service ID of the database.

- 5 In the Step 3 pane, click **Finish** and then click **Save directly to master configuration**.
- 6 Select the data source you just created to modify additional parameters and set the following configuration options:
  - In the **Container-managed authentication alias** list, select the authentication alias created for this data source in [“6.2.3 Creating a J2C authentication alias for the database”](#) on page 38.
  - In the **Mapping-configuration alias** list, select **DefaultPrincipalMapping**.
- 7 Click **OK** or **Apply**, and then click **Save directly to master configuration**.

#### Configure LiveCycle - oracle - IDP\_DS connection pools

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the Oracle JDBC driver data source. See, *create the Oracle JDBC provider*.
- 2 Under Additional Properties, click **Data sources** and, in the right pane, click **Livecycle - oracle - IDP\_DS**.
- 3 On the next screen, under Additional Properties, click **Connection Pool Properties** and, in the **Maximum connections** box, type 30.
- 4 Click **OK** or **Apply**, and then click **Save directly to master configuration**.

#### Configure the custom property for Oracle

- 1 In the navigation tree, click **Resources > JDBC > Data sources** and, in the right pane, click the data source that you created in *To create the Oracle JDBC data source* section.
- 2 Under Additional Properties, click **Custom properties** and then click **New**.
- 3 In the **Name** box, type `useRRASetEquals` and in the **Value** box, type `true`.
- 4 Click **OK** or **Apply** and then click **Save directly to master configuration**.

#### Create the Oracle JDBC data source for Rights Management

**Note:** This section applies only if you have Rights Management installed.

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the provider you created in *create the Oracle JDBC provider* section.
- 2 Under Additional Properties, click **Data sources** and then click **New**.
- 3 In the Step 1 pane, set the following configurations and then click **Next**:
  - In the **Data source name** box, type `Livecycle - oracle - RM_DS`.
  - In the **JNDI name** box, type `EDC_DS`.
  - In the list under Component-Managed Authentication and XA Recovery Authentication Alias, select the authentication alias created for this data source in [“6.2.3 Creating a J2C authentication alias for the database”](#) on page 38.
- 4 In Step 2 pane, type the following line in the **URL** box and then click **Next**:  
`jdbc:oracle:thin:@<server_host>:<port>:<SID>`  
where `<server_host>` is the IP address of the database server, `<port>` is the port on which the database is listening (default 1521), and `<SID>` is the service ID of the database.
- 5 In the Step 3 pane, click **Finish** and then click **Save directly to master configuration**.
- 6 Select the data source you just created to modify additional parameters and set the following configuration options:
  - In the **Container-managed authentication alias** list, select the authentication alias created for this data source in [“6.2.3 Creating a J2C authentication alias for the database”](#) on page 38.

- In the **Mapping-configuration alias** list, select **DefaultPrincipalMapping**.

7 Click **OK** and then click **Save directly to master configuration**.

#### Configure LiveCycle - oracle - RM\_DS connection pools for Rights Management

*Note: This section applies only if you have Rights Management installed.*

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the Oracle JDBC driver provider created in *To create the Oracle JDBC provider* section.
- 2 Under **Additional Properties**, click **Data sources** and, in the right pane, click **Livecycle - oracle - RM\_DS**.
- 3 On the next screen, under **Additional Properties**, click **Connection Pool Properties** and set the properties as follows:
  - In the **Maximum connections** box, enter 20.
  - In the **Minimum connections** box, enter 1.
- 4 Click **OK** or **Apply**, and then click **Save directly to master configuration**.

#### Configure the custom property for Oracle:

- 1 In the navigation tree, click **Resources > JDBC > Data sources** and, in the right pane, click the data source that you created in *To create the Oracle JDBC data source for Rights Management* section.
- 2 Under **Additional Properties**, click **Custom properties** and then click **New**.
- 3 In the **Name** box, type `useRRASetEquals` and in the **Value** box, type `true`.
- 4 Click **OK** or **Apply** and then click **Save directly to master configuration**.

### 6.3.3 Configuring the SQL Server data source

Configuring the SQL Server data source requires you to install the SQL Server database drivers, create a SQL Server JDBC provider on WebSphere, create the data source on WebSphere, and then configure the corresponding connection pool.

#### Install the SQL Server database driver

- If you have not done so, download and install the SQL Server JDBC Driver 3.0 from the Microsoft Download site by following the site instructions.

*Note: Use SQL Server JDBC Driver 3.0 for both Microsoft SQL Server 2005 SP2 and Microsoft SQL Server 2008.*

*Note: Make note of the directory location where you install the driver on your system.*

#### Create the SQL Server JDBC provider

- 1 In the WebSphere Administrative Console navigation tree, click **Environment > WebSphere Variables** and, in the right pane, click `MICROSOFT_JDBC_DRIVER_PATH..`
- 2 Under **General Properties**, in the **Value** box, type the path to the `sqljdbc.jar` file that you created and then click **OK**.
- 3 In the **Messages** box, click **Save directly to master configuration**.
- 4 In the navigation tree, click **Resources > JDBC > JDBC Providers**.
- 5 In the **Scope** drop-down list in the right pane, select **Cluster=<cluster name>** as the level, and then click **New**.
- 6 In the **Create new JDBC provider** pane, set the following configurations and then click **Next**:
  - In the **Database type** list, select `SQL Server`.



- In the **Provider Type** list, select `Microsoft SQL Server JDBC Driver`.
  - In the **Implementation type** list, select `Connection Pool Data Source`.
  - In the **Name** box, type `Microsoft SQL Server JDBC Driver`, or accept the default value.
- 7 In the **Enter database class path information** pane, replace the existing entry with one of the following, and then click **Next**:
- `${MICROSOFT_JDBC_DRIVER_PATH}/sqljdbc.jar`
- Note:** If you have set the WebSphere variable `MICROSOFT_JDBC_DRIVER_PATH`, the database class path information is populated automatically.*
- 8 In the **Summary** pane, click **Finish** and then click **Save directly to master configuration**.

### Create the SQL Server data source for LiveCycle

Follow the steps below to create the SQL Server data source for your application server version.

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the provider that you created in *Create the SQL Server JDBC provider* section.
- 2 Under **Additional Properties**, click **Data sources** and then click **New**.
- 3 In the **Enter basic data source information** pane, set the following configurations and then click **Next**:
  - In the **Data source name** box, type `Livecycle - SQLServer - IDP_DS`.
  - In the **JNDI name** box, type `IDP_DS`.
- 4 In the **Enter database specific properties for the data source** pane, enter the database name, server name, and port.
- 5 In the **Setup security aliases** pane, set the following, and click **Next**.
  - In the **Component managed authentication alias** list, select the authentication alias that you created for this data source in *To create a J2C authentication configuration for the data source* section.
  - In the **Mapping-configuration alias** list, select **DefaultPrincipalMapping**.
  - In the **Container managed authentication alias** list, select the authentication alias that you created for this data source in *To create a J2C authentication configuration for the data source* section.
- 6 In the **Summary** pane, click **Finish**, and then click **Save directly to master configuration**.
- 7 Set the data store helper class for the data source. Do the following tasks:
  - In the navigation tree, click **Resources > JDBC > Data sources** and, in the right pane, click the data source that you created.
  - In the next screen, under **Data store helper class name**, select **Specify a user-defined data store helper**, and replace the existing entry with the following text:  
`com.ibm.websphere.rsadapter.GenericDataStoreHelper`
- 8 Change the statement cache size. Do the following tasks:
  - In WebSphere Administrative Console, click **JDBC > Data sources**.
  - Click the data source you just created and under **Additional Properties**, click **WebSphere Application Server data source properties**.
  - Change the value of the **Statement cache size** field to 80.
  - Click **OK** or **Apply** and then click **Save directly to master configuration**.

### Configure LiveCycle - SQLServer - IDP\_DS connection pools

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the provider that you created earlier
  - **Microsoft SQL Server JDBC Driver.**
- 2 Under **Additional Properties**, click **Data sources** and then select **Lifecycle - SQLServer - IDP\_DS**.
- 3 On the next screen, under **Additional Properties**, click **Connection Pool Properties** and, in the **Maximum connections** box, type 30.
- 4 9. Click **OK** or **Apply** and then click **Save directly to master configuration**.

### Configure the custom property for SQL Server

- 1 In the navigation tree, click **Resources > JDBC > Data sources** and, in the right pane, click the data source that you created in *Create the SQL Server data source for LiveCycle* section.
- 2 Under **Additional Properties**, click **Custom properties** and then click **New**.
- 3 In the **Name** box, type `useRRASetEquals` and in the **Value** box, type `true`.
- 4 Click **OK** or **Apply** and then click **Save directly to master configuration**.

### Create SQL Server data source for Rights Management

Follow the steps below to create the SQL Server data source for your application server version.

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the provider that you created in *Create the SQL Server JDBC provider* section.
- 2 Under **Additional Properties**, click **Data sources** and then click **New**.
- 3 In the **Enter basic data source information** pane, set the following configurations and then click **Next**:
  - In the **Data source name** box, type `Lifecycle - SQLServer - RM_DS`.
  - In the **JNDI name** box, type `EDC_DS`.
- 4 In the **Enter database specific properties for the data source** pane, in the **Data store helper class name** box, replace the existing entry with the following:  
`com.ibm.websphere.rsadapter.GenericDataStoreHelper`
- 5 In the **Setup security aliases** pane, set the following, and click **Next**.
  - In the **Component managed authentication alias** list, select the authentication alias that you created for this data source in *To create a J2C authentication configuration for the data source* section.
  - In the **Mapping-configuration alias** list, select **DefaultPrincipalMapping**.
  - In the **Container managed authentication alias** list, select the authentication alias that you created for this data source in *To create a J2C authentication configuration for the data source* section.
- 6 In the **Summary** pane, click **Finish**, and then click **Save directly to master configuration**.
- 7 Change the statement cache size. Do the following tasks:
  - In WebSphere Administrative Console, click **JDBC > Data sources**.
  - Click the data source you just created and under **Additional Properties**, click **WebSphere Application Server data source properties**.
  - Change the value of the **Statement cache size** field to 80.
  - Click **OK** or **Apply** and the click **Save directly to master configuration**.

### Configure LiveCycle - SQLServer - RM\_DS connection pools

- 1 In the navigation tree, click **Resources > JDBC > JDBC Providers** and, in the right pane, click the provider that you created earlier
  - **SQL Server Provider.**
- 2 Under **Additional Properties**, click **Data sources** and then select **Lifecycle - SQLServer - RM\_DS**.
- 3 On the next screen, under **Additional Properties**, click **Connection Pool Properties** and, in the **Maximum connections** box, type `20`.
- 4 Click **OK** or **Apply** and then click **Save directly to master configuration**.

### Configure the custom property for SQL Server

- 1 In the navigation tree, click **Resources > JDBC > Data sources** and, in the right pane, click the data source that you created.
- 2 Under **Additional Properties**, click **Custom properties** and then click **New**.
- 3 In the **Name** box, type `useRRASetEquals` and in the **Value** box, type `true`.
- 4 Click **OK** or **Apply** and then click **Save directly to master configuration**.

### Configure integrated security on Windows

- 1 In the navigation tree, click **Resources > JDBC > Data Sources** and, in the right pane, click **IDP\_DS**.
- 2 In the right pane, under **Additional Properties**, click **Custom Properties**, and on the next screen, click **integratedSecurity**.
- 3 On the next screen, under **General Properties**, type `true` in the **Value** box.
- 4 In the navigation tree, click **Resources > JDBC > Data Sources** and, in the right pane, click **Lifecycle - SQLServer - RM\_DS**.
- 5 In the right pane, under **Additional Properties**, click **Custom Properties**, and on the next screen, click **integratedSecurity**.
- 6 On the next screen, under **General Properties**, type `true` in the **Value** box.
- 7 Click **Apply** and then click **Save directly to master configuration**.
- 8 On the computer where WebSphere is installed, add the `sqljdbc_auth.dll` file to the Windows systems path (C:\Windows). The `sqljdbc_auth.dll` file is in the same location as the Microsoft SQL JDBC 3.0 driver installation (default is `[InstallDir]/sqljdbc_3.0/enu/auth/x86`).
- 9 Modify the **Log On As** property of the Windows service that starts the WebSphere Application Server *[node name]* by doing the following tasks:
  - Click **Start > Settings > Control Panel > Administrative Tools > Services**.
  - Right click **[node name]** and select **Properties**.
  - On the **Log On** tab, select **This account** and select a valid user account other than Local System, then click **OK**.
- 10 Change SQL Server's Security from **Mixed mode** to **Windows Authentication only**.

## 6.4 Next steps

After you configure your WebSphere Application Server cluster, do the following tasks:

- Configure the LiveCycle EAR files by using Configuration Manager. (See “Configuring LiveCycle for Deployment”.)
- Choose one of these ways to deploy the LiveCycle EAR files to your WebSphere Application Server cluster:
  - **Automatically:** Use Configuration Manager. (See “Configuring LiveCycle for Deployment”.)
  - **Manually:** See “Appendix - Manually Deploying to WebSphere”.

# Chapter 7: Manually Deploying to WebSphere

## 7.1 About deploying LiveCycle modules

Before you deploy LiveCycle, ensure that you completed these tasks:

- Run Configuration Manager to configure LiveCycle modules according to your system and application server requirements. To add a module to your deployment, you can run Configuration Manager to make the changes and then redeploy the updated EAR file.

If you are deploying LiveCycle for the first time, initialize the database by using Configuration Manager after you deploy the EAR files.

If you are using an external web server, see your web server documentation for information about the configuration that is required to allow access to the application server.

### 7.1.1 Summary of deployable components

During the deployment process, you need to deploy the following components for LiveCycle:

- adobe-livecycle-native-websphere-*[OS]*.ear
- adobe-livecycle-websphere.ear
- adobe-workspace-client.ear

After LiveCycle is configured using Configuration Manager, these files are located in the *[LiveCycle root]/configurationManager/export/* directory.

## 7.2 Deploying to WebSphere

Deploy LiveCycle modules to WebSphere by deploying the component EAR files to the application server using the WebSphere Administrative Console.

Before deploying to WebSphere, start the application server or the cluster. After you deploy the required components, stop and restart the application server or cluster before you start any services.

### To deploy the EAR files:

- 1 In the WebSphere Administrative Console navigation tree, click **Applications > New Application**.
- 2 In the right pane, click **New Enterprise Application** and then select **Remote file system** or **Local File System**.
- 3 Click **Browse**, navigate to one of the EAR files in Summary of deployable components, and select the EAR file.
- 4 Select **Show all installation options and parameters** and expand **Choose to generate default bindings and mappings**.
- 5 Select **Generate Default Bindings** and click **Next**.
- 6 In the left column of the Summary pane on the right, select the last step and click **Finish**.

- 7 When the EAR file is installed successfully, in the **Messages** box, click **Save directly to Master Configuration**.
- 8 Repeat these steps for each of the EAR files in Summary of deployable components.

## 7.3 Starting the application

After deploying the module, you need to start the applications. When the red “X” beside the name of the application changes to a green arrow, the application has been deployed and started successfully. WebSphere displays an error message if it cannot start the application.

For information about WebSphere error messages, see your WebSphere Application Server documentation.

### To start an application in WebSphere:

- 1 In the WebSphere Administrative Console navigation tree, click **Applications > Application Types > WebSphere Enterprise applications**.
- 2 Select any or all of the LiveCycle applications that you want to start and click **Start**. The red “X” beside the status of each application changes to a green arrow, indicating that the application is running.

# Chapter 8: Post-deployment tasks

## 8.1 General tasks

### 8.1.1 Configure Allowed Referers

When you run Configuration Manager, the default host, IPv4 address, IPv6 address, loopback address, and localhost address are added to the Allowed Referer list. These addresses are added only for the machine where LCM is executed. For a LiveCycle cluster, manually add all the other cluster nodes to the list:

- 1 In Administration Console, click **Settings > User Management > Configuration > Configure Allowed Referer URL's**. The Allowed Referer list appears at the bottom of the page.
- 2 To add an allowed referer:
  - a Type a host name or IP address in the Allowed Referers box. To add more than one allowed referer at a time, type each host name or IP address on a new line. Provide hostName and IP address of all the cluster nodes/load balancer.
  - b In the HTTP Port and HTTPS Ports boxes, specify which ports to allow for HTTP, HTTPS, or both. If you leave those boxes empty, the default ports (port 80 for HTTP and port 443 for HTTPS) are used. If you enter 0 (zero) in the boxes, all ports on that server are enabled. You can also enter a specific port number to enable only that port.
  - c Click Add.
- 3 Click **Save**.

If the Allowed Referer List is empty, the CSRF feature stops working and the system becomes insecure.

- 4 After changing the Allowed Referer list, restart the LiveCycle cluster.

### 8.1.2 Configure CRX Repository Clustering

**Note:** The Configure CRX Repository Clustering section described in this article is updated for LiveCycle ES4 Service Pack 1. If you are on the LiveCycle ES4 base release, follow the steps described in [Key Distinctions in LiveCycle ES4 from LiveCycle ES4 Service Pack 1](#).

Perform the following steps to configure CRX repository clustering:

- 1 Go to `http://[Host]:[Port]/lc/libs/granite/cluster/content/admin.html`. Login as an administrator.
- 2 Change the master URL to `http://[Master_host]:[port]/lc`. Provide hostname and port of the node that should act as a master.
- 3 Change the username/password to admin/admin and click Join. It may take some time to complete the configuration. Do not press refresh or back. On completion of configuration, a success message appears.
- 4 To connect more slave nodes, repeat steps 1-4 on each slave node. For each slave, provide the master URL mentioned in the step 4.

**Note:** Do not perform above steps on the master node.

On starting a cluster, ensure that the master node is started before all the slave nodes. On stopping the cluster, stop all slaves before stopping the master node. In some specific scenarios, Master node and Slave nodes can switch roles; ensure your master before stopping the cluster.

The particular start /stop cluster order is enforced for CRX clustering but since it is embedded in LiveCycle, ensure that you follow above procedure while starting and stopping LiveCycle cluster.

A slave node waits for the specified number of seconds for the master node to be up and running. If the master node is not up in specified seconds, the slave node stops its repository. To join the slave node in the cluster, restart the slave node. The default wait time for a node is 60 seconds. Use the following JVM argument to configure the number of seconds for the slave nodes:

```
-Dcom.day.crx.core.cluster.WaitForMasterRetries=<value>
```

If you start all the nodes of the cluster at once, the start order dependency fails and slave nodes of a cluster fail to start. To avoid such issues, ensure that the wait time for a node is 300 seconds or more.

**Note:** Restart the slave instance to avoid stale sessions.

**Important:** All author instances in the cluster should be time synchronized. You can use an NTP (Network Time Protocol) server to ensure time synchronization.

### 8.1.2.1 Configure web container

Some additional configuration is necessary for using the web server with the WebSphere application server. The following properties need to be set to `true` for the Web container:

```
com.ibm.ws.webcontainer.extractHostHeaderPort  
trusthostheaderport
```

Set these properties as follows:

- 1 In the LiveCycle Administration Console, click **Servers > Server Types > WebSphere application servers > [server\_name] > Web Container Settings > Web container.**
- 2 Under Additional Properties, click **Custom Properties.**
- 3 On the Custom Properties page, click **New.**
- 4 On the settings page, enter the name of the custom property that you want to configure in the **Name** field and the value that you want to set it to in the **Value** field.
- 5 Click **Apply** or **OK.**
- 6 Click **Save** on the console task bar to save your configuration changes.
- 7 Repeat steps 1-6 for each server in the cluster.
- 8 Restart the cluster.

**Note:** Ensure that the `default_host aliases` list has the same port numbers as the Web server running atop the WebSphere cluster.

### 8.1.3 Perform a system image backup

After LiveCycle is installed and deployed into production areas and before the system is live, it is recommended that you perform a system image backup of the servers on which LiveCycle is implemented. Also take backup of CRX repository.

The LiveCycle database, GDS directory, and application servers must be part of this backup. This is a complete system backup that you can use to restore the contents of your computer if your hard drive or entire computer stops working. See the LiveCycle Backup and Recovery topic in [Administration Help](#).



### 8.1.4 Restart the application server

When you first deploy LiveCycle, the server is in a deployment mode in which most modules are in memory. As a result, the memory consumption is high and the server is not in a typical production state. You must restart the application server to get the server back into a clean state.

**Note:** You may skip to restart the LiveCycle server, if you have restarted the server after configuring CRX clustering or after updating Allowed Referer list

### 8.1.5 Verify the deployment

You can verify the deployment by logging in to Administration Console. If you log in successfully, then LiveCycle is running on the application server and the default user is created in the database. To verify the CRX repository deployment, access the CRX welcome page.

You can review the application server log files to ensure that components were deployed correctly or to determine the cause of any deployment issues you may encounter.

#### 8.1.5.1 Accessing LiveCycle Administration Console

Administration Console is the web-based portal for accessing a variety of configuration pages where you can set run-time properties that control the way LiveCycle operates. When you log in to Administration Console, you can access User Management, Watched Folder, and Email client configuration, and administrative configuration options for other services. Administration Console also provides access to Applications and Services, which administrators use for managing archives and deploying services to a production environment.

The default user name and password for logging in is *administrator* and *password*. After you log in the first time, access User Management and change the password.

Before you access Administration Console, LiveCycle must be deployed and running on your application server.

For information about using Administration Console, see [Administration Help](#).

- 1 Type the following URL in a web browser:

`http://[hostname]:[port]/adminui`

For example: `http://localhost:9080/adminui`

- 2 If you have upgraded to LiveCycle, enter the same administrator user name and password as that of your previous LiveCycle installation. In case of a fresh installation, enter the default user name and password.
- 3 After you log in, click **Services** to access the service administration pages or click **Settings** to access the pages on which you can administer settings for different modules.

#### 8.1.5.2 Change the default password of LiveCycle Administrator

LiveCycle creates one or more default users during the installation. The password for these users is in the product documentation and is publicly available. You must change this default password, depending on your security requirements.

The LiveCycle administrator user password is set to “password” by default. You must change it in Administration Console > Settings > User Management.

Also, it is recommended to change the default password for CRX Administrator.

For detailed information, see Change the default administrator password.

### 8.1.5.3 Accessing CQ Welcome Page

CQ welcome page is the web-based portal for accessing various CQ components, administration, deployment and development tools. The default user name and password for logging in is administrator and password (same as LiveCycle Administrator).

Access the welcome page using the following steps:

- 1 Type the following URL in a web browser:

```
http://[hostname]:[port]/lc/welcome
```

- 2 Enter the same administrator user name and password as mentioned above.
- 3 After you log in, you can access various components, administration, deployment and development UIs.

### 8.1.5.4 Accessing OSGi Management Console

In CQ, components are in form of OSGi bundles which are deployed to Apache Felix OSGi container. OSGi console provides a way to manage OSGi bundles and services configurations. The default user name and password for logging in is admin and admin (same as CRX Administrator).

Access the OSGi Management console using the following steps:

- 1 Type the following URL in a web browser:

```
http://[hostname]:[port]/lc/system/console
```

- 2 Enter the same administrator username and password as mentioned above.
- 3 After you log in, you can access various components, services, bundles and other configurations.

### 8.1.5.5 Change CQ Administrator default password

CQ embedded within LiveCycle has two administrator users as mentioned below.

- **Super Administrator (administrator):** The Super Administrator user can access various CQ/CRX UIs and perform admin operations. The default username and password are same as LiveCycle Administrator, **administrator/password**. This user doesn't have access to OSGi Management Console. The default password of this user can be changed using LiveCycle Administrator console only as mentioned in section **Change default LiveCycle password**. The changed password will be applicable for both LiveCycle and CQ.
- **Administrator (admin):** This user can access to OSGi console in addition to CQ/CRX UIs and has administrator privileges. The default username and password for the user are **admin/admin**. To change the default password follow the below mentioned steps:

- 1 Type the following URL in a web browser.

```
http://[hostname]:[port]/lc/libs/granite/security/content/admin.html
```

- 2 Login using following credential:

**Username:** admin

**Password:** admin.

- 3 Search for user **Administrator**.
- 4 Click on the user in left pane, the user details is displayed in the right pane.
- 5 Click on **Edit** icon in the right pane.
- 6 On the edit page in the right pane, provide new password in the **New Password** field and current password in **Your Password** field.

- 7 Click **Save** icon in the right pane.
- 8 Re-login using the changed password to verify.

### 8.1.5.6 View the log files

Events, such as run-time or startup errors, are recorded to the application server log files. If you have problems deploying to the application server, you can use the log files to help you find the problem. You can open the log files by using any text editor.

The following log files are located in the `[appserver root]/profiles/[profilename]/logs/[server name]` directory:

- SystemErr.log
- SystemOut.log
- startServer.log

Following CRX log files are located at `[CRX_home]/`

- error.log
- audit.log
- access.log
- request.log
- update.log

**Note:** Each time LiveCycle starts, the following error appears in the log:

```
FacesConfigur E org.apache.myfaces.config.FacesConfigurator configureRenderKits failed to
configure class com.adobe.framework.jsf.renderkit.SecureInputRenderer
java.lang.ClassCastException
```

This error occurs due to a different version of the IBM JSF engine expected by WebSphere. This is a known issue and this error can be safely ignored.

## 8.2 Verify the LiveCycle cluster

- 1 Ensure that all application server instances of the cluster are started.
- 2 View the Gemfire.log file, located in the directory appropriate to your application server:
  - WebSphere: `[lc_temp_dir]/adobe*_*/Caching`.  
where `adobe_temp_dir` is the temporary directory during EAR configuration using Configuration Manager.
- 3 Messages such as the following confirm that the cache is connected to all servers of the cluster:

```
[info 2008/01/22 14:24:31.109 EST GemfireCacheAdapter <UDP mcast
receiver> nid=0x5b611c24] Membership: received new view
[server-0:2916|1] [server-0:2916/2913, server-1:3168/3165]
[info 2008/01/22 14:24:31.125 EST GemfireCacheAdapter <View Message
Processor> nid=0x7574d1dc] DMMembership: admitting member
<server-1:3168/3165>; now there are 2 non-admin member(s)
```

**Note:** Ensure that the number of non-admin members (two in the example log entry above) matches the number of members in your cluster. A discrepancy indicates that some members of the cluster are not connected to the cache.

## 8.3 Verify the CRX Cluster

- 1 Go to `http://<authorHost>:<authorPort>/lc/system/console`. Login with OSGi Management Console user credentials. The default credential is `admin/admin`
- 2 Navigate to `Main>JMX`, locate the row with domain: `com.adobe.granite` and type: `Repository`.
- 3 Click `Repository` and locate Attribute Name: `ClusterNodes`.

The `ClusterNodes` attribute contains a table. Each row in the table represents a node in the cluster. Each row contains Operating System, hostname, id, and repositoryHome of a cluster node.

On all the slave node, value of `crx.cluster.master` is `false` and on the master node value of `crx.cluster.master` is `true`.

## 8.4 Accessing module web applications

After LiveCycle is deployed, you can access the web applications that are associated with the following modules:

- Reader Extensions
- Adobe® LiveCycle® Workspace 11

**Note:** *The Flex Workspace is deprecated for AEM forms. It is available for the LiveCycle ES4 release.*

- HTML Workspace
- User management
- Correspondance management
- PDF Generator web application
- Adobe® LiveCycle® PDF Generator 11
- Adobe® LiveCycle® Rights Management 11

After accessing the web applications by using the default administrator permissions to ensure that they are accessible, you can create additional users and roles so that others can log in and use the applications. (See [Administration Help](#).)

### 8.4.1 Access the Reader Extensions web application

**Note:** *You must apply a Reader Extensions credential and apply the user roles for a new user. (See “Configuring credentials for use with Reader Extensions” in LiveCycle Administration Help.)*

- 1 Open a web browser and enter this URL:

`http://[hostname]:[port]/ReaderExtensions`

- 2 Log in using the user name and password for LiveCycle.

**Note:** *You must have administrator or superuser privileges to log in. To allow other users to access the Reader Extensions web application, you must create the users in User Management and grant them the Reader Extensions Web Application role.*

### 8.4.2 Access Workspace

- 1 Open a web browser and enter this URL:

`http://[hostname]:[port]/workspace`

- 2 Log in using the user name and password for LiveCycle.

**Note:** *The Flex Workspapce is deprecated for AEM forms. It is available for the LiveCycle ES4 release.*

### 8.4.3 Access HTML Workspace

- 1 Open a web browser and enter this URL:

`http://[hostname]:[port]/lc/ws`

- 2 Log in using the user name and password for LiveCycle.

### 8.4.4 Access Forms Manager

- 1 Open a web browser and enter this URL:

`http://[hostname]:[port]/lc/fm`

- 2 Log in using the user name and password for LiveCycle.

### 8.4.5 Access PDF Generator Web Application

- 1 Open a web browser and enter this URL:

`http://[hostname]:[port]/pdfgui`

- 2 Log in using the user name and password for LiveCycle.

### 8.4.6 Access Rights Management

You must create a user with the Rights Management End User role in User Management and log in to the Rights Management administrator or end-user applications by using the login information that is associated with that user.

**Note:** *The default administrator user cannot access the Rights Management end-user web application but you can add the appropriate role to its profile. You can create a new user or modify an existing user through Administration Console.*

#### Access the Rights Management end-user web application

- ❖ Open a web browser and enter this URL:

`http://[hostname]:[port]/edc`

#### Access the Rights Management administration web application

- 1 Open a web browser and enter this URL:

`http://[hostname]:[port]/adminui`

- 2 Click **Services > LiveCycle Rights Management 11**.

For information about setting up users and roles, see Administration Help.

#### Assign the Rights Management End User role

- 1 Log in to Administration Console. (See “[8.1.5.1 Accessing LiveCycle Administration Console](#)” on page 53.)
- 2 Click **Settings > User Management > Users and Groups**.
- 3 In the **Find** box, type **all** and, in the **In** list, select **Groups**.
- 4 Click **Find** and, for the required domains, click **All Principals** in the list that appears.

- 5 Click the **Role Assignments** tab and click **Find Roles**.
- 6 In the list of roles, select the check box next to **Rights Management End User**.
- 7 Click **OK** and then click **Save**.

## 8.4.7 Accessing User Management

By using User Management, administrators can maintain a database of all users and groups, synchronized with one or more third-party user directories. User Management provides authentication, authorization, and user management for LiveCycle modules, including Reader Extensions, Workspace, Rights Management, Adobe® LiveCycle® Process Management 11, Adobe® LiveCycle® Forms Standard 11 and PDF Generator.

- 1 Log in to Administration Console.
- 2 On the home page, click **Settings > User Management**.

***Note:** For information about configuring users with User Management, click **User Management Help** in the upper-right corner of the User Management page.*

## 8.4.8 Access Correspondence Management Solution template

You can verify the Correspondence Management Solution deployment by visiting `http://[hostname]:[port]/lc/cm` and logging in using LiveCycle administrator credentials. Solution template is a reference implementation of Correspondence Management Solution.

***Note:** In a non-turnkey deployment, if you encounter an error while accessing the solution template, you must integrate LiveCycle with Correspondence Management Solution. For more information, see the **Configure Publish nodes to Integrate with LiveCycle** section of this document.*

# 8.5 Configure Correspondence Management Solution

Perform the following tasks to configure Correspondence Management Solution.

For a recommended setup for the Correspondence Management Solution, see Correspondence Management Solution Topology.

## 8.5.1 Configure the Author instance

The Author instance is embedded within the LiveCycle server. This implies that you do not need to make any configuration updates to the Author instance. The instance inherits all the configuration settings from the LiveCycle server.

## 8.5.2 Configure the Publish instance

You must run separate Author and Publish instances for Correspondence Management Solution. However, you can configure the two instances on the same or on different machines. An author instance is embedded in the LiveCycle Core application and runs on the LiveCycle server. For publish instance, LCM configures a publish ear (`adobe-livecycle-cq-publish.ear`). Deploy the publish ear on a separate server instance.

**Note:** Before configuring the Publish instance, ensure that your author instance is configured and deployed. You can verify by successfully logging in to the solution template for Correspondence management Solution. For more information, see the **Access Correspondence Management Solution template** section of this document.

- 1 Create a server instance in a different application server profile.
- 2 Copy the `[LiveCycle root]/crx-repository` directory from the author instance to the publish instance machine.
- 3 From the `crx-repository` directory on the publish instance machine, open the `crx-repository/install` folder. Keep the following packages and delete all other packages from the install folder:
  - `dataservices-pkg.zip`
  - `platform-common-pkg.zip`
  - `platform-content-pkg.zip`
  - `platform-security-pkg.zip`
  - `solution-correspondencemanagement-pkg.zip`
- 4 Start the Publish server with `-Dcom.adobe.livecycle.crx.home=<location for crx-repository>` parameter, where `<location for crx-repository>` is the location where you copied the `crx-repository` directory for the Publish instance.

For details on how to configure generic JVM arguments for WebSphere and WebLogic, see the **Configuring the JVM arguments** section for [WebSphere](#) and [WebLogic](#).

- 5 Deploy `adobe-livecycle-cq-publish.ear` to the server.

**Note:** If author and Publish instances are on the same machine, ensure that you start the Publish instance using a different port.

Now that the Publish instance is up and running, you need to configure the two instances to communicate with each other.

### 8.5.3 Configure Publish nodes to Integrate with LiveCycle

Perform these steps on all publish instances. To enable communication between publish instance and LiveCycle Server:

- 1 Go to `http://[publishhost]:[publishport]/lc/system/console/configMgr` and Login with OSGi Management Console user credentials. The default credential are admin/admin.
- 2 Search and click **Edit** next to the **Adobe LiveCycle Client SDK Configuration** setting.
- 3 In the Server Url field, ensure that `http://[lchost]:[lcport]` is specified.

**Important:** Ensure that the LiveCycle server is listening on the specified host and port combination. The following three scenarios are possible in the case of a LiveCycle server cluster:

- All LiveCycle server instances are running on `localhost` and the same port. In this case use `localhost:[port]`.
- All LiveCycle server instances are running on `localhost` but on different ports. In this case, use a load balancer host name and port combination—`[loadbalancer_host]:[loadbalancer_port]`.
- All LiveCycle server instances are running on a particular host name (not `localhost`) and different/same ports. In this case, use a load balancer host name and port—`[loadbalancer_host]:[loadbalancer_port]`.

If you need to use a load balancer URL to access the LiveCycle server cluster (as mentioned above), ensure that the required communication ports between Author instances and the load balancer are open.

- 4 Specify LiveCycle administrator credentials in the Username as Password fields.

- 5 Click **Save**.

## 8.5.4 Communicating between the Author and Publish instances

You need to perform certain configuration changes to enable two-way communication between the Author and Publish instances.

### 8.5.4.1 Configure Replication Agents (Define publish instance URL)

On the Author instance, you need to configure replication agents for each Publish instance. These agents replicate content from the Author instances to all the Publish instances.

- 1 Log in to Tools UI at **http://<authorHost>:<authorPort>/lc/miscadmin**

- 2 Select **Replication**, then **Agents on author** in the left panel.

On the right panel, you see various agents configured for the Author instance.

- 3 On the right panel, Select **New....** and click **New Page**.

The **Create Page** dialog displays.

- 4 Set the **Title** and **Name**, then select **Replication Agent**.

- 5 Click **Create** to create new agent.

- 6 Double-click the new agent item to open the configuration panel.

- 7 Click **Edit** - the **Agent Settings** dialog displays.

- a In the **Settings** tab:

- Enter a **Description**.
- Check **Enabled**.
- Select **Serialization Type as Default**.
- Set the **Retry Delay** to **60000**.
- Set the **Log Level** as **Info**.

- b In the **Transport** tab:

- Enter the required URI for the Publish instance  
`http://<publishHost>:<publishPort>/lc/bin/receive?sling:authRequestLogin=1`
- Set **User** and **Password**. The default credential are admin/admin.

- 8 Click **OK** to save the settings.

- 9 On the agent configuration panel, click **Test Connection**.

Successful connection ensures that the configuration is done correctly.

**Note :** *In case, you have only one Publish instance you can use the default Replication Agent named as publish. You need to edit it for specifying Publish URI in the Transport tab as mentioned in the step b(i). In this case, you do not need to create a new replication agent.*



**Note :** In case, you have a publish farm(multiple non-clustered publish instances), you need to create a replication agent for each Publish instance as mentioned in Steps 1-9. For each such replication agent, Title and Name should be significant and unique, so the identification of the corresponding Publish instance can be simpler. Each such replication agent has a different URI in the Transport tab pointing to a particular Publish instance. For multiple publish instances, you can also create replication agents by copying the default agent publish and then editing Name and URI in transport tab of the created agent. If you are not using the default Replication Agent, disable it, so an unnecessary replication attempt can be avoided.

**Note:** For Author clusters, these steps need to be performed on one Author instance (preferably a master instance).

#### 8.5.4.2 Define Publish instance URL for ActivationManagerImpl

- 1 Go to `http://<authorHost>:<authorPort>/lc/system/console/configMgr`. Login with OSGi Management Console user credentials. The default credential is admin/admin.
  - 2 Find and click the Edit icon next to the `com.adobe.livecycle.content.activate.impl.ActivationManagerImpl.name` setting.
  - 3 In the ActivationManager Publish URL field, specify the URL for accessing the Publish instance ActivationManager. You can provide the following URLs.
    - a **Load Balancer URL (Recommended):** Provide load balancer URL, If you have a webserver acting as load balancer in front of publish farm (multiple non-clustered publish instances).
    - b **Publish instance URL:** Provide any publish instance URL, If you have a single publish instance or the webserver fronting the publish farm is not accessible from the author environment due to any restrictions. In case, the specified publish instance is down, there is a fallback mechanism to deal with on the author side.
- URL string:** `http://<hostname>:<port>/lc/bin/remoting/lc.content.remote.activate.activationManager`
- 4 Click **Save**.

#### 8.5.4.3 Configure reverse replication queue

On the Author instance, you need to configure reverse replication agents for each Publish instance. These agents replicate content from the Publish instance to the Author instance.

- 1 Log in to Tools UI at `http://<authorHost>:<authorPort>/lc/miscadmin`
- 2 Select **Replication**, then **Agents on author** in the left panel.

On the right panel, you see various agents configured for the Author instance.
- 3 On the right panel, Select **New**, and click **New Page**.

The **Create Page** dialog appears.
- 4 Set the **Title** and **Name**, then select **Reverse Replication Agent**.
- 5 Click **Create** to create new agent.
- 6 Double-click the new agent item to open the configuration panel.
- 7 Click **Edit** - the **Agent Settings** dialog displays.
  - a In the **Settings** tab:
    - Enter a **Description**
    - Check **Enabled**.
    - Set the **Retry Delay** to **60000**.
    - Set the **Log Level** as **Info**.

- b In the Transport tab:
        - Enter the required URI for the Publish instance -  
`http://<publishHost>:<publishPort>/lc/bin/receive?slings:authRequestLogin=1`
        - Set **User** and **Password** - admin/admin
      - c In the Extended tab: Set HTTP Method as GET
- 8 Click **OK** to save the settings.
- 9 On the agent configuration panel, click **Test Connection**.

Successful connection ensures that the configuration is done correctly.

**Note :** In case, you have only one Publish instance you can use the default Reverse Replication Agent named as **publish\_reverse**. You need to edit it for specifying Publish URI in the **Transport** tab as mentioned in the step b(i). In this case, you do not need to create a new reverse replication agent.

**Note:** In case, you have a publish farm (multiple non-clustered publish instances), you need to create a reverse replication agent for each Publish instance as mentioned in Steps 1-9. For each such replication agent, **Title** and **Name** should be significant and unique, so the identification of the corresponding Publish instance can be simpler. Each such replication agent has a different URI in the **Transport** tab pointing to a particular Publish instance. For multiple publish agents, you can also create reverse replication agents by copying the default agent **publish\_reverse** and then editing **Name** and **URI** in transport tab of the created agent. If you are not using the default Reverse Replication Agent, disable it, so an unnecessary replication attempt can be avoided.

**Note:** For Author clusters, these steps need to be performed on one Author instance (preferably a master instance).

#### 8.5.4.4 Define author instance URL for VersionRestoreManagerImpl

- 1 Go to `http://<publishHost>:<publishPort>/lc/system/console/configMgr`. Login with OSGi Management Console user credentials. The defaults credential are admin/admin.
- 2 Find and click the Edit icon next to the `com.adobe.livecycle.content.activate.impl.VersionRestoreManagerImpl.name` setting.
- 3 In the VersionRestoreManager Author URL field, specify the URL of the author instance VersionRestoreManager.  
**URL string:** `http://<hostname>:<port>/lc/bin/remoting/lc.content.remote.activate.versionRestoreManager`  
**Note:** If there are multiple author instances( Clustered) fronted by a Load Balancer, specify the URL to the load balancer in the VersionRestoreManager Author URL field.
- 4 Click **Save**.

### 8.5.5 Install sample users and assets

You can install sample users with predefined user permissions to further explore the solution template, which you can customize to build your own solution.

- 1 Go to `http://<authorHost>:<authorPort>/lc/crx/explorer/index.jsp`.
- 2 Log in using LiveCycle administrator credentials and click **Package Manager**.
- 3 In **Package Manager**, upload the `samples-correspondencemanagement-pkg-<version>.zip` package from `<LC_HOME>/deploy/crx`.
- 4 Click **Install** once the package uploads successfully.
- 5 Click **Install** on the confirmation dialog to install the sample users and assets.

### Correspondence Management Sample Users

**Post-deployment tasks**

Correspondence Management Solution Accelerator contains the following sample users. These user are expected to participate in the activities leading to generation of interactive customer communication.

The following roles mentioned are automatically assigned to the users during package Installation:

| User name        | Assigned role                                    | Responsibilities  |
|------------------|--|---|
| Todd Goldman     | Correspondence Management Administrator          | This user is the general system administrator. This role enables the user to modify all assets. This role also lets define the categories.  |
| Heather Douglas  | Correspondence Management Subject Matter Expert  | This persona has the role enabling him to CRUD texts and images.  |
| Caleb Lopez      | Correspondence Management Application Specialist | This user defines the letter template by judicious usage of the text, picture, condition, list objects. With this role, the user can CRUD the letter templates, layouts, lists, conditions, texts and images.   |
| Gloria Rios      | Correspondence Management Claim Adjustor         | An agent user would use the letter template defined by the business user to produce the letter communication to deliver to the customer.  |
| Jocelyn Robinson | Correspondence Management Form Designer          | This user has the skills to design form layouts using LiveCycle Designer. Having equipped with the necessary know-how to design form layouts for use in correspondence management, this user will use LiveCycle Designer and design the XDP templates, which would serve as the boilerplate for the letter. |
| Frank Kricfalusi | Correspondence Management Developer              | This user has the knowledge about XSD schema and data modelling concepts and is responsible for creation and maintenance of Data Dictionaries.  |

For more information about the sample users and guidelines to implement a solution using the solution template, see [Correspondence Management Solution Guide](#).

**Note:** For author clusters, these steps need to be performed on one author instance (preferably a master instance).

## 8.5.6 Configure IPv6 implementation

**Note:** Perform these steps only if Correspondence Management Solution is running on a machine that uses an IPv6 address.

To map the IPv6 address to a hostname on the server and client machines:

- 1 Navigate to the C:\Windows\System32\drivers\etc directory.
- 2 Open the `hosts` file in a text editor.
- 3 Add a mapping for the IPv6 address to a host name. For example:  

```
2001:1890:110b:712b:d1d:9c99:37ef:7281 <ipv6_hostname>
```
- 4 Save and close the file.

Ensure that you use the mapped host name instead of the IPv6 address to access Correspondence Management Solution.

## 8.5.7 Install Japanese fonts for Adobe Reader

If your Correspondence Management assets use Japanese fonts, you must install the Japanese Language Support Package for Adobe Reader. Otherwise, your letters and forms will not render and function properly. For installing language packs, visit the downloads page for Adobe Reader.

## 8.6 Configuring PDF Generator

If you installed PDF Generator as part of your LiveCycle, complete the following tasks:

### 8.6.1 Environment variables

If you installed the PDF Generator module and configured it to convert files to PDF, for some file formats, you must manually set an environment variable that contains the absolute path of the executable that is used to start the corresponding application. The table below lists the environment variables for the native applications that you have installed.

**Note:** Ensure that the required applications are installed on all nodes in the cluster.

**Note:** All environment variables and respective paths are case-sensitive.

| Application       | Environment variable | Example  |
|-------------------|----------------------|--|
| Adobe Acrobat     | Acrobat_PATH         | C:\Program Files (x86)\Adobe\Acrobat 11.0\Acrobat\Acrobat.exe            |
| Adobe FrameMaker® | FrameMaker_PATH      | C:\Program Files (x86)\Adobe\FrameMaker8.0\FrameMaker.exe                |
| Notepad           | Notepad_PATH         | C:\WINDOWS\notepad.exe<br>You can leave the Notepad_PATH variable blank. |
| OpenOffice        | OpenOffice_PATH      | C:\Program Files (x86)\OpenOffice.org 3.3                                |
| Adobe PageMaker®  | PageMaker_PATH       | C:\Program Files (x86)\Adobe\PageMaker 7.0.2\PageMaker.exe               |
| WordPerfect       | WordPerfect_PATH     | C:\Program Files (x86)\WordPerfect Office 12\Programs\wpwin12.exe        |
| Adobe Photoshop®  | Photoshop_PATH       | C:\Program Files (x86)\Adobe\Adobe Photoshop CS4\Photoshop.exe           |

**Note:** These environment variables must be set for all nodes in the cluster.

**Note:** The environment variable `OpenOffice_PATH` is set to the installation folder instead of the path to the executable.

You do not need to set up the paths for Microsoft Office applications such as Word, PowerPoint, Excel, Visio, and Project, or for AutoCAD. The Generate PDF service starts these applications automatically if they are installed on the server.

#### Create a new Windows environment variable

- 1 Select **Start > Control Panel > System**.
- 2 Click the **Advanced** tab and click **Environment Variables**.
- 3 In the System variables section, click **New**.
- 4 Enter the environment variable name you need to set (for example, enter `Photoshop_PATH`). This folder is the one that contains the executable file. For example, type the following path:

```
D:\Program Files\Adobe\Adobe Photoshop CS4\Photoshop.exe
```

### Set the PATH variables on Linux or UNIX (OpenOffice only)

Execute the following command:

```
export OpenOffice_PATH=/opt/openoffice.org3.3
```

## 8.6.2 Configuring the application server to use HTTP proxy server

If the computer that LiveCycle is running on uses proxy settings to access external web sites, the application server should be started with the following values set as Java virtual machine (JVM) arguments:

```
-Dhttp.proxyHost=[server host]  
-Dhttp.proxyPort=[server port]
```

Complete the following procedure to start your application server with HTTP proxy host setting.

- 1 In the WebSphere Administrative Console navigation tree, Log in to WebSphere Administrative Console, click **Servers > Server Types > WebSphere application servers**, and then click the name of the server instance to configure (for example, server1)
- 2 Under Server Infrastructure, click **Java and Process Management > Process Definition**.
- 3 Under Additional Properties, click **Java Virtual Machine > Custom Properties**.
- 4 Click **New** and, in the **Name** box, type `http.proxyHost`.
- 5 In the **Value** box, type the host name or IP address of your HTTP proxy server and then click **OK**.
- 6 Click **New** and, in the **Name** box, type `http.proxyPort`.
- 7 In the **Value** box, type the port number of your HTTP proxy server and then click **OK**.
- 8 In the **Messages** box, click **Save directly to master configuration**.
- 9 Restart all WebSphere server instances.

## 8.6.3 Setting the Adobe PDF Printer as the default printer

You must set the Adobe PDF Printer to be the default printer on the server. If the Adobe PDF Printer is not set as the default, PDF Generator cannot convert files successfully.

For clusters, you must set Adobe PDF Printer as the default printer on all nodes.

### Set the default printer

- 1 Select **Start > Printers and Faxes**.
- 2 In the Printers and Faxes window, right-click **Adobe PDF** and select **Set as Default Printer**.

## 8.6.4 Configuring Acrobat Professional (Windows-based Computers Only)

**Note:** This procedure is required only if you upgraded to or installed Acrobat after you completed the LiveCycle installation. Upgrading Acrobat can be completed after you run Configuration Manager and deploy LiveCycle to the application server. Acrobat Professional root directory is designated as [Acrobat root]. Typically, the root directory is `C:\Program Files\Adobe\Acrobat 11.0\Acrobat`.

### Configure Acrobat for use with PDF Generator

- 1 If an earlier version of Acrobat is installed, uninstall it by using Add or Remove Programs in the Windows Control Panel.
- 2 Install Acrobat XI Pro by running the installer.
- 3 Navigate to the additional\scripts folder on the LiveCycle installation media.
- 4 Run the following batch file.  

```
Acrobat_for_PDFG_Configuration.bat [LiveCycle root]/pdfg_config
```

**Note:** On clusters, you must run the command on the cluster node where LiveCycle is installed.
- 5 On other cluster nodes on which you do not run LiveCycle Configuration Manager, do the following:
  - Add a new registry DWORD entry named SplWOW64TimeOut at HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\Print. Set its value to 60000.
  - Copy PDFGen.api from the [LiveCycle root]/plugins/x86\_win32 directory on the node where LiveCycle is installed to the [Acrobat root]/plug\_ins directory on the node being currently configured.
- 6 Open Acrobat and select **Help > Check for updates > Preferences**.
- 7 Deselect **Automatically check for Adobe updates**.

### Validate the Acrobat installation

- 1 Navigate to a PDF file on your system and double-click it to open it in Acrobat. If the PDF file opens successfully, Acrobat is installed correctly.
- 2 If the PDF file does not open correctly, uninstall Acrobat and reinstall it.

**Note:** Ensure that you dismiss all the Acrobat dialog boxes that are displayed after the Acrobat installation is completed and disable the automatic updates for Acrobat. Set the `Acrobat_PATH` environment variable to point to `Acrobat.exe` (For example, `C:\Program Files\Adobe\Acrobat 11.0\Acrobat\Acrobat.exe`).

### Configure native application support

- 1 Install and validate Acrobat as described in the previous procedure.
- 2 Set Adobe PDF printer as the default printer.

### Add temporary directories to trusted directories list in Acrobat

The OptimizePDF service uses Adobe Acrobat and mandates that LiveCycle temporary directory and PDF Generator temporary directory are listed in the trusted directories list of Acrobat.

If LiveCycle temporary directory and PDF Generator temporary directory are not listed in the trusted directories list, the OptimizePDF service fails to run. Perform the following steps to add directories to the temporary directory list:

- 1 Open Acrobat, Choose **Edit > Preferences**.
- 2 From the Categories on the left, select **Security (Enhanced)**, and then select the **Enable Enhanced Security** option.
- 3 To add LiveCycle temporary directory and PDF Generator temporary directory to the trusted directories list, click **Add Folder Path**, select directories and click **OK**.

## 8.6.5 Installing East Asian characters in Windows Server 2003

When HTML files are converted to PDF by using PDF Generator, some East Asian languages, such as Japanese, Korean, and Chinese, and also right-to-left languages, such as Arabic, Armenian, Georgian, Hebrew, Indic, Thai, and Vietnamese, may not be displayed in the PDF file.

To ensure that these languages are displayed in Windows Server 2003, appropriate fonts must be present on the client and server.

#### **Install East Asian characters in Windows Server 2003**

- 1 Select **Start > Control Panel** and open **Regional and Language Options**.
- 2 Click the **Languages** tab and select **Install Files for East Asian Languages**.
- 3 Click the **Advanced** tab and select all the options under Code Page Conversion Tables.

If converted PDF files are still missing fonts, verify that the Arial Unicode MS (TrueType) font (ARIALUNI.TTF) is present in the C:\WINDOWS\Fonts directory.

### **8.6.6 Adding fonts to PDF Generator**

LiveCycle provides a central repository of fonts, which is accessible to all LiveCycle modules. Make the extra fonts available to non-LiveCycle applications on the server so that PDF Generator can use these fonts to create PDF documents that are created with these applications.

***Note:** Restart the application server after adding new fonts to the specified fonts folder.*

#### **8.6.6.1 Non-LiveCycle applications**

The following list contains non-LiveCycle applications that PDF Generator can use for PDF generation on the server side:

##### **Windows-only Applications**

- Microsoft Office Word
- Microsoft Office Excel
- Microsoft Office PowerPoint
- Microsoft Office Project
- Microsoft Office Visio
- Microsoft Office Publisher
- AutoDesk AutoCAD
- Corel WordPerfect
- Adobe Photoshop CS
- Adobe FrameMaker
- Adobe PageMaker
- Adobe Acrobat Professional

##### **Multiplatform applications**

- OpenOffice Writer
- OpenOffice Calc
- OpenOffice Draw
- OpenOffice Impress

***Note:** In addition to these applications, your list may include additional applications that you added.*

Of the above applications, the OpenOffice Suite (which includes Writer, Calc, Draw, and Impress) is available on Windows, Solaris, and Linux platforms, whereas other applications are available on Windows only.

### 8.6.6.2 Adding new fonts to Windows applications only

All the Windows-only applications that are mentioned above can access all the fonts that are available in the C:\Windows\Fonts (or equivalent) folder. In addition to C:\Windows\Fonts, each of these applications may have its own private fonts folders.

Therefore, if you plan to add any custom fonts to the LiveCycle fonts repository, ensure that the same fonts are available to the Windows-only applications also by copying these fonts to either C:\Windows\Fonts or to an equivalent folder.

Your custom fonts must be licensed under an agreement that allows you to use them with the applications that have access to these fonts.

### 8.6.6.3 Adding new fonts to other applications

If you added support for PDF creation in other applications, see the Help for these applications to add new fonts. In Windows, copying your custom fonts to the C:\Windows\Fonts (or equivalent) folder should be sufficient.

## 8.6.7 Configuring HTML to PDF conversions

The HTML-to-PDF conversion process is designed to use the settings from Acrobat XI Pro that override the settings from PDF Generator.

**Note:** This configuration is required to enable the HTML-to-PDF conversion process, otherwise this conversion type will fail.

### 8.6.7.1 Configure the HTML-to-PDF conversion

- 1 Install and validate Acrobat as described in “[8.6.4 Configuring Acrobat Professional \(Windows-based Computers Only\)](#)” on page 65.
- 2 Locate the pdfgen.api file in the [LiveCycle root]\plugins\x86\_win32 directory and copy it to [Acrobat root]\Acrobat\plug\_ins directory.

### 8.6.7.2 Enable support for Unicode fonts in HTML to PDF conversions

**Important:** The HTML-to-PDF conversion fails if a zipped input file contains HTML files with double-byte characters in filenames. To avoid this problem, do not use double-byte characters when naming HTML files.

- 1 Copy the Unicode font to any of the following directories as appropriate for your system:

- Windows

[Windows root]\Windows\fonts

[Windows root]\WINNT\fonts

- UNIX

/usr/lib/X11/fonts/TrueType

/usr/openwin/lib/X11/fonts/TrueType

/usr/share/fonts/default/TrueType

/usr/X11R6/lib/X11/fonts/ttf

/usr/X11R6/lib/X11/fonts/truetype



```
/usr/X11R6/lib/X11/fonts/TrueType
/usr/X11R6/lib/X11/fonts/TTF
/Users/cfqauser/Library/Fonts
/System/Library/Fonts
/Library/Fonts
/Users/ + System.getProperty(<user name>, root) + /Library/Fonts
System.getProperty(JAVA_HOME) + /lib/fonts
/usr/share/fonts (Solaris)
```

**Note:** Ensure that the directory `/usr/lib/X11/fonts` exists. If it does not, create a symbolic link from `/usr/share/X11/fonts` to `/usr/lib/X11/fonts` using the `ln` command.

- 2 Modify the font-name mapping in the `cffont.properties` file located in the `[LiveCycle root]/deploy/adobe-generatepdf-dsc.jar` file:


- Extract this archive, and locate the `cffont.properties` file and open it in an editor.
- In the comma-separated list of Java font names, add a map to your Unicode system font for each font type. In the example below, kochi mincho is the name of your Unicode system font.

```
dialog=Arial, Helvetica, kochi mincho

dialog.bold=Arial Bold, Helvetica-Bold, kochi mincho ...
```

- Save and close the properties file, and then repackage and redeploy the `adobe-generatepdf-dsc.jar` file.

**Note:** On a Japanese operating system, specify the font mapping in the `cffont.properties.ja` file as well, which takes precedence over the standard `cffont.properties` file.

 Fonts in the list are searched from left to right, using the first font found. HTML-to-PDF conversion logs return a list of all the font names that are found in the system. To determine the font name you need to map, add the font to one of the directories above, restart the server, and run a conversion. You can determine from the log files the font name to use for mapping.

To embed the font in the generated PDF files, set the `embedFonts` property in the `cffont.properties` file to `true` (the default is `false`).

## 8.6.8 Modify Microsoft Visio default macro settings

When a Microsoft Visio file containing macros is submitted for conversion, the resultant Microsoft Office Visio Security Notice dialog causes the conversion to time out. To successfully convert files that contain macros, the default macro settings in Visio must be changed.

- ❖ In Visio, click **Tools > Trust Center > Macro Settings** and select either of the following options and then click **OK**:
  - Disable all macros without notification
  - Enable all macros

## 8.6.9 Installing the Network Printer Client

PDF Generator includes an executable file to install the PDF Generator network printer on a client computer. After the installation is complete, a PDF Generator printer is added to the list of existing printers on the client computer. This printer can then be used to send documents for conversion to PDF.

**Note:** The Network Printer Client installation wizard available in the Administration Console is supported only on Windows operating system. Ensure that you use a 32-bit JVM to launch the Network Printer Client installation wizard. You will encounter an error if you use a 64-bit JVM.

If the PDFG Network Printer fails to install on Windows or if you want to install the printer on UNIX or Linux platforms, use the operating system's native Add Printer utility and configure it as described in [“8.6.9.2 Configure PDFG Network Printer on Windows using the native Add Printer wizard”](#) on page 70

### 8.6.9.1 Install the PDF Generator Network Printer Client

**Note:** Before installing the PDF Generator network printer client on Windows Server 2008, Ensure that you have the Internet Printing Client feature installed on your Windows Server 2008. For installing the feature, see Windows Server 2008 Help.

- 1 Ensure that you successfully installed PDF Generator on your server.
- 2 Do one of the following:
  - From a Windows client computer, enter the following URL in your web browser, where *[host]* is the name of the server where you installed PDF Generator and *[port]* is the application server port used:  
`http://[host]:[port]/pdfg-ipp/install`
  - In Administration Console, click **Home > Services > PDF Generator > PDFG Network Printer**. In the **PDFG Network Printer Installation** section, click **Click here** to launch the PDFG Network Printer Installation.
- 3 On the Configure Internet Port screen, select **Use the specified user account** option, and provide the credentials of a LiveCycle user who has the PDFG Administrator/User role. This user must also have an email address that can be used to receive the converted files. To have this security setting apply to all users on the client computer, select **Use the same security options for all users**, and then click **OK**.

**Note:** If the user's password changes, then users will need to reinstall the PDFG Network Printer on their computers. You cannot update the password from Administration Console.

Upon successful installation, a dialog box appears, indicating that “The Printer Adobe LiveCycle PDF Generator 11 has been successfully installed.”

- 4 Click **OK**. You will now have a printer named *Adobe LiveCycle PDF Generator 11* in your list of available printers.

### 8.6.9.2 Configure PDFG Network Printer on Windows using the native Add Printer wizard

- 1 Click **Start > Printers and Faxes** and double-click **Add Printer**.
- 2 Click **Next**, select **A network printer, or a printer attached to another computer**, and then click **Next**.
- 3 Select **Connect to a printer on the internet or on a home or office network** and type the following URL for the PDFG printer, where *[host]* is the server name and *[port]* is the port number where the server is running:  
`http://[host]:[port]/pdfg-ipp/printer`
- 4 On the Configure Internet Port screen, select **Use the specified user account** and provide valid User credentials.
- 5 In the **Printer Driver Select** box, choose any standard PostScript-based printer driver (for example, HP Color LaserJet PS).
- 6 Complete the installation by choosing appropriate options (for example, setting this printer as default).

**Note:** The user credentials used while adding the printer must have a valid email ID configured in User Management to receive the response.

- 7 Configure the email service's sendmail service. Provide a valid SMTP server and authentication information in the service's configuration options.

### 8.6.9.3 Install and configure the PDF Generator Network Printer Client using Proxy server port forwarding

- 1 Configure port forwarding on the CC Proxy server on a particular port to the LiveCycle Server, and disable the authentication at proxy server level (because LiveCycle uses its own authentication). If a client connects to this Proxy server on the forwarded port, then all the requests will be forwarded to the LiveCycle Server.
- 2 Install PDFG Network Printer using the following URL:  
`http://[proxy server]:[forwarded port]/pdfg-ipp/install.`
- 3 Provide the necessary credentials for authentication of the PDFG Network Printer.
- 4 The PDFG Network Printer will be installed on the client machine which you can use for PDF conversion using the firewall protected LiveCycle Server.

### 8.6.10 Changing File Block Settings

Change Microsoft Office trust center settings to enable PDFG to convert older versions of Microsoft office documents.

- 1 Click the **File** tab in any Office 2010 application. Under **Help**, click **Options**; the Options dialog box appears
- 2 Click **Trust Center**, and then click **Trust Center Settings**.
- 3 In the **Trust Center settings**, click **File Block Settings**.
- 4 In the File Type list, uncheck open for the file type that you want to be converted by PDFG.

### 8.6.11 Watched folder performance parameters

To avoid `java.io.IOException` error messages indicating that not enough disk space is available to perform PDF conversions by using a watched folder, you can modify the settings for PDF Generator in Administration Console.

You must ensure that for WebSphere application server, the maximum transaction time-out and ORB service have the proper values.

#### Configure transaction time-out

- 1 Do the following:
  - Log in to WebSphere Administrative Console, click **Servers > Server Types > WebSphere application servers**, and then click the name of the server instance to configure (for example, *server1*).
- 2 Under Container Settings, click **Container Services > Transaction Service**.
- 3 Under General Properties, in the **Total transaction lifetime timeout** box, type 300 (or higher).
- 4 Ensure that the value in the **Maximum transaction timeout** box is greater than or equal to the **Total transaction lifetime timeout**.
- 5 Click **OK** or **Apply** and then click **Save directly to master configuration**.

#### Increase the CORBA time-out value

- 1 Do the following:
  - Log in to WebSphere Administrative Console, click **Servers > Server Types > WebSphere application servers**, and then click the name of the server instance to configure (for example, *server1*).
- 2 Under Container Settings, click **Container Services > ORB Service**.
- 3 Under General Properties, in the **Request timeout** box, type 360 and, in the **Locate Request Timeout** box, type 300.
- 4 Click **OK** or **Apply** and then click **Save directly to master configuration**.

#### Set performance parameters for PDF Generator

- 1 Log in to Administration Console and click **Services > Applications and Services > Service Management**.
- 2 In the list of services, navigate to and click **PDFGConfigService**, and then set the following values:
  - **PDFG Cleanup Scan Seconds:** 1800
  - **Job Expiration Seconds:** 6000
  - **Server Conversion Timeout:** Change the default of 270 to a higher value, such as 450.
- 3 Click **Save** and restart the server.

### 8.6.12 Enable PDF Conversion for Microsoft Word document containing protected fields

The PDF Generator supports Microsoft Word documents containing protected fields. To enable PDF Conversion for Microsoft Word document containing protected fields, change the file type settings:

- 1 In the **Administration Console**, navigate to **Services > PDF Generator > File Type Settings**, and open your file type settings profile.
- 2 Expand the **Microsoft Word** option and select the **Preserve document markup in Adobe PDF (for Microsoft Office 2003 or later)** option.
- 3 Click **Save As**, specify name of the file type setting, and click **OK**.

## 8.7 Final setup for Rights Management

Rights Management requires the application server to be configured to use SSL. (See [Administration Help](#).)

## 8.8 Configuring LDAP access

### 8.8.1 Configure User Management (Local Domain)

- 1 Open a web browser, navigate to `http://[host]:[port]/adminui`, and log in. (See “[8.1.5.1 Accessing LiveCycle Administration Console](#)” on page 53 .)
- 2 Click **Settings > User Management > Domain Management**, and then click **New Local Domain**.
- 3 In the appropriate boxes, enter the domain ID and name. (See “Adding local domains” in [Administration help](#).)
- 4 (Optional) Disable account locking by deselecting the **Enable Account Locking** option.
- 5 Click **OK**.

### 8.8.2 Configure User Management with LDAP (Enterprise Domain)

- 1 Open a web browser, navigate to `http://[host]:[port]/adminui` and log in. (See “[8.1.5.1 Accessing LiveCycle Administration Console](#)” on page 53.)
- 2 Click **Settings > User Management > Domain Management**, and then click **New Enterprise Domain**.
- 3 In the **ID** box, type a unique identifier for the domain and, in the **Name** box, type a descriptive name for the domain.

***Note:** When using DB2 for your LiveCycle database, the maximum permitted length of the ID is 100 single-byte (ASCII) characters or 50 double-byte characters or 25 four-byte characters. (See “Adding enterprise domains” in [Administration Help](#).)*

- 4 Click **Add Authentication** and, in the **Authentication Provider** list, select **LDAP**.
- 5 Click **OK**.
- 6 Click **Add Directory** and, in the **Profile Name** box, type a name for your LDAP profile.
- 7 Click **Next**.
- 8 Specify values in the **Server**, **Port**, **SSL**, and **Binding** boxes, and in the **Populate Page with** box, select a directory settings option such as **Default Sun ONE values**. Also, specify values in the **Name** and **Password** box that would be used to connect to the LDAP database when anonymous access is not enabled. (See “Directory settings” in [Administration Help](#).)
- 9 (Optional) Test your configuration:
  - Click **Test**. The screen displays a message indicating either a successful server test or any configuration errors that exist.
- 10 Click **Next** and configure the **User Settings** as required. (See “Directory settings” in [Administration Help](#).)
- 11 (Optional) Test your configuration:
  - Click **Test**.
  - In the Search Filter box, verify the search filter or specify a new search filter, and then click **Submit**. The screen displays a list of entries that match the search criteria.
  - Click **Close** to return to the User Settings screen.
- 12 Click **Next** configure the **Group Settings** as required. (See “Directory settings” in [Administration Help](#).)
- 13 (Optional) Test your configuration:
  - Click **Test**.
  - In the Search Filter box, verify the search filter or specify a new search filter, and then click **Submit**. The screen displays a list of entries that match the search criteria.
  - Click **Close** to return to the Group Settings screen.
- 14 Click **Finish** to exit the New Directory page and then click **OK** to exit.

## 8.9 Enabling FIPS mode

LiveCycle provides a FIPS mode to restrict data protection to Federal Information Processing Standard (FIPS) 140-2 approved algorithms using the RSA BSAFE Crypto-C 2.1 encryption module.

If you did not enable this option by using Configuration Manager during LiveCycle configuration or if you enable it but want to turn it off, you can change this setting through Administration Console.

Modifying FIPS mode requires you to restart the server.

FIPS mode does not support Acrobat versions earlier than 7.0. If FIPS mode is enabled and the Encrypt With Password and Remove Password processes include the Acrobat 5 setting, the process fails.

In general, when FIPS is enabled, the Assembler service does not apply password encryption to any document. If this is attempted, a `FIPSMODEException` is thrown, indicating that “Password encryption is not permitted in FIPS mode.” Additionally, the `PDFsFromBookmarks` element is not supported in FIPS mode when the base document is password-encrypted.

#### Turn FIPS mode on or off

- 1 Log in to Administration Console.
- 2 Click **Settings > Core System Settings > Configurations**.
- 3 Select **Enable FIPS** to enable FIPS mode or deselect it to disable FIPS mode.
- 4 Click **OK** and restart the application server.

***Note:** LiveCycle software does not validate code to ensure FIPS compatibility. It provides a FIPS operation mode so that FIPS-approved algorithms are used for cryptographic services from the FIPS-approved libraries (RSA).*

## 8.10 Configuring HTML digital signature

To use the HTML digital signature feature of Forms, complete the following procedure.

- 1 Manually deploy the `[LiveCycle root]/deploy/adobe-forms-ds.ear` file to your application server.
- 2 Log in to Administration Console and click **Services > LiveCycle Forms ES4**.
- 3 Select **HTML Digital Signature Enabled** and then click **Save**.

## 8.11 Configure CSiv2 inbound transport

On the default Global Security enabled installation of IBM WebSphere, CSiv2 inbound transport option is set to SSL-required. This configuration causes Output and Forms components to fail. Ensure that you change CSiv2 inbound transport option to SSL-Supported. To change the option:

- 1 Log in to IBM WebSphere Administration Console.
- 2 Expand **Security**, and then click **Global security**.
- 3 In the Authentication section, expand **RMI/IIOP security**, and then click **CSiv2 inbound communications**.
- 4 In CSiv2 Transport Layer section, set value of **Transport** to **SSL-Supported**.
- 5 Click **Apply**.

## 8.12 Configuring Connector for EMC Documentum

***Note:** LiveCycle supports EMC Documentum, versions 6.0, 6.5, 6.7 SP1, and 7.0 and minor updates only. Make sure your ECM is upgraded accordingly.*

***Note:** Ensure that installing client for the connectors, copying of JAR's file and configuration changes tasks are performed on all the nodes of the cluster.*

If you installed Connector for EMC Documentum as part of your LiveCycle, complete the following procedure to configure the service to connect to the Documentum repository.

### Configure Connector for EMC Documentum

- 1 Locate the adobe-component-ext.properties file in the `[appserver root]/profiles/[profile name]` folder (if the file does not exist, create it).
- 2 Add a new system property that provides the following Documentum Foundation Classes JAR files:
  - dfc.jar
  - aspectjrt.jar
  - log4j.jar
  - jaxb-api.jar
  - (For Connector for EMC Documentum 6.5 only)
    - configservice-impl.jar,
    - configservice-api.jar

The new system property should take on this form:

`[component id].ext=[JAR files and/or folders]`

For example, using default Content Server and Documentum Foundation Classes installations, add to the file one of the following system properties on a new line, with no line breaks, and end the line with a carriage return:

- Connector for EMC Documentum 6.0 only:

```
com.adobe.livecycle.ConnectorforEMCDocumentum.ext=  
C:/Program Files/Documentum/Shared/dfc.jar,  
C:/Program Files/Documentum/Shared/aspectjrt.jar,  
C:/Program Files/Documentum/Shared/log4j.jar  
C:/Program Files/Documentum/Shared/jaxb-api.jar
```

- Connector for EMC Documentum 6.5 only:

```
com.adobe.livecycle.ConnectorforEMCDocumentum.ext=  
C:/Program Files/Documentum/Shared/dfc.jar,  
C:/ProgramFiles/Documentum/Shared/aspectjrt.jar,  
C:/Program Files/Documentum/Shared/log4j.jar,  
C:/Program Files/Documentum/Shared/jaxb-api.jar,  
C:/Program Files/Documentum/Shared/configservice-impl.jar,  
C:/Program Files/Documentum/Shared/configservice-api.jar
```

**Note:** The above text contains formatting characters for line breaks. If you copy and paste this text, you must remove the formatting characters.

- Connector for EMC Documentum 6.7 SP1 and 7.0 only:

```
com.adobe.livecycle.ConnectorforEMCDocumentum.ext=  
C:/Program Files/Documentum/Shared/dfc.jar,  
C:/ProgramFiles/Documentum/Shared/aspectjrt.jar,  
C:/Program Files/Documentum/Shared/log4j.jar,  
C:/Program Files/Documentum/Shared/jaxb-api.jar,  
C:/Program Files/Documentum/Shared/configservice-impl.jar,  
C:/Program Files/Documentum/Shared/configservice-api.jar  
C:/Program Files/Documentum/Shared/commons-codec-1.3.jar  
C:/Program Files/Documentum/Shared/commons-lang-2.4.jar
```

**Note:** The above text contains formatting characters for line breaks. If you copy and paste this text, you must remove the formatting characters.

**Post-deployment tasks**

- 3 (Connector for EMC Documentum 6.0 only) Delete the dfc.keystore file located in the C:\Documentum\config directory.

***Note:** This step is required due to incompatible JDK requirements for WebSphere and Documentum Foundation Classes of EMC Documentum 6.0.*

- 4 Repeat previous steps on each application server instance of the cluster.

- 5 Open a web browser and enter this URL:

`http://[host]:[port]/adminui`

- 6 Log in using the default user name and password:

**User name:** administrator

**Password:** password

- 7 Navigate to **Services > LiveCycle 11 Connector for EMC Documentum > Configuration Settings** and perform these tasks:

- Type all the required Documentum repository information.
- To use Documentum as your repository provider, under Repository Service Provider Information, select **EMC Documentum Repository Provider**, and then click **Save**. For more information, click the Help link in the upper-right corner of the page in the [Administration](#) Help.

- 8 (Optional) Navigate to **Services > LiveCycle 11 Connector for EMC Documentum > Repository Credentials Settings**, click **Add**, specify the Docbase information, and then click **Save**. (For more information, click **Help** in the upper-right corner.)

- 9 If the application server is not currently running, start the server. Otherwise, stop and then restart the server.

- 10 Open a web browser and enter this URL.

`http://[host]:[port]/adminui`

- 11 Log in using the default user name and password:

**User name:** administrator

**Password:** password

- 12 Navigate to **Services > Applications and Services > Service Management** and select these services:

- EMCDocumentumAuthProviderService
- EMCDocumentumContentRepositoryConnector
- EMCDocumentumRepositoryProvider

- 13 Click **Start**. If any of the services do not start correctly, check the settings you completed earlier.

- 14 Do one of the following tasks:

- To use the Documentum Authorization service (EMCDocumentumAuthProviderService) to display content from a Documentum repository in the Resources view of Workbench, continue with this procedure. Using the Documentum Authorization service overrides the default LiveCycle authorization and must be configured to log in to Workbench using Documentum credentials.
- To use the LiveCycle repository, log in to Workbench by using the LiveCycle super administrator credentials (by default, *administrator* and *password*).

You have now completed the required steps for this procedure. Use the credentials provided in step 19 for accessing the default repository in this case and use the default LiveCycle authorization service.



15 Restart the application server.

16 Log in to Administration Console and click **Settings > User Management > Domain Management**.

17 Click **New Enterprise Domain**, and type a domain ID and name. The domain ID is the unique identifier for the domain. The name is a descriptive name for the domain.

***Note: (WebLogic and WebSphere only)** When using DB2 for your LiveCycle database, the maximum permitted length of the ID is 100 single-byte (ASCII) characters or 50 double-byte characters or 25 four-byte characters. (See “Adding enterprise domains” in Administration Help.)*

18 Add a custom authentication provider:

- Click **Add Authentication**.
- In the Authentication Provider list, select **Custom**.
- Select **EMCDocumentumAuthProvider** and then click **OK**.

19 Add an LDAP authentication provider:

- Click **Add Authentication**.
- In the Authentication Provider list, select **LDAP**, and then click **OK**.

20 Add an LDAP directory:

- Click **Add Directory**.
- In the Profile Name box, type a unique name, and then click **Next**.
- Specify values for the **Server**, **Port**, **SSL**, **Binding**, and **Populate page with** options. If you select User for the Binding option, you must also specify values for the **Name** and **Password** fields.
- (Optional) Select **Retrieve Base DN** to retrieve base domain names, as required.
- Click **Next**, configure the user settings, click **Next**, configure group settings, as required, and then click **Next**.

For details about the settings, click **User Management Help** in the upper-right corner of the page.

21 Click **OK** to exit the Add Directory page and then click OK again.

22 Select the new enterprise domain and click **Sync Now**. Depending on the number of users and groups in your LDAP network and the speed on your connection, the synchronization process may take several minutes.

(Optional) To verify the status of the synchronization, click **Refresh** and view the status in the Current Sync State column.

23 Navigate to **Settings > User Management > Users and Groups**.

24 Search for users that were synchronized from LDAP and perform these tasks:

- Select one or more users and click **Assign Role**.
- Select one or more LiveCycle roles and click **OK**.
- Click **OK** a second time to confirm the role assignment.

Repeat this step for all users that you assign roles to. For more information, click **User Management Help** in the upper-right corner of the page.

25 Start Workbench and log in by using the credentials for the Documentum repository:

**Username:** [username]@[repository\_name]

**Password:** [password]

After you log in, the Documentum repository appears in the Resources view within Workbench. If you do not log in using the *username@repository\_name*, Workbench attempts to log in to the default repository.

- 26 (Optional) To install the LiveCycle Samples for Connector for EMC Documentum, create a Documentum repository named Samples, and then install the samples in that repository.

After you configure the Connector for EMC Documentum service, see *LiveCycle Administration Help* for information about configuring Workbench with your Documentum repository.

### 8.12.1 Creating the XDP MIME format in a Documentum repository

Before users can store and retrieve XDP files from a Documentum repository, you must do one of these tasks:

- Create a corresponding XDP format in each repository where users will access XDP files.
- Configure the Connector for EMC Documentum service to use a Documentum Administrator account when accessing the Documentum repository. In this case, the Connector for EMC Documentum service uses the XDP format whenever it is required.

#### Create the XDP format on Documentum Content Server using Documentum Administrator

- 1 Log in to Documentum Administrator.
- 2 Click **Formats** and then select **File > New > Format**.
- 3 Type the following information in the corresponding fields:

**Name:** xdp

**Default File Extension:** xdp

**Mime Type:** application/xdp

- 4 Repeat steps 1 to 3 for all other Documentum repositories where users will store XDP files.

#### Configure the Connector for EMC Documentum service to use a Documentum Administrator

- 1 Open a web browser and enter this URL:  
`http://[host]:[port]/adminui`
- 2 Log in using the default user name and password:  
**User name:** administrator  
**Password:** password
- 3 Click **Services > LiveCycle 11 Connector for EMC Documentum > Configuration Settings**.
- 4 Under Documentum Principal Credentials Information, update the following information and then click **Save**:  
**User Name:** *[Documentum Administrator user name]*  
**Password:** *[Documentum Administrator password]*
- 5 Click **Repository Credentials Settings**, select a repository from the list or, if none exist, click **Add**.
- 6 Provide the appropriate information in the corresponding fields and then click **Save**:  
**Repository Name:** *[Repository Name]*  
**Repository Credentials User Name:** *[Documentum Administrator user name]*  
**Repository Credentials Password:** *[Documentum Administrator password]*

- 7 Repeat steps 5 and 6 for all repositories where users will store XDP files.

### 8.12.2 Add support for multiple connection brokers

LiveCycle Configuration Manager supports configuring only one connection broker. Use LiveCycle Administrator Console to add support for multiple connection brokers:

- 1 Open LiveCycle Administrator Console.
- 2 Navigate to Home > Services > LiveCycle 11 Connector for EMC Documentum > Configuration Settings.
- 3 In the **Connection broker Host Name or IP Address**, enter comma separated list of hostnames of different connection brokers. For example, host1, host2, host3.
- 4 In the **Port Number of Connection broker**, enter comma separated list of the ports of corresponding connection brokers. For example, 1489, 1491, 1489.
- 5 Click **Save**.

## 8.13 Configuring the Connector for IBM Content Manager

**Note:** AEM forms supports IBM Content Manager. See the [Supported Platform Combinations](#) document and make sure your ECM is upgraded to the supported version.

**Note:** Ensure that installing client for the connectors, copying of JAR's file and configuration changes tasks are performed on all the nodes of the cluster.

If you installed the Connector for IBM Content Manager as part of your LiveCycle, complete the following procedure to configure the service to connect to the IBM Content Manager datastore.

#### Configure Connector for IBM Content Manager

- 1 Locate the adobe-component-ext.properties file in the `[appserver root]/profiles/[profile name]` folder. If the file does not exist, create it.
- 2 Add a new system property that provides the location of the following IBM II4C JAR files:
  - cmb81.jar
  - cmbcm81.jar
  - cmbicm81.jar
  - cmblog4j81.jar
  - cmbsdk81.jar
  - cmbutil81.jar
  - cmbutilicm81.jar
  - cmbview81.jar
  - cmbwas81.jar
  - cmbwcm81.jar
  - cmgmt

*Note: cmgmt is not a JAR file. On Windows, by default, this folder is at C:/Program Files/IBM/db2cmv8/.*

- common.jar
- db2jcc.jar
- db2jcc\_license\_cisuz.jar
- db2jcc\_license\_cu.jar
- ecore.jar
- ibmjgssprovider.jar
- ibmjsseprovider2.jar
- ibmpkcs.jar
- icmrm81.jar
- jcache.jar
- log4j-1.2.8.jar
- xerces.jar
- xml.jar
- xsd.jar

The new system property looks similar to the following:

*[component id].ext=[JAR files and/or folders]*

For example, using a default DB2 Universal Database Client and II4C installation, in the file, add the following system property on a new line, with no line breaks, and end the line with a carriage return:

```
C:/Program Files/IBM/db2cmv8/cmgmt,  
C:/Program Files/IBM/db2cmv8/java/jre/lib/ibmjsseprovider2.jar,  
C:/Program Files/IBM/db2cmv8/java/jre/lib/ibmjgssprovider.jar,  
C:/Program Files/IBM/db2cmv8/java/jre/lib/ibmpkcs.jar,  
C:/Program Files/IBM/db2cmv8/java/jre/lib/xml.jar,  
C:/Program Files/IBM/db2cmv8/lib/cmbview81.jar,  
C:/Program Files/IBM/db2cmv8/lib/cmb81.jar,  
C:/Program Files/IBM/db2cmv8/lib/cmbcm81.jar,  
C:/Program Files/IBM/db2cmv8/lib/xsd.jar,  
C:/Program Files/IBM/db2cmv8/lib/common.jar,  
C:/Program Files/IBM/db2cmv8/lib/ecore.jar,  
C:/Program Files/IBM/db2cmv8/lib/cmbicm81.jar,  
C:/Program Files/IBM/db2cmv8/lib/cmbwcm81.jar,  
C:/Program Files/IBM/db2cmv8/lib/jcache.jar,  
C:/Program Files/IBM/db2cmv8/lib/cmbutil81.jar,  
C:/Program Files/IBM/db2cmv8/lib/cmbutilicm81.jar,  
C:/Program Files/IBM/db2cmv8/lib/icmrm81.jar,  
C:/Program Files/IBM/db2cmv8/lib/db2jcc.jar,  
C:/Program Files/IBM/db2cmv8/lib/db2jcc_license_cu.jar,  
C:/Program Files/IBM/db2cmv8/lib/db2jcc_license_cisuz.jar,  
C:/Program Files/IBM/db2cmv8/lib/xerces.jar,  
C:/Program Files/IBM/db2cmv8/lib/cmblog4j81.jar,  
C:/Program Files/IBM/db2cmv8/lib/log4j-1.2.8.jar,  
C:/Program Files/IBM/db2cmv8/lib/cmbstdk81.jar,  
C:/Program Files/IBM/db2cmv8/lib/cmbwas81.jar
```

- 3 If the application server is not currently running, start the server; otherwise, stop and then restart the server.

You can now connect to the IBM Content Manager datastore from the IBMCMConnectorService Property Sheets by using the Use User Credentials as the login mode.

You have now completed the required steps for this procedure.

(Optional) If you want to connect to IBM Content Manager datastore from IBMCMConnectorService Property Sheets by using the Use Credentials From Process Context as the login mode, complete the following procedure.

#### Connect using Use Credentials from process context login mode

- 1 Open a web browser and enter this URL:

`http://[host]:[port]/adminui`

- 2 Log in using the super administrator credentials. Default values set during installation are:

**User name:***administrator*

**Password:***password*

- 3 Click **Services > LiveCycle 11 Connector for IBM Content Manager**

- 4 Type all of the required repository information and click **Save**. For more information about the IBM Content Manager repository information, click the **Help** link in the upper-right corner of the page.

- 5 Do one of these tasks:

- To use the IBM Content Manager Authorization service IBMCMAuthProvider to use content from an IBM Content Manager datastore, in the Processes view of Workbench, continue with this procedure. Using the IBM Content Manager Authorization service overrides the default LiveCycle authorization and must be configured to log in to Workbench by using IBM Content Manager credentials.
- To use the System Credentials provided in step 4 to use content from an IBM Content Manager datastore, in the Processes view of Workbench, log in to Workbench by using the LiveCycle super administrator credentials (by default, *administrator* and *password*). You have now completed the required steps for this procedure. The System Credentials that are provided in step 4 use the default LiveCycle authorization service for accessing the default repository in this case.

- 6 Log in to the Administration Console, and click **Settings > User Management > Domain Management**.

- 7 Click **New Enterprise Domain** and type a domain ID and name. The domain ID is the unique identifier for the domain. The name is a descriptive name for the domain.

**Note:** When using DB2 for your LiveCycle database, the maximum permitted length of the ID is 100 single-byte (ASCII) characters or 50 double-byte characters or 25 four-byte characters. (See “Adding enterprise domains” in LiveCycle Administration Help.)

- 8 Add a custom authentication provider:

- Click **Add Authentication**.
- In the **Authentication Provider** list, select **Custom**, and then select **IBMCMAuthProviderService** and click **OK**.

- 9 Add an LDAP authentication provider:

- Click **Add Authentication**.
- In the **Authentication Provider** list, select **LDAP** and then click **OK**.

- 10 Add an LDAP directory:

- Click **Add Directory**.
- In the **Profile Name** box, type a unique name, and then click **Next**.

- Specify values for the **Server**, **Port**, **SSL**, **Binding**, and **Populate page with** options. If you select **User** for the **Binding** option, you must also specify values for the **Name** and **Password** fields. (Optional) Select **Retrieve Base DN** to retrieve base domain names, as required. When finished, click **Next**.
- Configure the user settings, click **Next**, configure group settings as required, and then click **Next**.

For details about the above settings, click the **Help** link in the upper-right corner of the page.

11 Click **OK** to exit the Add Directory page and click **OK** again.

12 Select the new enterprise domain and click **Sync Now**. Depending on the number of users and groups in your LDAP network and the speed on your connection, the synchronization process may take several minutes.

13 To verify the status of the synchronization, click **Refresh** and view the status in the **Current Sync State** column.

14 Navigate to **Settings > User Management > Users and Groups**.

15 Search for users that were synchronized from LDAP and do these tasks:

- Select one or more users and click **Assign Role**.
- Select one or more LiveCycle roles and click **OK**.
- Click **OK** a second time to confirm the role assignment.

Repeat this step for all users that you want to assign roles to. For more information, click the **Help** link in the upper-right corner of the page.

16 Start Workbench and log in using the following credentials for IBM Content Manager datastore:

**Username:** `[username]@[repository_name]`

**Password:** `[password]`

The IBM Content Manager datastore can now be used in the Processes view within Workbench when the login mode for IBMCMConnectorService orchestrable components is selected as **Use Credentials from process context**.

## 8.14 Configuring the Connector for IBM FileNet

LiveCycle supports IBM FileNet, versions 4.0, 4.5, 5.0, and 5.2 only. Make sure your ECM is upgraded accordingly.

**Note:** *LiveCycle supports FileNet 5.2 Content Engine; FileNet 5.2 Process Engine is not supported. Moreover, the LiveCycle Configuration Manager (LCM) does not support/configure FileNet 5.2, perform manual configuration for FileNet 5.2.*

If you installed Connector for IBM FileNet as part of your LiveCycle, you must configure the service to connect to the FileNet object store.

**Note:** *Ensure that installing client for the connectors, copying of JAR's file and configuration changes tasks are performed on all the nodes of the cluster.*

Complete the following procedure to configure Connector for IBM FileNet.

### Configure Connector for IBM FileNet using FileNet 4.x or FileNet 5.x and CEWS transport

- 1 Log in to WebSphere Administrative Console, click **Servers > Server Types > WebSphere application servers**, and then click the name of the server instance to configure (for example, server1).
- 2 Under Server Infrastructure, click **Java and Process Management > Process Definition**.
- 3 Under Additional Properties, click **Java Virtual Machine**.

**Post-deployment tasks**

- 4 (Only for FileNet 4.x)** Under Generic JVM arguments, add the location of the FileNet Configuration files as a Java option to the application server start command.

```
-Dwaspl.location= <configuration files location>
```

For example, using a default FileNet Application Engine installation on a Windows operating system, add this Java option:

```
-Dwaspl.location=C:/Program Files/FileNet/AE/CE_API/wsi
```

- 5** Click **Apply** and then click **Save to Master Configuration**.

- 6** Locate the adobe-component-ext.properties file in the *[appserver root]/profiles/[profile name]* folder (if the file does not exist, create it).

- 7** Add a new system property that provides the location of these FileNet Application Engine JAR files:

For FileNet 4.x add following JAR files.

- javaapi.jar
- log4j-1.2.13.jar
- soap.jar
- wasp.jar
- builtin\_serialization.jar (FileNet 4.0 only)
- wsdl\_api.jar
- jaxm.jar
- jaxrpc.jar
- saaj.jar
- jetty.jar
- runner.jar
- p8cjares.jar
- Jace.jar
- (optional) pe.jar

For FileNet 5.x add following JAR files

- Jace.jar
- javaapi.jar
- log4j.jar
- pe.jar
- stax-api.jar
- xlsxScanner.jar
- xlsxScannerUtils.jar

**Note:** Add the *pe.jar* file only if your deployment uses the *IBMFileNetProcessEngineConnector* service. The new system property should reflect this structure:

```
[component id].ext=[JAR files and/or folders]
```

For example, using a default FileNet Application Engine installation on a Windows operating system, add the following system property on a new line with no line breaks and end the line with a carriage return:

**Note:** The following text contains formatting characters for line breaks. If you copy this text to a location outside this document, remove the formatting characters when you paste it to the new location.

```
com.adobe.livecycle.ConnectorforIBMFileNet.ext=
C:/Program Files/FileNet/AE/CE_API/lib2/javaapi.jar,
C:/Program Files/FileNet/AE/CE_API/lib2/log4j-1.2.13.jar
```

**8** (FileNet Process Engine Connector only) Configure the connection properties for the process engine as follows:

- Using a text editor, create a file with the following content as a single line and end the line with a carriage return:  
 (FileNet 4.x and 5.0 only)

```
RemoteServerUrl = cemp:http://[contentserver_IP]:[contentengine_port]/wsi/FNCEWS40DIME/
```

(FileNet 5.2 only)

```
RemoteServerUrl = cemp:http://[contentserver_IP]:[contentengine_port]/wsi/FNCEWS40MTOM/
```

- Save the file as `WcmApiConfig.properties` in a separate folder, and add the location of the folder that contains the `WcmApiConfig.properties` file to the `adobe-component-ext.properties` file.

For example, if you save the file as `c:/pe_config/WcmApiConfig.properties`, add the path `c:/pe_config` to the `adobe-component-ext.properties` file.

**Note:** The filename is case-sensitive.

**9** Locate the file `wsjaas.conf` and add the following lines:

```
FileNetP8 {com.filenet.api.util.WSILoginModule required;};
FileNetP8WSI {com.filenet.api.util.WSILoginModule required;};
FileNetP8Engine
    {com.ibm.ws.security.common.auth.module.proxy.WSLoginModuleProxy
      required delegate=com.ibm.ws.security.common.auth.module.
        WSLoginModuleImpl;};
FileNetP8Server
    {com.ibm.ws.security.common.auth.module.proxy.WSLoginModuleProxy
      required delegate=com.ibm.ws.security.common.auth.module.
        WSLoginModuleImpl;};
FileNetP8KerberosService
    {com.ibm.ws.security.common.auth.module.proxy.WSLoginModuleProxy
      required delegate=com.filenet.engine.authentication.kerberos.login.
        KrbServiceLoginModule;
      com.ibm.ws.security.common.auth.module.proxy.WSLoginModuleProxy required
        delegate=com.ibm.ws.security.server.lm.ltpaLoginModule;
      com.ibm.ws.security.common.auth.module.proxy.WSLoginModuleProxy required
        delegate=com.ibm.ws.security.server.lm.
        wsMapDefaultInboundLoginModule;};
```

**Note:** By default, the `wsjaas.conf` file is located in the folder `[appserver root]/profiles/[profile name]/properties/`.

**10** If the application server is not currently running, start the server. Otherwise, stop and then restart the server.

**11** (Applicable only if IBM FileNet and LiveCycle are installed on the same WebSphere application server) Verify that these settings have been implemented correctly in the WebSphere Administrative Console by doing the following:

- In the WebSphere Administrative Console navigation tree, click **Security > Global security**.
- Under Authentication, click **Java Authentication and Authorization Service > Application logins**.
- Click the **FileNetP8** application login, and then click **JAAS login modules**.

If the values on this page do not match the following, modify them:



**Module class name:** "com.filenet.api.util.WSILoginModule"

**Authentication Strategy:** REQUIRED

**Module Order:** 1

Click **OK** or **Apply**, and then click **Save directly to master configuration**.

**12** Open a web browser and enter this URL:

`http://[host]:[port]/adminui`

**13** Log in using the default user name and password:

**User name:** administrator

**Password:** password

**14** Click **Services > LiveCycle 11 Connector for IBM FileNet**.

**15** Provide the Content Engine URL. For example,

`cemp:http://ContentEngineHostNameorIP:port/wsi/FNCEWS40MTOM?jaasConfigurationName=FileNetP8WSI`

**16** Provide all of the required FileNet repository information and, under Repository Service Provider Information, select **IBM FileNet Repository Provider**.

If your deployment uses the optional process engine service, under Process Engine Settings, select **Use Process Engine Connector Service** and specify the process engine settings. For more information, click the **Help** link in the upper-right corner of the page.

***Note:** The credentials that you provide in this step are validated later when you start the IBM FileNet repository services. If the credentials are not valid, an error is thrown and the services will not start.*

**17** Click **Save** and navigate to **Services > Applications and Services > Service Management**.

**18** Select the check box next to each of these services and then click **Start**:

- IBMFileNetAuthProviderService
- IBMFileNetContentRepositoryConnector
- IBMFileNetRepositoryProvider
- IBMFileNetProcessEngineConnector (if configured)

If any of the services do not start correctly, verify the Process Engine settings.

**19** Do one of the following tasks:

- To use the FileNet Authorization service (IBMFileNetAuthProviderService) to display content from a FileNet object store in the Resources view of Workbench, continue with this procedure. Using the FileNet Authorization service overrides the default LiveCycle authorization and must be configured to log in to Workbench by using FileNet credentials.
- To use the LiveCycle repository, log in to Workbench by using the LiveCycle super administrator credentials (by default, *administrator* and *password*). The credentials provided in step 16 use the default LiveCycle authorization service for accessing the default repository in this case.

**20** Restart your application server.

**21** Log in to Administration Console and click **Settings > User Management > Domain Management**.

**22** Click **New Enterprise Domain** and then type a domain ID and name. The domain ID is the unique identifier for the domain. The name is a descriptive name for the domain.

When using DB2 for your LiveCycle database, the maximum permitted length of the ID is 100 single-byte (ASCII) characters or 50 double-byte characters or 25 four-byte characters. (See “Adding enterprise domains” in [Administration Help](#).)

**23** Add a custom authentication provider:

- Click **Add Authentication**.
- In the **Authentication Provider** list, select **Custom**.
- Select **IBMFileNetAuthProviderService** and then click **OK**.

**24** Add an LDAP authentication provider:

- Click **Add Authentication**.
- In the **Authentication Provider** list, select **LDAP** and then click **OK**.

**25** Add an LDAP directory:

- Click **Add Directory** and, in the **Profile Name** box, type a unique name, and then click **Next**.
- Specify values for the **Server**, **Port**, **SSL**, **Binding**, and **Populate page with** options. If you select **User** for the **Binding** option, you must also specify values for the **Name** and **Password** fields.
- (Optional) Select **Retrieve Base DN** to retrieve base domain names, as required. When finished, click **Next**.
- Configure the user settings, click **Next**, configure group settings as required, and then click **Next**.

For details about the settings, click **Help** link in the upper-right corner of the page.

**26** Click **OK** to exit the Add Directory page, and then click **OK** again.

**27** Select the new enterprise domain and click **Sync Now**. Depending on the number of users and groups in your LDAP network and the speed on your connection, the synchronization process may take several minutes.

(Optional) To verify the status of the synchronization, click **Refresh** and view the status in the **Current Sync State** column.

**28** Navigate to **Settings > User Management > Users and Groups**.

**29** Search for users that were synchronized from LDAP and perform these tasks:

- Select one or more users and click **Assign Role**.
- Select one or more LiveCycle roles and click **OK**.
- Click **OK** a second time to confirm the role assignment.

Repeat this step for all users you want to assign roles to. For more information, click the **Help** link in the upper-right corner of the page.

**30** Start Workbench and log in using the following credentials for the IBM FileNet repository:

**User name:** *[username]@[repository\_name]*

**Password:** *[password]*

The FileNet object store should now be visible in the Resources view within Workbench. If you do not log in using the *username@repository name*, Workbench attempts to log in to the default repository specified in step 16.

**31** (Optional) If you intend to install the LiveCycle Samples for Connector for IBM FileNet, create a FileNet object store named *Samples* and install the samples in that object store.

After you configure Connector for IBM FileNet, it is recommended that you see LiveCycle Administration Help for information about configuring Workbench functions properly with your FileNet repository.

# Chapter 9: Configuring Load Balancing

You can configure your WebSphere cluster to provide load-balancing functionality. Use the IBM HTTP server that ships with the WebSphere Application Server to perform the following tasks:

- Preparatory tasks. (“9.1 Preparing for installation” on page 87)
- Install IBM HTTP Server. (“9.2 Installing the web server” on page 87)
- Install the web server plug-in. (“9.3 Installing the web server plug-in” on page 88)

**Note:** *LiveCycle in a cluster environment supports only sticky sessions for load balancing. IBM HTTP server supports sticky sessions by default.*

## 9.1 Preparing for installation

Before you install the web server, perform the following configuration tasks:

**Server domain:** If you are using a domain architecture, ensure that the server is not a member of any domain other than the same domain as the LDAP server.

**Create local user:** In Microsoft Windows, if you plan to run IBM HTTP Server as a service, you can create a local account and make this account a part of the local administrators group.

## 9.2 Installing the web server

The following steps describe how to install IBM HTTP Server on a separate node from the WebSphere Network Deployment or WebSphere basic application servers. For information about installing and configuring other IBM supported web servers, such as Apache, Microsoft IIS, and Sun Java System Web Server, see the IBM web page [Editing Web Server Configuration File](#).

**Note:** *Ensure that you have WebSphere Application Server Network Deployment and supplement installation files are available locally.*

You must first insert the installation media or copy the files to a local directory.

**Note:** *This procedure can be used to upgrade the current version of IBM HTTP Server by replacing the existing installation.*

- 1 To start the installation, go to the directory that contains the WebSphere Application Server Network Deployment installer and type the appropriate command:
  - (Linux/UNIX) `./launchpad.sh`
  - (Windows) `launchpad.bat`
- 2 From the Launch Pad, select **Launch the installation wizard for IBM HTTP Server** and provide location of first part of the extracted installation files of the supplement.
- 3 On the Welcome screen, click **Next**.
- 4 Select **I accept both the IBM and the non-IBM terms** and click **Next**.
- 5 Specify the location of the installation directory and click **Next**.

- 6 Specify the HTTP port and HTTP Administration port and click **Next**.
- 7 (Windows) Select **Run IBM HTTP Server as a Windows Service**, **Run IBM HTTP Administration as a Windows Service**, and **Log on as local system account**.  
*Note: A user name and password is not required for this selection. To run this service using a specific user account and password combination, select **Log on as a specified user account** and specify your user ID and password information.*
- 8 Under Startup Type, select **Automatic** and then click **Next**.
- 9 Provide User ID and Password to create HTTP Administration server and click **Next**.
- 10 Uncheck **Install the IBM HTTP Server Plug-in for IBM WebSphere Application Server Web server definition** option and click **Next**.
- 11 Review the Installation Summary panel to verify your selections, click **Back** to change any of your specifications, and click **Next** to begin installing IBM HTTP Server.  
After displaying the installation status, the wizard displays the Completion status panel that indicates a successful installation.
- 12 Click **Finish**.

## 9.3 Installing the web server plug-in

After the application server is installed and the applications are deployed, install the web server plug-in on the HTTP server. This procedure assumes that the HTTP server is on a node that is not in the cluster.

- 1 On the web server computer (the remote system that has HTTP server installed), go to the WebSphere Network Deployment installer directory and run Launch Pad by typing the appropriate command:
  - (Linux/UNIX) `./launchpad.sh`
  - (Windows) `launchpad.bat`
- 2 From Launch Pad, select **Launch the installation wizard for Web server plug-ins**.
- 3 Deselect **Installation roadmap** and **Plug-ins section of the Getting Started guide**, and then click **Next**.
- 4 Select **I accept both the IBM and the non-IBM terms** and click **Next**. The installer will now check your system.
- 5 On the System Prerequisites Check screen, click **Next**.
- 6 If your system passes the prerequisites check, click **Next**.  
*Note: If your system does not pass the prerequisites check, stop the installation, correct any problems, and restart the installation.*
- 7 Select **IBM HTTP Server V7** and click **Next**.
- 8 Select **Web server machine (remote)** and click **Next**.
- 9 Specify the `[plugins_root]` directory and the location where the web server plug-ins should be installed, and click **Next**.
- 10 In **Select the existing IBM HTTP Server httpd.conf file**, click **Browse** and select the `httpd.conf` file from the `[webserver root]/conf` directory, where `[webserver root]` specifies the directory where IBM HTTP Server is installed.
- 11 In the **Specify the Web server port** box, keep the default port value of 80 and click **Next**.
- 12 In the **Specify a unique Web server definition name** box, enter a unique identifier for this definition and then click **Next**.
- 13 In the **Web server plugin-cfg.xml file** box, accept the default settings and then click **Next**.

- 14 In the **Host name or IP address for the Application Server** box, type the host name or IP address of the ND node and then click **Next**.
- 15 In the confirmation pane, click **Next** and, in the summary information pane, click **Next**.
- 16 After the the web server plug-in is installed and copied, click **Next** and then click **Finish**.
- 17 Copy the appropriate file from IBM HTTP Server <plugin\_dir>/bin to the WebSphere Network Deployment [appserver root]\bin folder:
  - (Windows) configure[webserver definition name].bat. For example, configureserver1.bat
  - (Linux/UNIX) configure[webserver definition name].sh
- 18 Ensure that Deployment Manager is running and then run configure<webserver definition name>.bat for Windows or configure<webserver definition name>.sh for Linux or UNIX on the WebSphere Network Deployment computer to create an unmanaged node on the WebSphere Network Deployment computer and add the web server to it.
- 19 Log in to the WebSphere Administrative Console and, in the navigation tree, click **Servers > Web servers** and then, click web server name. Under **Additional Properties** click **Remote Web server management**. Ensure that Port, Username and Password details are the same as provided for IBM HTTP Administration server.
- 20 Click **Servers > Web servers** and then, in the right pane, Select check box beside the web server name. Click **Start**. Before performing above step,  
*Note: ensure that IBM HTTP Administration Server is running on the remote machine (IBM HTTP Server machine)*
- 21 Open a web browser and access the administrative console for the web server computer (http://[web server name]:80/adminui) to verify whether the plug-in generated and propagated successfully. The following response indicates that you must generate and propagate the plug-in as described in steps 21 to 24:  

```
[application name] not defined
```

*Note: The plug-in generates and propagates automatically only if your system previously enabled automatic synchronization, which is disabled by default.*
- 22 Log in to the WebSphere Administrative Console and, in the navigation tree, click **Servers > Web servers** and then, in the right pane, select the **Select** check box beside the HTTP server name.
- 23 Click **Generate Plug-in**. A message confirms successful generation of the Plugin-cfg.xml file.
- 24 Click **Propagate Plug-in**. A message confirms successful propagation of the Plugin-cfg.xml file.
- 25 Restart the web server.

# Chapter 10: Advanced Production Configuration

This section describes advanced tuning for Adobe® LiveCycle® Output 11, Adobe® LiveCycle® Forms Standard 11, and PDF Generator. This section should be completed only on a production system by an advanced application server administrator.

## 10.1 Configuring pool size for Output and Forms

The current default value for PoolMax is 4. The actual value to set depends on the hardware configuration and the expected usage in your environment.

For optimal use, we recommend that the lower limit of PoolMax not be less than the number of CPUs that are available. The upper limit must be determined by the load pattern on your server. Generally, the upper limit should be set to twice the number of CPUs cores on your server.

### Modify the existing PoolMax value

- 1 Log in to the WebSphere Administrative Console.
- 2 In the navigation tree, click **Servers > Application Servers > [server name] > Java and Process Management > Process Definition > Java Virtual Machine > Custom Properties**.
- 3 Add the following properties for ConvertPdf:
  - `com.adobe.convertpdf.bmc.POOL_MAX=[new value]`
  - `com.adobe.convertpdf.bmc.MAXIMUM_REUSE_COUNT=5000`
  - `com.adobe.convertpdf.bmc.REPORT_TIMING_INFORMATION=true`
  - `com.adobe.convertpdf.bmc.CT_ALLOW_SYSTEM_FONTS=true`
- 4 Add the following properties for XMLFM:
  - `com.adobe.xmlform.bmc.POOL_MAX=[new value]`
  - `com.adobe.xmlform.bmc.MAXIMUM_REUSE_COUNT=5000`
  - `com.adobe.xmlform.bmc.REPORT_TIMING_INFORMATION=true`
  - `com.adobe.xmlform.bmc.CT_ALLOW_SYSTEM_FONTS=true`
- 5 (Cluster only) Repeat steps 2 to 4 for each server in the cluster.

## 10.2 PDF Generator

PDF Generator is capable of doing multiple PDF conversions simultaneously for some types of input files. This is enforced through the use of stateless session beans.

## 10.2.1 Configuring EJB Pool Size

Four different stateless session beans exist for enforcing independent pool sizes for the following types of input files:

- Adobe PostScript® and Encapsulated PostScript (EPS) files
- Image files, such as BMP, TIFF, PNG, and JPEG files
- OpenOffice files
- All other file types (except HTML files), such as Microsoft Office, Photoshop®, PageMaker®, and FrameMaker® files

The pool size for HTML-to-PDF conversions is not managed through the use of stateless session beans.

The default pool size for PostScript and EPS files and for image files is set to 3, and the default pool size for OpenOffice and other file types (except HTML) is set to 1.

You can configure the PS/EPS and image pool size to a different value based on your server hardware configuration, such as the number of CPUs, the number of cores within each CPU, and so on. However, it is mandatory that the pool size for the OpenOffice and other file types be left unchanged at 1 for proper functioning of PDF Generator.

This section describes how the pool size for PS2PDF and Image2PDF can be configured for each of the supported application servers.

The text that follows assumes that the following two LiveCycle application EARs are deployed on the application server:

- adobe-livecycle-websphere.ear
- adobe-livecycle-native-websphere-[platform].ear

where [platform] should be replaced with one of the following strings, depending on your operating system:

- (Windows) x86\_win32
- (Linux) x86\_linux
- (SunOS™) sparc\_sunos
- (AIX) powerpc\_aix

### Configure the pool size for PS2PDF and Image2PDF

Refer to Distiller service settings and Generate PDF service settings under “Managing services” in the LiveCycle Administration Help.

## 10.3 Enabling CIFS on Windows

You will need to manually configure the Windows Server machine that host LiveCycle.

**Note:** Ensure that the server has a static IP address.

On Windows machines, you need to do the following:

### More Help topics

[“10.3.3 Disable SMB over NetBIOS registry \(Windows Server 2003 only\)”](#) on page 92

### 10.3.1 Enable NetBIOS over TCP/IP

You need to enable NetBIOS over TCP/IP so that clients connecting to the LiveCycle Server can have their requests resolved for the server host name.

- 1 In the **Local Area Connection Properties** dialog box, on the **General** tab, select **Internet Protocol**, and then click **Properties**.
- 2 In the **General** tab of the **Internet Protocol (TCP/IP) Properties** dialog box, ensure that the server has a static IP address. Click **Advanced**.
- 3 In the **Advanced TCP/IP Settings** dialog box, select the **WINS** tab and select **Enable NetBIOS over TCP/IP**.

### 10.3.2 Add additional IP addresses

- 1 In the **Local Area Connection Properties** dialog box, on the **General** tab, select **Internet Protocol**, and then click **Properties**.
- 2 In the **General** tab of the **Internet Protocol (TCP/IP) Properties** dialog box, ensure that the server has a static IP address. Click **Advanced**.
- 3 In the **Advanced TCP/IP Settings** dialog box, select the **IP Settings** tab and click **Add**.
- 4 Specify a static IP address and click **Add**.

### 10.3.3 Disable SMB over NetBIOS registry (Windows Server 2003 only)

You must disable SMB over NetBIOS by editing the Windows registry.

- 1 In the Windows Registry Editor, navigate to **HKEY\_LOCAL\_MACHINE > SYSTEM > CurrentControlSet > Services > NetBT > Parameters**.
- 2 Set the DWORD **SMBDeviceEnabled** to 0. If it is not present, add a new DWORD value with name **SMBDeviceEnabled** and set it to 0.

### 10.3.4 Disable File and Printer Sharing (Windows Server 2008 only)

- Go to **Network Settings**, deselect **File and Printer Sharing for Microsoft Clients**, and click **Apply**.



# Chapter 11: Appendix - Install Command Line Interface

## 11.1 Overview

LiveCycle provides a command line interface (CLI) for the installation program. The CLI is intended to be used by advanced users of LiveCycle or in server environments which do not support the use of the Graphical User Interface (GUI) of the installation program. The CLI runs in console mode with one interactive session for all install operations.

Before you install the modules using the CLI install option, ensure that you have prepared your environment required to run LiveCycle according to the Preparing guide for fresh single server installation, cluster setup, or upgrade, as appropriate. The completed LiveCycle documentation is available at [http://www.adobe.com/go/learn\\_lc\\_documentation\\_11](http://www.adobe.com/go/learn_lc_documentation_11).

For an overview of the installation process, see “4.1 Before you begin” on page 17.

After you start the installation process, follow the on-screen instructions to choose your installation options. Respond to each prompt to proceed to the next step in the installation.

**Note:** If you want to change a choice that you made on a previous step, type *back*. You can cancel the installation at any time by typing *quit*.

## 11.2 Install LiveCycle

1 Open a command prompt and navigate to the folder in the installation media or your hard disk that contains the installer executable:

- (Windows) server\Disk1\InstData\Windows\_64\VM
- (Linux) server/Disk1/InstData/Linux/NoVM
- (Solaris) server/Disk1/InstData/Solaris/NoVM
- (AIX) server/Disk1/InstData/AIX/VM

2 Open a command prompt and run the following command:

- (Windows) `install.exe -i console`
- (Non-Windows) `./install.bin -i console`

**Note:** Entering the command without the `-i console` option launches the GUI-based installer.

3 Respond to the prompts as described in the following table:

| Prompt                             | Description   |
|------------------------------------|---|
| Choose Locale                      | <p>Select the locale for the installation to use by entering a value between 1 and 3. You can select the default value by pressing <b>Enter</b>.</p> <p>The options are Deutsch, English, and Français. English is the default language.</p>  |
| Choose Install Folder              | <p>On the Destination screen, press <b>Enter</b> to accept the default directory or type the new installation directory location.</p> <p>Default install folders are:</p> <p>(Windows): C:\Adobe\Adobe LiveCycle ES4</p> <p>(Non-Windows): /opt/adobe/adobe_lifecycle_es4</p> <p>Do not use accented characters in the directory name. Otherwise, the CLI will ignore the accents and create a directory after modifying the accented characters.</p> |
| LiveCycle Server License Agreement | <p>Press <b>Enter</b> to read through the pages of the license agreement.</p> <p>If you agree to the agreement, type <b>y</b> and press <b>Enter</b>.</p>   |
| Pre-Installation Summary           | <p>Review the installation choices you have made and press <b>Enter</b> to continue installation with the choices you have made.</p> <p>Type <b>back</b> to go back to previous steps and change any of the settings.</p>   |
| Ready To Install                   | <p>Installer displays the installation directory.</p> <p>Press <b>Enter</b> to start the installation process.</p>  |
| Installing                         | <p>During the installation process, the progress bar advances to indicate the progress of installation.</p>   |
| Configuration Manager              | <p>Press <b>Enter</b> to complete the installation of LiveCycle.</p> <p>You can run the Configuration Manager in GUI mode by invoking the following script:</p> <p>(Windows): C:\Adobe\Adobe LiveCycle ES4\configurationManager\bin\ConfigurationManager.bat</p> <p>(Non-Windows):</p> <p>/opt/adobe/adobe_lifecycle_es4/configurationManager/bin/ConfigurationManager.sh</p>   |
| Installation Complete              | <p>The installation completion screen displays the status and the location of install.</p> <p>Press <b>Enter</b> to exit the installer.</p>   |

## 11.3 Error logs

If an error occurs, you can review the install.log in the log directory of your installation:

- (Windows) [LiveCycle root]\log
- (AIX, Linux, Solaris) [LiveCycle root]/log

## 11.4 Uninstalling LiveCycle in console mode

**Note:** If you had installed LiveCycle using the command line option, you can uninstall LiveCycle ES4 only by running the uninstaller from the command line. If you want a silent uninstallation, omit the “-i console” flag.

- 1 Open a command prompt, and navigate to the directory which contains the uninstall script:

**Note:** On UNIX systems, you should manually navigate to the directory that contains the uninstall script because the directory name contains spaces.

- (Windows) `cd C:\Adobe\Adobe LiveCycle ES4\Uninstall_Adobe LiveCycle ES4`
- (UNIX-like systems) `cd /opt/adobe/adobe_lifecycle_es4/Uninstall_Adobe Livecycle ES4`

- 2 Type the following command at the prompt and press Enter:

- (Windows) `Uninstall Adobe LiveCycle ES4 -i console`
- (AIX) `./Uninstall Adobe Livecycle ES4 -i console`
- (Linux, Solaris) `./Uninstall Adobe Livecycle ES4 -i console`

- 3 Follow the on-screen instructions.

| Prompt                                | Description   |
|---------------------------------------|---|
| Uninstall LiveCycle ES4               | Press <b>Enter</b> to continue uninstallation. Enter <b>quit</b> to close the uninstall program.  |
| Uninstalling...<br>Uninstall Complete | After the uninstallation starts, the rest of the uninstallation process is completed and the cursor returns to the prompt.<br><br>Note that some items may not be removed. Also, any folder created after installing LiveCycle are not removed. You must remove these files and folders manually. |

# Chapter 12: Appendix - Configuration Manager Command Line Interface

LiveCycle provides a Command Line Interface (CLI) for the Configuration Manager. The CLI is intended to be used by advanced users of LiveCycle, for example in server environments which do not support the use of the Graphical User Interface (GUI) of the Configuration Manager.

## 12.1 Order of operations

The Configuration Manager CLI must follow the same order of operations as the GUI version of the Configuration Manager. Ensure that you use the CLI operations in this order:

- 1 Configure LiveCycle.
- 2 Configure CRX
- 3 Validate application server topology.
- 4 Validate the database connectivity.
- 5 Configure the application server.
- 6 Validate the application server configurations.
- 7 Deploy LiveCycle.
- 8 Initialize LiveCycle.
- 9 Validate LiveCycle.
- 10 Deploy the LiveCycle modules.
- 11 Validate the LiveCycle module deployment.
- 12 Check system readiness for PDF Generator.
- 13 Add administrator user for PDF Generator.
- 14 Configure Connector for IBM Content Manager.
- 15 Configure Connector for IBM FileNet.
- 16 Configure Connector for EMC Documentum.
- 17 Configure Connector for SharePoint.

**Important:** You must restart each of your cluster nodes after you complete Configuration Manager CLI operations.

## 12.2 Command Line Interface property file

You should create the property file according to your installation. Use one of the following methods.

- Create a property file and populate the values according to your installation and configuration scenarios.

- Use the property file cli\_propertyFile\_template.txt file as a template and edit the values based on the Configuration Manager operations you intend to use.
- Use the GUI of the Configuration Manager and then use the property file created by the GUI version as the CLI version property file. When you run the [LiveCycle root]/configurationManager/bin/ConfigurationManager.bat/sh file, the userValuesForCLI.properties file is created in the [LiveCycle root]/configurationManager/config directory. You can use this file as input for the Configuration Manager CLI.

**Note:** In the CLI properties file, you must use the escape character (\) for Windows paths directory separator (\). For example, if the Fonts folder to be mentioned is C:\Windows\Fonts, in the Configuration Manager CLI script, you should enter it as C:\\Windows\\Fonts.

**Note:** The following modules depend on ALC-LFS-ContentRepository. If you are using the cli\_propertyFile\_template.txt as template then either remove the ALC-LFS-ContentRepository from excludedSolutionComponents list or add the following LFS in excludedSolutionComponents list:

- ALC-LFS-ProcessManagement
- ALC-LFS-CorrespondenceManagement
- ALC-LFS-ContentRepository
- ALC-LFS-MobileForms
- ALC-LFS\_FormsManager

## 12.3 General configuration properties

### 12.3.1 Common properties

Common properties are:

**WebLogic and WebSphere specific properties:** Required for the Configure Application Server, Deploy LiveCycle, Validate Application Server Topology and Validate Application Server Configurations operations.

**LiveCycle Server specific properties:** Required for the Initialize LiveCycle and Deploy LiveCycle Components operations.

These properties are required for the following operations:

- Initialize LiveCycle
- Deploy LiveCycle components.

| Property                  | Values                         | Description  |
|---------------------------|--------------------------------|--|
| targetServer.topologyType | server or cluster              | The type of application server topology for which you are deploying LiveCycle. |
| targetServer.name         | String                         | The name assigned to the application server/admin server node or cluster.      |
| targetServer.adminHost    | String<br>Default is localhost | The hostname of the server where the application server is installed.          |
| targetServer.adminPort    | Integer                        | The port number the admin server uses to listen for SOAP requests.             |

| Property  | Values  | Description  |
|---|---|--|
| targetServer.adminUserID  | String  | The administrative user ID to use when accessing the application server.   |
| localServer.appServerRootDir  | Default:<br>(Windows) C:\Program Files\IBM\WebSphere\AppServer<br>(Linux, Solaris) /opt/IBM/WebSphere/AppServer<br>(AIX) /usr/IBM/WebSphere/AppServer   | The root directory of the application server instance that you are configuring locally (on which you plan to deploy LiveCycle or that you will use to communicate with a remote server on which you plan to deploy LiveCycle). |
| <i>LiveCycle Server specific properties</i>   |   |  |
| LCHost  | String  | The hostname of the server where LiveCycle will be deployed.<br><br>For cluster deployments, hostname of any one of the cluster nodes where the application server is running.   |
| LCPort  | Integer   | The web port number where LiveCycle will be deployed.  |
| excludedSolutionComponents  | String. Values include:<br>ALC-LFS-Forms,<br>ALC-LFS-ConnectorEMCDocumentum,<br>ALC-LFS-ConnectorIBMFileNet,<br>ALC-LFS-ConnectorIBMContentManager,<br>ALC-LFS-DigitalSignatures,<br>ALC-LFS-DataCapture,<br>ALC-LFS-Output,<br>ALC-LFS-PDFGenerator,<br>ALC-LFS-ProcessManagement,<br>ALC-LFS-ReaderExtensions,<br>ALC-LFS-RightsManagement<br>ALC-LFS-CorrespondenceManagement,<br>ALC-LFS-ContentRepository,<br>ALC-LFS-MobileForms,<br>ALC-LFS_FormsManager | (Optional) List the LiveCycle modules you do not want to configure. Specify the excluded modules in a comma separated list.  |
| includeCentralMigrationService  | true: to include service<br>false: to exclude servcie   | The property to include or exclude Central Migration Bridge Service.   |
| CRX Content repository<br><br>The following properties are specified in the cli_propertyFile_crx_template.txt file. |   |  |
| contentRepository.rootDir   |   | Path of the CRX repository.  |

### 12.3.2 Configure LiveCycle properties

These properties only apply to the configure LiveCycle operation.

| Property                | Values                              | Description  |
|-------------------------|-------------------------------------|--|
| AdobeFontsDir           | String                              | Location of the Adobe server fonts directory.<br>This path must be accessible from all cluster nodes being deployed to.  |
| customerFontsDir        | String                              | Location of the customer fonts directory.<br>This path must be accessible from all cluster nodes being deployed to.  |
| systemFontsDir          | String                              | Location of the system fonts directory.<br>This path must be accessible from all cluster nodes being deployed to.  |
| LCTempDir               | String                              | Location of the temporary directory.<br>This path must be accessible from all cluster nodes being deployed to.   |
| LCGlobalDocStorageDir   | String                              | The global document storage root directory.<br><br>Specify a path to an NFS shared directory used to store long-lived documents and to share them among all cluster nodes.<br><br>This path must be accessible from all cluster nodes being deployed to. |
| EnableDocumentDBStorage | true or false<br><br>Default: false | Enables or disables document storage in database for persistent documents.<br><br>Even if you enable document storage in database, you will need the file system directory for GDS.  |

## 12.3.3 Configure or validate application server properties

### 12.3.3.1 Configure or Validate WebSphere properties

The Configuration Manager can configure or validate your WebSphere application server as required by LiveCycle.

These properties apply to the following operations:

- Configure Application Server
- Validate Application Server Topology
- Validate Application Server Configurations
- Validate Database Connectivity

### 12.3.3.2 Application server properties

| Property   | Values  | Description   |
|--|---|---|
| <i>You must configure the application server-specific properties section. For more information see Common properties</i> |   |   |
| jvm.initialHeapSize  | Default:<br>256   | The initial heap size, in MB, for the JVM.  |
| jvm.maxHeapSize  | Default:<br>2048  | The maximum heap size, in MB, for the JVM.  |
| <i>WebLogic and WebSphere Cluster only</i>   |   |   |
| cache.useUDP   | true  | Set the value to <code>true</code> if LiveCycle uses UDP to implement caching.<br><br>Set to <code>false</code> if LiveCycle uses TCP to implement caching. |
| cache.udp.port   | Default:<br>33456   | The port number that the primary computer uses for UDP-based caching communication.<br><br>Configure only if cache.useUDP=true.                             |
| cache.tcpip.primaryhost  | String  | The host name of the computer where the primary application server is installed.<br><br>Configure only if cache.useUDP!=true.                               |
| cache.tcpip.primaryport  | Default:<br>22345   | The port number that the primary application server computer uses for TCP-based caching communication.<br><br>Configure only if cache.useUDP!=true.         |
| cache.tcpip.secondaryhost  | String  | The host name of the computer where the secondary application server is installed.<br><br>Configure only if cache.useUDP!=true.                             |
| cache.tcpip.secondaryport  | Default:<br>22345   | The port number that the secondary application server computer uses for TCP-based caching communication.<br><br>Configure only if cache.useUDP!=true.       |
| <i>Datasource configuration</i>  |   |   |
| datasource.dbType  | Choose:<br><ul style="list-style-type: none"><li>• oracle</li><li>• db2</li><li>• sqlserver</li></ul> | The type of database configured to use with LiveCycle.  |
| datasource.dbName  | String  | The name of the database.   |
| datasource.dbHost  | String  | The host name or IP address of the server where the database is located.  |
| datasource.dbPort  | Integer   | The database port LiveCycle will use when communicating with the database.  |



| Property                     | Values | Description   |
|------------------------------|--------|---|
| datasource.dbUser            | String | The user ID LiveCycle will use when accessing the database.   |
| datasource.dbPassword        | String | The password associated with the database user ID.  |
| datasource.target.driverPath | String | JDBC driver in the application server lib directory.<br><br>This path must be valid and accessible from all cluster nodes being configured. |
| datasource.local.driverPath  | String | Local JDBC driver. This value is used for testing direct database connection.   |

### 12.3.4 Deploy LiveCycle properties

These Deploy LiveCycle properties only apply to the deploy LiveCycle operation.

| Property   | Values | Description  |
|--|--------|--|
| <i>For more information, see "12.3.1 Common properties" on page 97</i> |        |  |
| deployment.includeIVS  | false  | Specifies whether IVS EAR files are included in the deployment.<br><br>It is recommended not to include IVS EAR files in a production environment. |
| targetServer.virtualHost   | String | Virtual host of your WebSphere application server.<br><br>The default values are admin_host, default_host, proxy_host.                             |

### 12.3.5 Initialize LiveCycle properties

These initialize LiveCycle properties only apply to the initialize LiveCycle operation.

| Property   | Values | Description |
|--|--------|-------------|
| <i>For more information, see "12.3.1 Common properties" on page 97</i> |        |             |

### 12.3.6 Deploy LiveCycle Components properties

These properties apply to the following operations:

- Deploy LiveCycle Components
- Validate LiveCycle Component Deployment
- Validate LiveCycle Server.

| Property  | Values | Description  |
|---|--------|--|
| <i>You must configure the LiveCycle Server Information section. For more information, see Common properties</i> |        |  |
| LCAdminUserID   | String | The user ID to assign to the LiveCycle Administrator user. This User ID is used to login to the Administrator Console.   |
| LCAdminPassword   | String | The password to assign to the LiveCycle Administrator user. This password is used to login to the Administrator Console. |

### 12.3.7 Add administrator user for PDF Generator

These properties apply only to the adding administrator user for PDF Generator operation. These properties are present in cli\_propertyFile\_pdfg\_template.txt

| Property                       | Values  | Description  |
|--------------------------------|---------|--|
| LCHost                         | String  | Hostname where LiveCycle Server is installed.  |
| LCPort                         | Integer | Port number where LiveCycle application server is configured   |
| LCAdminUserID                  | String  | The user ID to assign to the LiveCycle Administrator user. This User ID is used to login to the Administrator Console.   |
| LCAdminPassword                | String  | The password to assign to the LiveCycle Administrator user. This password is used to login to the Administrator Console. |
| LCServerMachineAdminUser       | String  | The user ID of the Administrator user of the Operation System hosting LiveCycle  |
| LCServerMachineAdminUserPasswd | String  | The password of the Administrator user of the Operation System hosting LiveCycle   |

### 12.3.8 Configure Connector for IBM Content Manager

| Property                 | Values  | Description  |
|--------------------------|---------|--|
| LCHost                   | String  | Hostname where LiveCycle Server is installed.  |
| LCPort                   | Integer | Port number where LiveCycle application server is configured   |
| LCAdminUserID            | String  | The user ID to assign to the LiveCycle Administrator user. This User ID is used to login to the Administrator Console.   |
| LCAdminPassword          | String  | The password to assign to the LiveCycle Administrator user. This password is used to login to the Administrator Console. |
| jndiPortNumber           | String  | JNDI port corresponding to LiveCycle application server.   |
| jboss.clientjar.location | String  | The location of the jbossall-client.jar file (JBoss only)  |

| Property                     | Values        | Description   |
|------------------------------|---------------|---|
| CDVTopology.appserverrootdir | String        | The root directory of the application server instance that you are configuring on a remote server (on which you plan to deploy LiveCycle) |
| ConfigureIBMCM               | true or false | Specify true to configure Connector for IBM Content Manager   |
| IBMCMClientPathDirectory     | String        | Location of IBM Content Manager client installation directory.  |
| DataStoreName                | String        | Name of the DataStore of IBM Content Manager Server that you want to connect to   |
| IBMCMUsername                | String        | The user name assign to the IBM Content Manager Administrator user. This User ID is used to login to the IBM Content Manager.             |
| IBMCMPassword                | String        | The password to assign to the IBM Content Manager Administrator user. This password is used to login to the IBM Content Manager.          |
| ConnectionString             | String        | Additional arguments used in the connection string to connect to IBM Content Manager(Optional).   |

### 12.3.9 Configure Connector for IBM FileNet

| Property                     | Values        | Description   |
|------------------------------|---------------|---|
| LCHost                       | String        | Hostname where LiveCycle Server is installed.   |
| LCPort                       | Integer       | Port number where LiveCycle application server is configured  |
| LCAdminUserID                | String        | The user ID to assign to the LiveCycle Administrator user. This User ID is used to login to the Administrator Console.                    |
| LCAdminPassword              | String        | The password to assign to the LiveCycle Administrator user. This password is used to login to the Administrator Console.                  |
| jndiPortNumber               | String        | JNDI port corresponding to LiveCycle application server.  |
| jboss.clientjar.location     | String        | The location of the jbossall-client.jar file (JBoss only)   |
| CDVTopology.appserverrootdir | String        | The root directory of the application server instance that you are configuring on a remote server (on which you plan to deploy LiveCycle) |
| ConfigureFileNetCE           | true or false | Specify true to configure Connector for IBM FileNet   |
| FileNetConfigureCEVersion    | String        | The FileNet client version to configure. Specify FileNetClientVersion4.0 or FileNetClientVersion5.0                                       |
| FileNetCEClientPathDirectory | String        | Location of IBM FileNet Content Manager client installation directory.  |

| Property                          | Values             | Description   |
|-----------------------------------|--------------------|---|
| ContentEngineName                 | String             | Hostname or IP address of the machine where IBM Filenet Content Engine is installed   |
| ContentEnginePort                 | String             | The port number used by IBM Filenet Content Engine  |
| CredentialProtectionSchema        | CLEAR or SYMMETRIC | Specify the level of protection.  |
| EncryptionFileLocation            | String             | Location of the encryption file. This is required only when you select SYMMETRIC option for CredentialProtectionSchema attribute.<br><br>Use a forward slash (/) or double backward slashes (\\) as a path separator. |
| DefaultObjectStore                | String             | Name of the ObjectStore for the Connector for IBM Filenet Content Server.   |
| FilenetContentEngineUsername      | String             | The user ID to connect to the IBM FileNet Content server.<br><br>The user ID with read-access privileges would be allowed to connect to the Default object Store.   |
| FilenetContentEnginePassword      | String             | The password to assigned to the IBM FileNet user. This password is used to connect to Default object Store.   |
| ConfigureFilenetPE                | true or false      | Specify true to configure Connector for IBM FileNet   |
| FilenetPEClientPathDirectory      | String             | Location of IBM FileNet client installation directory   |
| FilenetProcessEngineHostname      | String             | Hostname or IP address of the process router.   |
| FilenetProcessEnginePortNumber    | Integer            | Port number for IBM FileNet Content Server  |
| FilenetPERouterURLConnectionPoint | String             | Name of the process router.   |
| FilenetProcessEngineUsername      | String             | The user ID to connect to the IBM FileNet Content Server  |
| FilenetProcessEnginePassword      | String             | The password to connect to the IBM FileNet Content Server   |

### 12.3.10 Configure Connector for EMC Documentum

| Property        | Values  | Description  |
|-----------------|---------|--|
| LCHost          | String  | Hostname where LiveCycle Server is installed.  |
| LCPort          | Integer | Port number where LiveCycle application server is configured   |
| LCAdminUserID   | String  | The user ID to assign to the LiveCycle Administrator user. This User ID is used to login to the Administrator Console.   |
| LCAdminPassword | String  | The password to assign to the LiveCycle Administrator user. This password is used to login to the Administrator Console. |

| Property                        | Values        | Description   |
|---------------------------------|---------------|---|
| jndiPortNumber                  | String        | JNDI port corresponding to LiveCycle application server.  |
| jboss.clientjar.location        | String        | The location of the jbossall-client.jar file (JBoss only)   |
| CDVTopology.appserverrootdir    | String        | The root directory of the application server instance that you are configuring on a remote server (on which you plan to deploy LiveCycle) |
| ConfigureDocumentum             | true or false | Specify true to configure Connector for EMC Documentum  |
| DocumentumClientVersion         | String        | The EMC Documentum client version to configure. Specify DocumentumClientVersion6.0 or DocumentumClientVersion6.5                          |
| DocumentumClientPathDirectory   | String        | Location of EMC Documentum client installation directory  |
| ConnectionBrokerHostName        | String        | Hostname or IP address of the EMC Documentum Content Server.  |
| ConnectionBrokerPortNumber      | String        | Port number for EMC Documentum Content Server   |
| DocumentumUsername              | String        | The user ID to connect to the EMC Documentum Content Server.  |
| DocumentumPassword              | String        | The password ID to connect to the EMC Documentum Content Server.  |
| DocumentumDefaultRepositoryName | String        | Name of the default repository of MC Documentum Content Server  |

### 12.3.11 Configure Connector for Microsoft SharePoint

| Property                     | Values  | Description   |
|------------------------------|---------|---|
| LCHost                       | String  | Hostname where LiveCycle Server is installed.   |
| LCPort                       | Integer | Port number where LiveCycle application server is configured  |
| LCAdminUserID                | String  | The user ID to assign to the LiveCycle Administrator user. This User ID is used to login to the Administrator Console.                    |
| LCAdminPassword              | String  | The password to assign to the LiveCycle Administrator user. This password is used to login to the Administrator Console.                  |
| jndiPortNumber               | String  | JNDI port corresponding to LiveCycle application server.  |
| jboss.clientjar.location     | String  | The location of the jbossall-client.jar file (JBoss only)   |
| CDVTopology.appserverrootdir | String  | The root directory of the application server instance that you are configuring on a remote server (on which you plan to deploy LiveCycle) |

| Property                | Values        | Description  |
|-------------------------|---------------|--|
| ConfigureSharePoint     | true or false | Specify true to configure Connector for Microsoft SharePoint                                     |
| SharePointServerAddress | String        | Hostname or IP address of the Sharepoint Server  |
| SharePointUsername      | String        | The user ID to connect to the Sharepoint Server  |
| SharePointPassword      | String        | The password to connect to the Sharepoint Server   |
| SharePointDomain        | String        | The Domain Name of the Sharepoint Server   |
| ConnectionString        | String        | Additional arguments used in the connection string to connect to the Sharepoint Server(optional) |

## 12.3.12 Command Line Interface Usage

Once you have configured your property file, you must navigate to the *[LiveCycle root]/configurationManager/bin* folder.

To view a complete description of the Configuration Manager CLI commands, type: `ConfigurationManagerCLI help <command name>`.

### 12.3.12.1 Configure LiveCycle CLI Usage

The Configure LiveCycle operation requires the following syntax:

```
configureLiveCycle -f <propertyFile>
```

Where:

- `-f <propertyFile>`: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.

### 12.3.12.2 Configure CRX CLI Usage

The Configure CRX Repository requires the following syntax:

```
configureCRXRepository -f <propertyFile>
```

Where:

- `-f <propertyFile>`: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.

### 12.3.12.3 Validate Application Server Topology CLI Usage

The Validate Application Server Topology operation is optional and requires the following syntax:

```
validateApplicationServerTopology -f <propertyFile> -targetServer_AdminPassword <password>
```

Where:

- `-f <propertyFile>`: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.
- `-targetServer_AdminPassword <password>`: Allows you to set the Admin password on the command line. If this argument is present, it will override the `targetServer.adminPassword` property in the property file.

#### 12.3.12.4 Validate database connectivity CLI Usage

The validate Database Connectivity operation is optional and requires the following syntax:

```
validateDBConnectivity -f <propertyFile> -datasource_dbPasssword <password>
```

Where:

- -f <propertyFile>: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.
- -datasource\_dbPasssword <password>: Allows you to set the database user password on the command line. If this argument is present, it will override the datasource.dbPasssword property in the property file.

#### 12.3.12.5 Configure the Application Server CLI Usage

The Configure Application Server operation requires the following syntax:

```
configureApplicationServer -targetServer_AdminPassword <password> -f <propertyFile> [-skip  
<configurationsToSkipList>]
```

Where:

- -targetServer\_AdminPassword <password>: Allows you to set the Administrator password on the command line. If this argument is present, it will override the targetServer\_AdminPassword property in the property file.
- -f <propertyFile>: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.
- -skip <configurationsToSkipList>: This is an optional parameter which allows you to list the application server components you do not want to configure. Specify the excluded components in a comma separated list. Valid options are Datasource or Core.

#### 12.3.12.6 Validate Application Server Configurations CLI Usage

The Validate Application Server Configurations operation is optional and requires the following syntax:

```
validateApplicationServerConfigurations -f <propertyFile> -targetServer_AdminPassword <password>
```

Where:

- -f <propertyFile>: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.
- -targetServer\_AdminPassword <password>: Allows you to set the Admin password on the command line. If this argument is present, it will override the targetServer.adminPassword property in the property file.

#### 12.3.12.7 (WebSphere and Weblogic Only) Deploy LiveCycle CLI Usage

The Deploy LiveCycle operation requires the following syntax:

```
deployLiveCycle -f <propertyFile>
```

Where:

- -f <propertyFile>: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.

**Important:** You must restart your application server after you complete Deploy LiveCycle operation.

#### 12.3.12.8 Initialize LiveCycle CLI Usage

The initialize LiveCycle operation requires the following syntax:

```
initializeLiveCycle -f <propertyFile>
```

Where:

- -f <propertyFile>: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.

#### 12.3.12.9 Validate LiveCycle Server CLI Usage

The Validate LiveCycle Server operation is optional and requires the following syntax:

```
validateLiveCycleServer -f <propertyFile> -LCAdminPassword <password>
```

Where:

- -f <propertyFile>: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.
- -LCAdminPassword <password>: Allows you to set the Admin password on the command line. If this argument is present, it will override the targetServer.adminPassword property in the property file.

#### 12.3.12.10 Deploy LiveCycle Components CLI Usage

The Deploy LiveCycle Components operation requires the following syntax:

```
deployLiveCycleComponents -f <propertyFile> -LCAdminPassword <password>
```

Where:

- -f <propertyFile>: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.
- -LCAdminPassword <password>: Allows you to set the Admin password on the command line. If this argument is present, it will override the targetServer.adminPassword property in the property file.

#### 12.3.12.11 Validate LiveCycle Component Deployment CLI Usage

The Validate LiveCycle Component Deployment operation is optional and requires the following syntax:

```
validateLiveCycleComponentDeployment -f <propertyFile> -LCAdminPassword <password>
```

Where:

- -f <propertyFile>: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.
- -LCAdminPassword <password>: Allows you to set the Admin password on the command line. If this argument is present, it will override the targetServer.adminPassword property in the property file.

#### 12.3.12.12 Check system readiness for PDF Generator

The Checking system readiness for PDF Generator operation requires the following syntax:

```
pdfg-checkSystemReadiness
```

#### 12.3.12.13 Adding administrator user for PDF Generator

The adding administrator user for PDF Generator operation requires the following syntax:

```
pdfg-addAdminUser -f <propertyFile>
```



Where:

- `-f <propertyFile>`: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.

#### 12.3.12.14 Configure Connector for IBM Content Manager

The Configure Connector for IBM Content Manager operation is optional and requires the following syntax:

`IBMCM-configurationCLI -f <propertyFile>`

Where:

- `-f <propertyFile>`: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.

**Important:** Modify the `<propertyFile>` called `cli_propertyFile_ecm_ibmcm_template.txt` located in the `[LiveCycle root]\configurationManager\bin\` directory.

Perform the following steps manually to complete the configuration for Connector for IBM Content Manager.

- 1 Copy the `adobe-component-ext.properties` file from `[LiveCycle root]/configurationManager/configure-ecm/websphere` to the following `[appserver root]/profiles/[profile_name]` directory.
- 2 Restart the Application Server.
- 3 Start the following services from LiveCycle Administration Console
  - IBMCMAuthProviderService
  - IBMCMConnectorService

#### 12.3.12.15 Configure Connector for IBM FileNet

The Configure Connector for IBM FileNet operation is optional and requires the following syntax:

`filenet-configurationCLI -f <propertyFile>`

Where:

- `-f <propertyFile>`: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.

**Important:** Modify the `<propertyFile>` called `cli_propertyFile_ecm_filenet_template.txt` located in the `[LiveCycle root]\configurationManager\bin\` directory.

Perform the following steps manually to complete the configuration for Connector for IBM Content Manager.

- 1 Copy the `adobe-component-ext.properties` file from `[LiveCycle root]/configurationManager/configure-ecm/websphere` to the following `[appserver root]/profiles/[profile_name]` directory.
- 2 Locate the `wsjass.conf` file in the `[appserver root]/profiles/[profile name]/properties` directory and add to it contents of `wsjass.conf` file available in `[LiveCycle root]/configurationManager/configure-ecm/websphere` directory.
- 3 **(Only for FileNet 4.x)** Add the Java option `-Dwaspl.location=[FileNetClient root]/wsi` to the Application Server startup options.
- 4 Restart the Application Server.
- 5 Start the following services from LiveCycle Administration Console
  - IBMFileNetAuthProviderService

- IBMFileNetContentRepositoryConnector
- IBMFileNetRepositoryProvider
- IBMFileNetProcessEngineConnector(If configured)

### 12.3.12.16 Configure Connector for EMC Documentum

The Configure Connector for EMC Documentum operation is optional and requires the following syntax:

documentum-configurationCLI -f <propertyFile>

Where:

- -f <propertyFile>: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.

**Important:** Modify the <propertyFile> called *cli\_propertyFile\_ecm\_documentum\_template.txt* located in the [LiveCycle root]\configurationManager\bin\ directory.

Perform the following steps manually to complete the configuration for Connector for EMC Documentum.

- 1 Copy the *adobe-component-ext.properties* file from [LiveCycle root]/configurationManager/configure-ecm/webSphere to the following [appserver root]/profiles/[profile\_name] directory.
- 2 Restart the Application Server.
- 3 Start the following services from LiveCycle Administration Console
  - EMCDocumentumAuthProviderService
  - EMCDocumentumRepositoryProvider
  - EMCDocumentumContentRepositoryConnector

### 12.3.12.17 Configure Connector for Microsoft SharePoint

The Configure Connector for Microsoft SharePoint operation is optional and requires the following syntax:

sharepoint-configurationCLI -f <propertyFile>

Where:

- -f <propertyFile>: A property file containing the required arguments. For more information on creating a property file, see Command Line Interface property file.

**Important:** Modify the <propertyFile> called *cli\_propertyFile\_ecm\_sharepoint\_template.txt* located in the [LiveCycle root]\configurationManager\bin\ directory.

## 12.4 Examples Usage

From the C:\Adobe\Adobe LiveCycle ES4\configurationManager\bin, type:

```
ConfigurationManagerCLI configureLiveCycle -f cli_propertyFile.txt
```

Where *cli\_propertyFile.txt* is the name of the property file you created.

## 12.5 Configuration Manager CLI Logs

If an error occurs, you can review the CLI logs located here in the *[LiveCycle root]\configurationManager\log* folder. The log file generated will have a naming convention such as *lcmCLI.0.log* where the number in the filename (0) will increment when the log files are rolled over.

## 12.6 Next steps

If you used Configuration Manager CLI to configure and deploy LiveCycle, you can now do the following tasks:

- Verify the deployment. (See “[8.1.5 Verify the deployment](#)” on page 53.)
- Access Administration Console. (See “[8.1.5.1 Accessing LiveCycle Administration Console](#)” on page 53.)
- Configure LiveCycle modules to access LDAP. (See “[8.8 Configuring LDAP access](#)” on page 72.)

# Chapter 13: Appendix - Increasing the Deployer heap size for WebSphere

You must increase the heap size in the `ejbdeploy.bat/sh` script to avoid time-out errors.

## AIX, Linux, Solaris

- 1 Go to the `[appserver root]/deploytool/itp/` directory and open `ejbdeploy.sh` for editing.
- 2 **(Solaris only)** In the `SunOS` section, find the `EJBDEPLOY_JVM_OPTIONS` attribute and change the value of the `-XX:PermSize` option to `256m`, and ensure that the value of the `-Xverify` option is `none`.
- 3 Change the heap size in the `$JAVA_CMD\` section to the following value:

```
-Xms256m -Xmx512m
```

- 4 Save and close the file.

Windows

## Windows

- 1 Go to `[appserver root]\deploytool\itp` and open the `ejbdeploy.bat` file in a text editor.
- 2 Find the line beginning with `%JAVA_HOME%` and then find the argument `-Xmx`.
- 3 Change the argument to `-Xmx512M`.
- 4 Save and close the file.

## Increase MaxPermSize (WebSphere on Solaris)

- 1 Log in to the WebSphere Administrative Console.
- 2 In the navigation tree of the WebSphere Administrative Console, do one of the following:
  - Click **Servers > Server Types > WebSphere Application servers** and, in the right pane, click the server name.
- 3 Under **Server Infrastructure**, click **Java and Process Management > Process Definition**.
- 4 Under **Additional Properties**, click **Java Virtual Machine**.
- 5 In the **Generic JVM Arguments**, enter the `MaxPermSize` parameter as follows:
 

```
-XX:MaxPermSize=512m
```
- 6 Click **OK** or **Apply**.
- 7 In the Messages box, click **Save** directly to master configuration, and then restart the application server.