Aquo Energy Drinks, Ltd.
345 Park Avenue, San Jose, California 95110-2704 phone 555.555.6000 fax 555.555.6001 www.aquo-drinks.com

FEEDBACK

Thank you for working with Aquo's IT team to update your software.
We'd love to hear how we did the job for you.

1. What software did you have updated? (check all that apply)

☐ word processor
☐ spreadsheet
☐ project planning software
☐ email client
☐ operating system

2. Did the technician show up on time for your appointment?

○ Yes ○ No

3. How would you rate the AQUO IT team's performance on the following?

(1 is 'terrible', 3 is 'adequate', 5 is 'fantastic')

Professionalism:
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Technical Expertise:
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Speed/Efficiency of work:
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Ability to communicate process and next steps:
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Ease of setting up your appointment:
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

4. How was the support/training documentation that the technician provided for your new software?

☐ There's way too much content
☐ It's exactly the right amount of content
☐ It's much too short—I want more
☐ I did not receive any documentation

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5. Email address (optional):

6. Any other feedback?